

# Phillip Thomas Ridlen

## Web Developer & Software Engineer

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**Skills**

**Development:** Ruby/Rails/Sinatra/etc., HTML/CSS, JavaScript/jQuery, PHP, Java  
**Server Administration:** Ubuntu, Apache, MySQL/SQLite  
**Favorite Tools:** Mac OS X, Git, TextMate, Vim, Photoshop, Illustrator,  $\LaTeX$

**Education**

**Bachelor of Science in Software Engineering** ..... **May 2010**  
Minor in Mathematics THE UNIVERSITY OF TEXAS AT ARLINGTON

**Certificate in Biblical Studies** ..... **May 2006**  
Emphasis in Computer Information Systems EMMAUS BIBLE COLLEGE

**Relevant Experience**

**Interactive Developer at Balcom Agency in Fort Worth, Texas** ..... **2010–2011**

- \* Handcrafted HTML, CSS, and Javascript from Photoshop comps
- \* Developed websites for clients using Ruby on Rails, Drupal, and other technologies
- \* Currently developing a helpdesk ticketing system (<http://phillipridlen.com/aszist>)
- \* Managed deployments on Heroku, Rackspace Cloud Servers, and GitHub Pages.

**Web Guru at Diverse Suspension Technologies in Burleson, Texas** ..... **2009–2010**

- \* Refreshed design of existing websites
- \* Designed and launched a new website for a new line of products

**Self-employed at Freelance Design and Development in Burleson, Texas** ..... **2003–2010**

- \* Developed custom websites and WordPress themes
- \* Designed print products for local bands, organizations, and businesses

**OnForce Technician at Ball Corporation in Fort Worth, Texas** ..... **2007–2009**

- \* Provided effective PC troubleshooting
- \* Performed routine preventative maintenance on office desktop PCs

**Barista at Mountain Mudd/J.J. Mocha's in Burleson, Texas** ..... **2006–2007**

- \* Brewed specialty espresso beverages for customers
- \* Spent time while not on the clock improving my craft

**Endorsements**

“Phillip is someone who carefully reads the customer and then provides the expected service. [He] is truly a man of great character. He puts his heart into anything he does. He doesn't hesitate to seek advice to improve himself and his approach to a service or product. ”

– Gibby Espinoza, Customer

Contact information for personal and professional references is available upon request.