

# Victor Hidrogo

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## Professional Experience

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### Software Engineer

May 2023 - May 2024

#### Nav.it

*Remote*

- Built REST API endpoints with Django REST Framework for financial goal tracking, implementing filtering, date range queries, and serializers that calculate statistics across monthly periods
- Developed Python REST API clients with pagination and rate limit handling for Smartlook and Intercom platform integrations, implementing incremental sync logic and automated retry mechanisms
- Configured monitoring and notifications using Slack API integration for sync status reporting, deletion summaries, and error tracking across backend services
- Implemented CI/CD automation with Celery and django-celery-beat for scheduled tasks including weekly session syncs, user cleanup jobs, and automated notification delivery with Firebase Cloud Messaging

### Software Development Engineer

Jan 2022 - Mar 2023

#### Amazon.com

*Seattle, WA*

- Built RESTful APIs using Java on AWS to support global Prime Rewards promotion tracking, handling billions of requests with low latency across multiple regions
- Developed event-driven serverless workflows using AWS Lambda and DynamoDB, implementing stateless token-based promotion flows with fault-tolerant reward delivery logic
- Created full-stack admin portal with Vue.js and Java backend, enabling non-technical stakeholders to manage promotions and configurations through CRUD operations on DynamoDB
- Collaborated with cross-functional teams using Git for version control, participated in code reviews and sprint planning to deliver scalable features on schedule

### Business Intelligence Engineer II

Aug 2020 - Jan 2022

#### Amazon.com

*Seattle, WA*

- Delivered on-time executive dashboards for Amazon Transportation Services by optimizing SQL queries and data pipelines, reducing query execution time by 30% to meet early-morning SLAs.
- Built scalable data pipelines using Amazon S3, Glue, and Redshift, reducing third-party vendor onboarding time and enabling operational growth through standardized SOPs.

### Business Analyst

Jul 2016 - May 2019

#### Avenu Insight & Analytics

*Fresno, CA*

- Saved 5+ hours weekly by developing a desktop GUI application using Python (tkinter) and SQL to automate PDF report generation.
- Improved large-scale data processing efficiency by applying Python chunking techniques to handle datasets exceeding 20M records.

## Technical Skills

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**Languages:** Python, Java, JavaScript, SQL, HTML, CSS

**Frameworks:** Django, React

**Databases:** PostgreSQL, DynamoDB

**Cloud & DevOps:** AWS, GCP, Docker

## Education

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### Bachelor of Science, Business Information Management

University of California, Irvine

Donald Bren School of Information and Computer Sciences