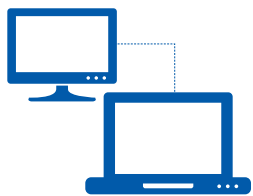


# Helpful Instructions on How to Access Your Skytap Cloud Hands-On Exercise Machine

Below are some useful and educational steps toward understanding Skytap and cloud environment, as well as connecting to and/or troubleshooting your exercise machine.



## What is a Cloud Environment?

Cloud computing, or commonly referred to as simply “the cloud,” is the delivery of on-demand computing resources over the internet.



## What is Skytap?

Skytap Cloud provides self-service access to production-like environments in the cloud. Learning Tree utilizes Skytap for our attendees to conduct their Hands-on Exercises equipped with preloaded software. This environment enables simultaneous connections to the PC to promote collaboration as well as constructive learning.



## Get Assistance

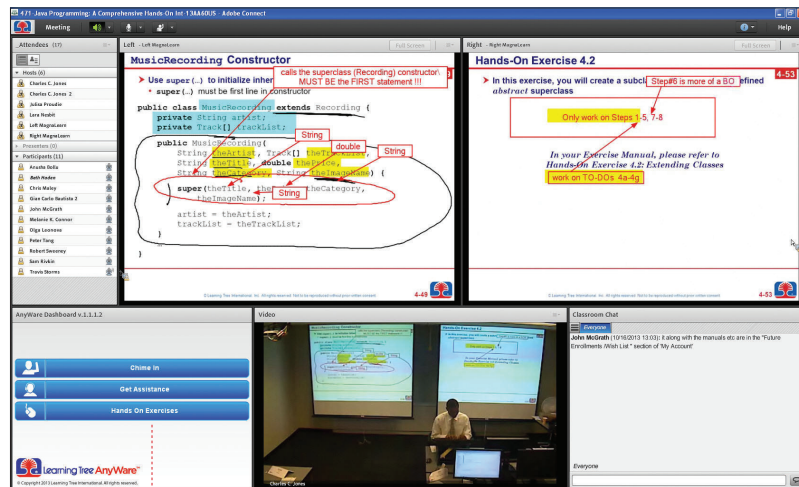
Should you require any additional assistance or have questions, please do not hesitate to press the Get Assistance button in the AnyWare Dashboard Pod from your AnyWare classroom interface. You can also call us at 1.877.653.8733.



**NEED HELP?** Please contact our **AnyWare Technical Support Team** at **1-877-653-8733** or e-mail us at **[AnyWare@LearningTree.com](mailto:AnyWare@LearningTree.com)**

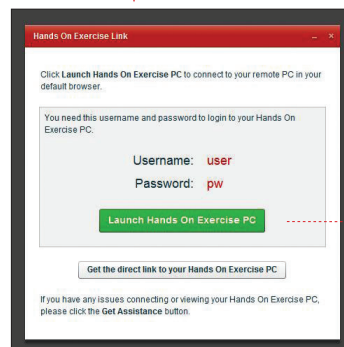
# Finding Your Skytap Hands-On Exercise Link

- 1 The AnyWare classroom interface has a set of windows called pods. In your classroom, there is a pod located at the bottom left corner titled **AnyWare Dashboard**. Please select the blue button titled **Hands-On Exercises**.

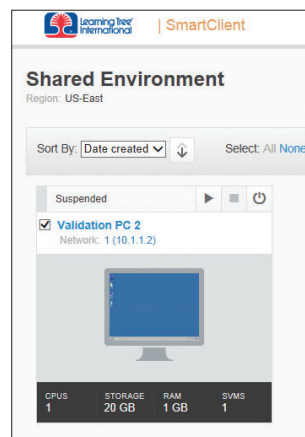
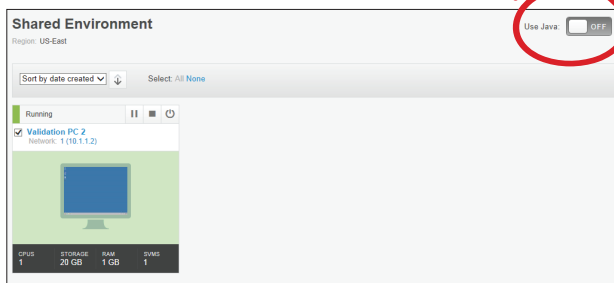
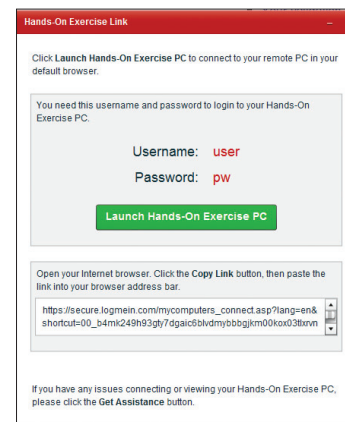


- 2 In the **Hands-On Exercise Link** popup window, you will see two choices:

- a. **Launch:** You can click on Launch, which will open the link for the remote (host) computer in your default browser.
- b. **Show Link:** If you click on Show Link, it will show you the link that you can copy and paste in any supported browser.



- 3 You can click the **Copy Link** button to copy the link for the remote computer.



Please select the Validation PC text to launch your Skytap Validation PC

The link will open in a new browser window/tab. This will take you to a shared environment that utilizes HTML5. If necessary, you can toggle to Java as an alternative connection method.

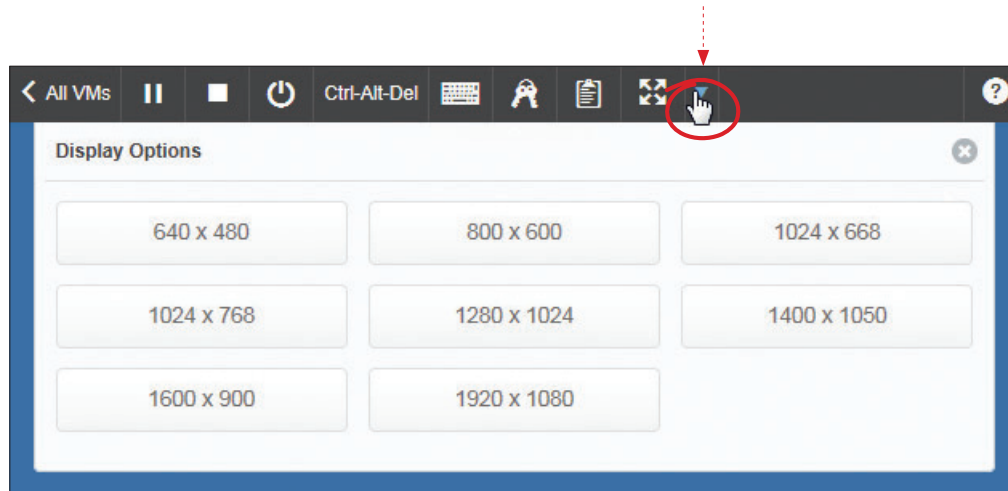


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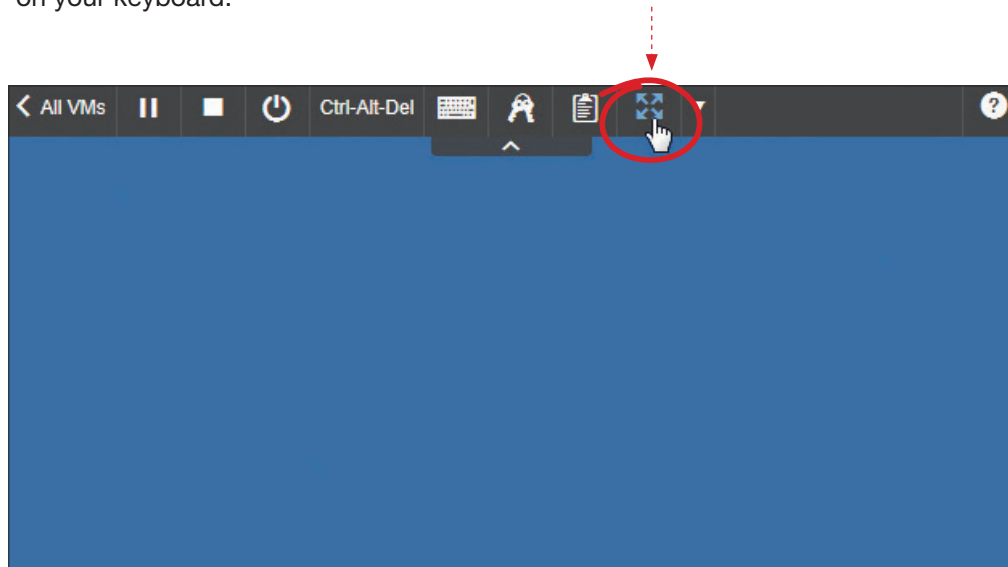
## Screen Resolution

Due to varying screen resolutions, it is often necessary to adjust the screen resolution of your virtual exercise machine to suit your monitor. Below is a way to do this.

- 1 At the top of the Skytap screen is a black bar. You may need to hover your mouse at the top for the black bar to appear. Select the drop-down arrow next to the 4 arrows pointing in opposite directions. Select the resolution you wish to use.



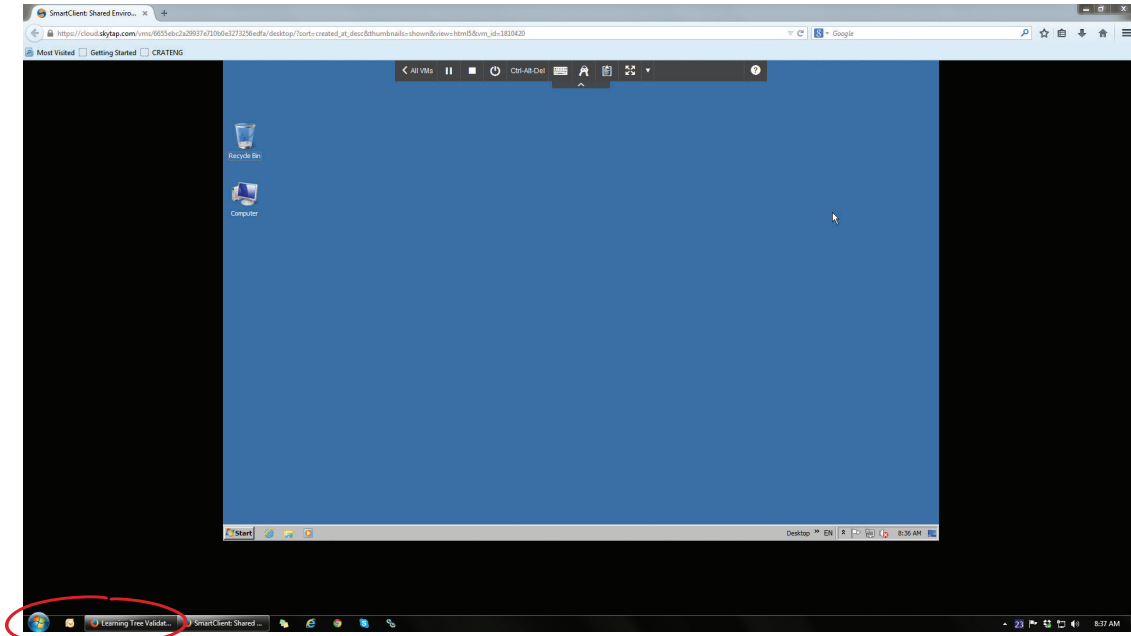
- 2 To full screen your machine, select the 4-arrows icon. To exit full screen, press the ESC button on your keyboard.



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## Switching between Classroom View and Virtual Exercise Machine

To switch between Classroom View and the Virtual Exercise Machine, simply switch between the windows in your Taskbar. Please note that you will need to be logged in at all times.



**NOTE:** To speak to the instructor, you can lock your Microphone icon within the classroom. However, your audio will constantly be streaming. It is suggested that you mute your microphone icon when not speaking to the classroom or instructor. Please be advised.



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