Ver Andrew Starr

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EDUCATION

The University of Texas at Austin
Bachelor of Science, Computer Science   December 2014
INFOSEC Professional Certification   May 2014

WORK EXPERIENCE

Cornerstone OnDemand – Global Product Support   Santa Monica, CA
Technical Solutions Analyst   January 2015 – present
- Assist Analytics/DWR, Core Search, Edge Import and Mobile application development teams with decreasing client defect backlog count to an average below 20 from 50 plus defects
- Decrease high volume Salesforce queue to zero daily by troubleshooting and answering cases
- Analyze known issues reported by multiple clients and coordinate action plan with development, QA, build, and release teams to resolve issues in an organized, low-risk, and timely manner
- Perform ad hoc Elastic Search re-indexing for 70% of client reported user search issues

General Motors – GDAT IT Tools & Architecture   Austin, TX
Software Developer   January 2015 – present
- Incorporated Operational Readiness features to project management tool utilized by 100,000+ employees daily leveraging Oracle's ADF Framework's features such as JPA, JSP/JSF, etc.
- Oversaw and supported IBM DataStage ETL jobs accounting for 100+ tables in database

The Dev Team, LLC   Remote Work
Software Developer   December 2015 – present
- Manage and maintain iReferDR applications for 30 plus clients on both native Android and iOS

The Home Depot – Windows Server Team   Austin, TX
Windows Server System Engineer   May 2014 – December 2014
- Built a live report using Angular decreasing response time to within a minute for downed servers
- Coordinated with team to update configuration patching for 150,000+ servers and workstations

PROJECTS

Hadoop Coding Challenge *(Hadoop, Java, Cloudera, Bash)*   June 2016
- Developed a MapReduce job on Cloudera's QuickStart VM to process page click data

Overlay for DIRECTV – AT&T Developers Summit *(HTML5, Javascript)*   January 2016
- Created a DIRECTV Set Top Box application overlaying app widgets over televised shows
- Called DIRECTV REST API from iOS application acting as a remote to switch overlay widgets

Android Application Development *(Java, Android Studio IDE)*   August 2014 – June 2015
- **Twitter Searches:** Utilizes Intents to search Twitter for related Tweets
- **What Flag is That Game:** Manipulates use of activity fragments for different device orientations

TECHNICAL SKILLS

Proficient: Java, SQL **Knowledge of:** HTML, CSS, JavaScript, Objective-C, C#, Python, Powershell
Tools: Android Developer, Eclipse, GIT, IntelliJ, SQL Developer, SVN, Visual Studio, Web Storm