

CHIAO-YU(CHOYA) LIANG

Phone: (604)700-3258 | Email: vh150707@gmail.com

GitHub: <https://github.com/vh5202002>

Profile: <https://portfolio-delta-woad-76.vercel.app/>

LinkedIn <https://www.linkedin.com/in/chiao-yu-liang-96111a152/>

Highly motivated and detail-oriented Junior Software Developer with hands-on experience in web and application development. Eager to contribute my technical skills, creativity, and passion for coding to a dynamic software development team.

TECHNICAL SKILLS

Programming Languages: PHP, Python, C, JavaScript, HTML, CSS, React, Node.js
Version Control: Git
Software Development Tools: Visual Studio Code, Eclipse
Cloud Computing: AWS Academy Cloud Architecting
Databases: SQL, MongoDB, MySQL

SOFT SKILLS

- Experience building enterprise applications using ReactJS and Typescript
- Team player and quick learner with a growth mindset
- Good time-management skills
- Great interpersonal and communication skills

PROJECTS

YouTube Clone Application (JavaScript, React, Node.js) <https://my-you-tube.vercel.app/>

- Developed a YouTube clone web application using React for the frontend and Node.js for the backend.
- Implemented video uploads, playback.
- Used Material-UI for a responsive and modern user interface.

Pet Treats E-Commerce Website (JavaScript, React)

- Developed a responsive e-commerce website with React and Redux.
- Implemented product catalog, user authentication, and shopping cart functionality.
- Utilized RESTful API calls to fetch and display product data.

Personal Blog (HTML, CSS) <https://portfolio-delta-woad-76.vercel.app/>

- Created a simple personal blog website using HTML and CSS.
- Designed an elegant user interface for blogging and content management.
- Hosted the website on a web hosting platform.

WOEK EXPERIENCE

RBC Banking Adviser, RBC Royal Bank (2023 – Current)

- Proactively engage with RBC clients through various communication channels to deliver an outstanding customer service experience, making every client interaction an exceptional one.
- Focus on helping clients when they need us most, by responding empathetically to a variety of questions, assisting with a of banking solutions and resolving client concerns at first point of contact.
- Educate and assist clients with using RBC digital capabilities.

Customer Service and Sales Representative, COMF-Pro, Richmond (2017 – 2020)

- Provided exceptional customer support through phone, email, and live chat channels, addressing inquiries, complaints, and product information requests.
- Demonstrated active listening skills, showing empathy and understanding to deliver appropriate solutions and ensure customer satisfaction.

Project Manager Assistant, Sunzone Technology Co Ltd, Taiwan (2014–2017)

- Managed full product development cycle, overseeing project timelines and budgets to ensure successful delivery of products to market.
- Coordinated with cross-functional teams, including design, engineering, and quality assurance, to ensure project requirements were met and products were of high quality.

EDUCATION / CERTIFICATION

Certificate of Computer System Technology - British Columbia Institute of Technology

AWS Academy Cloud Architecting Certificate

Bachelor of Science in International Trade - Taiwan

LANGUAGES

Fluent in English and Mandarin Chinese

REFERENCES

Manager at COMF-Pro, Reference by: Gavin Xie

Position: Customer Service and Sales Representative

Email: info@holaergo.com

I am writing to highly recommend Choya for her role as a developer at LinuxMagic. Choya consistently delivers exceptional customer service, excels in sales, and is a reliable team player.

Choya's ability to understand and address customer needs, coupled with her persuasive communication skills, has significantly contributed to our customer satisfaction and increased sales figures. Her dedication, positivity, and teamwork make her an invaluable asset to any organization.

Choya is a top performer, and I have full confidence in her continued success in any roles and industry.

Sincerely,

Director at Sunzone Technology Co Ltd, Reference by: JK Chen

Position: Project Manager Assistant

Email: jkchen@sunzone.com.tw

Dear Hiring Committee,

I am pleased to provide a reference for Choya, who previously held the position of Project Manager Assistant at Sunzone Technology Co Ltd. I have had the privilege of working closely with Choya during her time at our organization, and I am delighted to support her application for a developer position.

During her tenure as a Project Manager Assistant, Choya consistently demonstrated a strong work ethic, dedication, and a keen attention to detail. Her role required effective communication, project coordination, and problem-solving skills, all of which she executed with excellence. Choya's ability to organize and manage tasks contributed significantly to the success of our projects.

Choya's transition to a developer position reflects her passion for technology and her commitment to professional growth. Her willingness to take on new challenges and learn new skills is a testament to her proactive and adaptable nature. I have no doubt that she will approach her role as a developer with the same enthusiasm and dedication she displayed as a Project Manager Assistant.

In conclusion, I wholeheartedly recommend Choya for the developer position she is pursuing. Her experience as a Project Manager Assistant, combined with her drive to excel in a technical role, makes her a valuable addition to any development team. I believe Choya has the potential to make significant contributions in her new capacity.

Should you have any questions or require further information, please do not hesitate to contact me.

Sincerely,