**Users’ Feedback:**

We would like to allow users to give us feedback about answers to their questions. On the front end, there would be a thumb-up and a thumb-down icon shown aside an answer when it appears. If users satisfy with an answer to question, they can thumb up. Otherwise, by thumbing down, they can tell our application that answers shown do not solve his problem. On the back end, we will collect key terms of question and answer pairs with IBM Natural Language Understanding when users share their feedbacks with us. When the server receives a thumb-up feedback, it will store the original question and answer and key terms of both to a positive-question-answer database collection. When there is a thumb-down feedback, the server will only store the key terms of the question and try to match these key terms with those we stored in positive-question-answer. After finding similar well-answered questions, the server will send these questions as suggestions to users. They can ask one of them to possibly obtain better answers.