TABLE 15.3
Post Offices, Telegraph Offices and Telephone Facilities in West Bengal (as on 31st March)

Particulars	1991	2001	2011	2012	2013	2014	2015
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
Kolkata Telephones*							
1. Number of Telephone Exchanges calls effective only (in lakh)	68	221	526**	526**	512*	508**	509**
2. Number of Telephones	331564	1307332	1199651	975123	930944	847254	765066
3. Number of Trunk Telephone calls booked (in lakh)	18.240	6.060	0.020	0.120	N.A.	0.110	0.272
4. Number of Trunk Telephone	10.350	4.200	0.020	0.110	0.170	0.100	0.091
5. Number of Public Call Offices							
(a) Local	2602	21072	26751	32179	31819	27405	25738
(b) STD/Pay Phone		13871	25768	..	..	..	..
West Bengal Telecom (excluding Kolkata)							
1. Number of Telephone Exchanges	448	1116	1380	1379	1365	1366	1365
2.Number of Telephones	68131	742905	734167	656505	528094	486380	422949
3.Number of Trunk Telephone calls booked only (in'000)	3469	661	0.24	0.214	0.31	0.272	-
4.Number of Trunk Telephone calls effective only (in'000)	2483	553	0.219	0.198	0.272	0.272	-
5.Number of Public Call Offices							
(a) Local	1019	6027	6223	5339	3994	4246	4121
(b) Long distance	898	32199++	34748	27850	22564	22722	13470
Number of Post Offices							
1.Rural	7258	7553	7666	7666	7699	7955(R)	7957
2.Urban	1093	1112	1086	1087	1087	1111(R)	1111
3.Total	8351	8665	8752	8753	8786	9066(R)	9068
Number of Departmental Telegraph Offices							
1.Rural							
2.Urban	-	-					
3.Total							
	36	42					
Number of combined Post and Telegraph Offices							
1.Rural							
2.Urban	860	233					
3.Total	950	649					

* Including Howrah and Other Suburban Exchanges

** Including one WLL and one GSM Mobile Switch

++Figures for long distance Public Call

Offices include Panchayat, National Highway,

Village Public Telephones & S.T.D.