

# Vesper Yang

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 Education: Master

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 Address: Brisbane, Australia

## Personal Summary

Business Analyst with a strong understanding of how **businesses operate** and how data supports **decision-making**. I work closely with stakeholders to clarify requirements, analyse problems, and deliver practical insights. With a background in **Management** and **Computer Science**, I can communicate effectively with both business and technical teams. I use tools such as Excel, SQL and Python to support reporting, process improvement, and business outcomes.

## Education

February 2022 – December 2023

**Master of Computer Science**

Queensland University of Technology, Brisbane, Australia

September 2015 – July 2019

**Bachelor of Management – Administration Management**

Qingdao University, Qingdao, China

## Skills

Background in Computer Science, being familiar with software development. Strong adaptability, having worked in diverse international environments. Experience in project management and office coordination.

Analytical Skills:

Data Analysis, Requirements Gathering, Business Process Mapping, Agile Methodologies

Technical Skills:

SQL, MongoDB, Python, C#, JavaScript, React.js

Tools and Platforms:

MS Excel, GitHub, MySQL

Communication:

Excellent verbal and written communication, Team Collaboration, Stakeholder Management. Fluent in English and Chinese, learning Spanish.

## Experience

### The Star Brisbane

Brisbane, Australia

**GAMING SUPERVISOR**

APR 2025-PRESENT

Managed day-to-day floor operations while ensuring a high standard of customer service and a positive guest experience. Acted as the main point of contact for guests, resolving issues and complaints promptly and professionally. Supervised and supported frontline staff, ensuring service standards, procedures, and compliance requirements were consistently met. Monitored floor activity to maintain smooth operations, address risks, and respond quickly to changing situations.

**PROMOTION HOST**

FEB 2023- APR 2025

Applied strong interpersonal and communication skills to identify customer preferences, enhancing guest satisfaction. Collaborated effectively with cross-functional teams to streamline operational processes and manage customer relations proactively.

**Distrosub** Brisbane Australia**Mobile app developer internship (on site)**

DEC 2025- PRESENT

Contributed to the development and maintenance of a web application using modern frontend frameworks and backend APIs. Implemented and debugged application logic, including routing, error handling, and state management to improve user experience and system stability. Worked with REST APIs, environment configuration, and local development setups to support end-to-end functionality. Gained hands-on experience working with real production code, version control, and deployment-related issues.

**MegaBlissWorldwide** Auckland NewZelend**Mobile app developer internship (remote)**

MAY 2025- JULY 2025

Developed an admin dashboard with features for managing user profiles, processing online payments, tracking orders, handling product listings, architecting the database and building robust APIs to support frontend and backend operations.

**YAGUANG ELECTRONIC** Chengdu China**Project Manager – Research & Development Department**

JUNE 2020 – FEBRUARY 2022

Conducted comprehensive data analysis to support decision-making processes and ensure timely delivery of projects. Managed detailed project documentation and utilized Agile methodologies to improve team productivity and project outcomes. Oversaw project timelines and deliverables, ensuring efficient workflow and adherence to business objectives.

**OceanStar International** Kathmandu Nepal**Assistant General Manager**

JULY 2019 – FEBRUARY 2020

Optimized logistics operations through process analysis, improving efficiency and reducing operational costs. Supervised and processed customs clearance documentation, ensuring regulatory compliance and seamless import/export operations. Managed administrative functions, including invoice processing, inventory control, and order tracking, to maintain operational efficiency. Provided executive-level support in daily office administration, reporting, and strategic planning.

**PingAn Bank** Qingdao China**Manager Assistant internship**

JANUARY 2018 – JULY 2018

Assisted in talent acquisition efforts, updating job descriptions, coordinating interviews, and managing recruitment documentation. Maintained personnel records, tracked employee attendance, and facilitated HR administrative processes. Provided comprehensive office support, ensuring smooth daily operations and efficient workflow across departments.