

Information Governance Office
Maudsley Hospital
Denmark Hill
London
SE5 8AZ
foi@slam.nhs.uk

6 May 2021

Dear Vanessa Fillis,

RE: Your Information Request

Thank you for your request for information received on 7 April 2021 regarding housing support, under the terms of the Freedom of Information Act (2000).

You requested the following information:

1. The number of nurses or support workers who support patients regarding their housing while they are inpatient in a mental health unit. These could be housing officers, housing support workers, special housing nurses, or similar professions that are specialised in housing support.

All nurses and the multi-disciplinary teams working on inpatient wards are involved in the onward discharge plans for patients who are homeless.

2. The protocol for discharging homeless patients or patients who face homelessness after their discharge. Please provide a document with the discharge policy or, if there is no document, please state what the protocol is.

Patients who are homeless are supported by care co-ordinators to ensure that their needs are addressed. This includes working with charities, social care and other statutory organisations.

3. The number of nurses or support workers who support mental health patients regarding their housing while they are in the community. These could be housing officers, housing support workers, special housing nurses, or similar professions that are specialised in housing support.

All patients in the community have a care co-ordinator who works with patients including addressing housing needs. It is not possible to identify specific numbers as there is no way of extracting specific housing related issues for all patients across the Trust.

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If you have any queries about this letter or if you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, please do not hesitate to contact the Information Governance Office via foi@slam.nhs.uk

If you are not content with the outcome of your complaint, you may apply to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by South London and Maudsley NHS Foundation Trust. The Information Commissioner can be contacted at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Yours sincerely,

AdelekeJayeola

Adeleke Jayeola
Corporate Information Governance Officer