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## DAVID MENDOZA | SOFTWARE ENGINEER

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### PROFESSIONAL SUMMARY

Dedicated Software Eng Analyst with 4-year total experience of supporting business systems by identifying and solving application issues and configuring applications to meet business process and requirements. Seeks to join a company that can allow me to improve technical skills focusing on web development and related technologies.

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### SKILLS



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### PROFESSIONAL EXPERIENCE

#### Accenture, Inc. (Software Engineering Analyst)

DevOps (Dec '18 - Jun '19, Jun '22 - Dec '22)

- Run and validate mock code test on lower environment scheduled for production
- Configure Jenkins job to accommodate the needed job process
- Create application version control dashboard with HTML, CSS, JS

#### Application Operations

- Identify issues with daily application checks, dashboards, and queued tickets raised by users
- Connect with technical and onshore teams to resolve application issue via bridge call
- Close and/or reassign raised tickets according to application, priority, and teams
- Update documentation for ticket reassignment and high priority incidents

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### RELEVANT PROJECTS

#### Website Resume (2023)

- Create a website resume to practice web development skills and present individuality

#### SSS (2017 Internship)

- Create a prototype of Employee Performance Evaluation tool using HTML, CSS, JavaScript, and organize employee documents

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### EDUCATION

#### 2014 - 2018 | Bulacan State University

Bachelor of Science in Mathematics major in Computer Science

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