

# **Speedtest®**

#### **Trial Version**

### **Quick Installation Guide**

Thank you for trying our fully-functional **Trial Version** of the widely acclaimed Ookla Speedtest. You will find out why we are the de facto global standard in primary network metrics, providing accurate and reliable results since 1999.

In fact, now over two-thirds of the world's ISPs count on Ookla and millions of their customers test cable, DSL, wireless or satellite connections each and every day using this technology. Last year over 260 million people around the world used <u>Speedtest.net</u>, on the Web or natively on their Android or iOS mobile device.

## Setup takes just minutes... Get started now!

First, you will need to access to your web directory. Common paths include:

Windows Servers	c:\Inetpub\wwwroot\
Linux Servers	/var/www/ or /home/httpd/ or /usr/local/apache/htdocs/

1. **UnZip Package:** Unzip the Trial Package either in your root web directory mentioned above, or a subfolder, such as /speedtest.

#### 2. Upload Test Configuration:

a. First find the *installationurl* line in the included *settings.xml* file.

Replace this line with a full URL pointing to one of the included upload scripts. These scripts are located in the speedtest subfolder where you extracted the Trial Package (Step 1). You only need one of these files (*upload.php*, *.aspx*, *.asp*, or *.jsp*) depending on your Server OS. **Note:** Please contact your System Administrator if you are not sure. It is impossible for Ookla to access or help you with this important setting.

b. Once you know the appropriate upload file to use, open *settings.xml* in a plain text editor and enter the *installationurl* line to point directly to that file:

Example: http://demo.ookla.com/speedtest/upload.php

c. If your web domain is <a href="www.mycompany.com">www.mycompany.com</a> and you Unzip the Trial Package into a directory called <a href="mailto://apps">/apps</a>, then replace <a href="mailto:installationurl">installationurl</a> with <a href="www.mycompany.com/apps">www.mycompany.com/apps</a> to make the line read:

```
<server url="http://www.mycompany.com/apps/speedtest/upload.php" />
```

Note the upload.php portion would be if your server uses PHP, otherwise it would be one of either .asp, .aspx, or .jsp.

**To Repeat:** If you want to use ASP.NET, ASP, or JSP instead of PHP, you simply need to adjust the *installationurl* line to end with <code>upload.aspx</code>, <code>upload.asp</code>, or <code>upload.jsp</code>. So for an ASP.NET server you enter:

```
<server url="http://www.mycompany.com/apps/speedtest/upload.aspx" />
```

3. **Test your changes in Step 2:** Visit the above URL using your web browser to ensure it is correct and working. You should see: <a href="size=500">size=500</a> or very similar. That is the best sign that the script (*installationurl* setting) is correct and working properly. If it is not working, you need to again verify that the scripting language is properly configured on the server. If you see the source code of the upload script itself, or an error of any kind, then something is not setup right with the chosen scripting language on your web server.

You must contact your Systems Administrator for assistance with the above. Ookla is not able to assist with these issues for security, liability and practical reasons.

4. **You're done!:** Visit the page by entering the URL in a Web Browser. Use example as shown above (http://www.mycompany.com/apps/speedtest/index.html) and replace the domain name and path to match your own.

**Strictly optional:** You can set the Trial Version to a white or black background using the corresponding HTML file provided in the Zip.

5. **Too easy?** Good job! You now have a fully functional Trial Version of the Ookla Speedtest operating on your own Server. Perhaps the best news is, the production version setup is exactly the same as above.

Includes Support, Maintenance, Version Updates (2.xx), and more...

Ready to order? Please place your <u>order online</u>. Normally, the same Account Executive who delivered your Trial Package will contact you immediately. Your Ookla AE is your primary point of contact for everything! They are technically-minded and service-oriented, and supported directly by Ookla's four Founding Partners. Ookla looks forward to serving you further, soon.

## Do you need Support Now?

Our solutions are easy to use and cost-effective due to our investments in convenient self-service options. We kindly ask that you carefully consult our documentation before contacting us for help. That said, we are always close by if you need us and our staff is always eager to see how we can improve our service automation.

- Enjoy our **Support Now** service during the Trial and afterwards as one of our highly valued and distinguished Clients. In order to provide **Support Now**, we request that you direct all questions <a href="https://example.com/here">here</a> to enable our prompt reply; often almost immediately during US PT (-7 or -8 hours GMT) and invariably within 24 hours time.
- **Self-Service:** The best and most popular component of **Support Now** is our powerful and convenient self-service option via an extensive and intelligent <u>Knowledge Base</u> and other online resources, all of which lead to personal assistance whenever you require.

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