

## **FREEDOM OF INFORMATION REQUEST**

**Ref: DPT 21/22/003**

**Date: 22/04/2021**

Thank you for your request under the Freedom of Information Act.

### **QUESTIONS**

I would like to request, under the freedom of information act, the following information for adult mental health services in Devon Partnership NHS Trust.

1. The number of nurses or support workers who support patients regarding their housing while they are inpatient in a mental health unit. These could be housing officers, housing support workers, special housing nurses, or similar professions that are specialised in housing support.
2. The protocol for discharging homeless patients or patients who face homelessness after their discharge. Please provide a document with the discharge policy or, if there is no document, please state what the protocol is.
3. The number of nurses or support workers who support mental health patients regarding their housing while they are in the community. These could be housing officers, housing support workers, special housing nurses, or similar professions that are specialised in housing support.

### **RESPONSES**

1. Devon Partnership NHS Trust (DPT) has six discharge facilitators associated with some of its inpatient wards, however some teams carry this function out as part of their day to day duties. This information is not held centrally and we would have to check every record to give accurate information, it is estimated that this would take in excess of 18 hours to extract and collate, accordingly this information is exempt under s.12 of the Freedom of Information Act as we estimate that the cost of complying with the request would exceed the appropriate limit under the Act.

DPT has 21 Devon County Council social workers as part of its workforce who undertake Care Act assessments which cover all aspects of an individual's social needs, including housing and accommodation.

2. Please see attached pdf document 'C40\_Covid-Admissions-Discharge-Transfer-Policy-v3\_10\_Dec20\_AMD\_Mar21'

3. DEVON Partnership NHS Trust community teams carry this function out as part of their day to day duties and are supported by 4 accommodation Officers who have dedicated accommodation/housing officer line management support.

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## APPEALS PROCEDURE

Any appeal against this decision should be made in writing to:

Chief Information Officer,  
Devon Partnership NHS Trust,  
Prentice Building,  
Langdon Hospital,  
Dawlish,  
EX7 0NR.

The decision will be reviewed and a response provided within 20 working days. If you remain unsatisfied by the decision a complaint may be made in writing to the Complaints/Litigation Administrator at the above address for the matter to be dealt with in accordance with the Trust complaints policy.

Alternatively, you have the right to complain to the Information Commissioner at: Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Tel: 0303 123 1113. For further information please refer to [www.ico.org.uk](http://www.ico.org.uk)

We are monitoring how people making Freedom of Information requests are experiencing the process and would value your feedback in order to improve the service as necessary. If you wish to provide feedback please respond via the following link: <https://www.surveymonkey.com/s/BC6QXBM>