

## FREEDOM OF INFORMATION REQUEST RESPONSE

**Reference Number: FOI 2021 131**

**Date: 07<sup>th</sup> April 2021**

### Request Description:

1. The number of nurses or support workers who support patients regarding their housing while they are inpatient in a mental health unit. These could be housing officers, housing support workers, special housing nurses, or similar professions that are specialised in housing support.

It is not possible to specify the number of nurses or support workers as they will be many and varied according to individual needs/skill, locality and individual circumstances.

Whilst there are a range of professionals involved in supporting service users with housing issues, we have three dedicated housing support workers.

2. The protocol for discharging homeless patients or patients who face homelessness after their discharge. Please provide a document with the discharge policy or, if there is no document, please state what the protocol is.

Please refer to the NHS guidance "COVID-19 Hospital Discharge Service Requirements" which the Trust follows and the Admission, Discharge and Transfer of Patient Care procedure which is attached.

3. The number of nurses or support workers who support mental health patients regarding their housing while they are in the community. These could be housing officers, housing support workers, special housing nurses, or similar professions that are specialised in housing support. – this has been answered in point 1 as above.

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request. If you can identify any ways that my request could be refined, I would be grateful for any further advice and assistance.

We can confirm that Lancashire & South Cumbria NHS Foundation Trust can advise the following in response to your Freedom of Information Request:

## Response:

Please see attachments.

Yours Sincerely,

Lancashire & South Cumbria NHS Foundation Trust

*If you are unhappy with the way the Trust has handled your request, you may ask for an internal review by contacting the FOI Lead at [Freedom.Of.Information.Requests@lscft.nhs.uk](mailto:Freedom.Of.Information.Requests@lscft.nhs.uk) If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.*

*The Information Commissioner can be contacted at:*

*Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow*