Ver Andrew Starr

(360) 672-0010 • ver.starr@gmail.com • www.VerStarr.net

EDUCATION

The University of Texas at Austin   Austin, TX
Bachelor of Science in Computer Science   8/2010 - 12/2014
INFOSEC Professional Certification   Conferred: 5/2014

WORK EXPERIENCE

Cornerstone OnDemand – Global Product Support   Santa Monica, CA
Technical Solutions Analyst   8/2016 – present
- Assist Analytics/DWR, Core Search, Edge Import, Learning Content, LMS and Mobile application development teams with prioritizing client defects to decrease count per team to below 20
- Verify application portal behavior and errors, escalate valid issues to engineers and confirm fixes
- Analyze known issues reported by multiple clients and coordinate action plan with development, QA, build, and release teams to resolve issues in an organized, low-risk, and timely manner
- Utilize SQL to recognize issues related to incorrect workflows or issues with concurrency
- Contributed to learning team's defect reduction effort resulting in a 50% overall decrease in size
- Author patch and release notes on resolved defects and feature enhancements presented to clients

General Motors – GDAT IT Tools & Architecture   Austin, TX
Software Developer   1/2015 – 8/2016
- Incorporated Operational Readiness features to ATLAS management tool utilized by 100,000+ employees daily leveraging Oracle's ADF Framework's features such as JPA, JSP/JSF, etc.
- Lead user story sessions with analysts and stakeholders for new features and feature enhancements
- Decreased defect backlog from 100+ open defects to below 50 by data and code fixes
- Oversaw and supported IBM DataStage ETL jobs for system integrations and reporting module

The Dev Team, LLC   Remote Work
Mobile Software Developer   12/2015 – 7/2016
- Manage and maintain iReferDR applications for 30 plus clients on both native Android and iOS

The Home Depot – Windows Server Team   Austin, TX
Windows Server System Engineer   5/2014 –12/ 2014
- Built a live report using Angular decreasing response time to within a minute for downed servers
- Coordinated with team to update configuration patching for 150,000+ servers and workstations

PROJECTS

Project by Project CASES Website *(HTML, CSS, Bootstrap)*   10/2017 - present
- Launched a website for Project by Project LA's CASES consulting group at pbpcases.github.io
- Assist with redesign for www.projectbyproject.org with proof of concept discussion and development

Alexa Skills *(AWS Lambda, jQuery, Python)*   8/2017 – 10/2017
- Participated in CSOD Hackathon 4.0 with Edge API and Alexa to read out Learning Object information
- Airport information skill given an airport code providing delay, weather, and status data
- Integrating Alexa Skills with video game website API for videogame details

TECHNICAL SKILLS
- Java, Python, SQL, JIRA, Github, HTML, Javascript, Android, iOS, Jetbrains Tools, Salesforce