

SOP: Creating SAN spaces and providing access to proids

Execute command to create folders on specified path:

Identify the SAN (Storage Area Network) where the directory needs to be created.

Connect to the SAN management interface or use the appropriate command-line interface.

Execute the command to create the directory on the specified path in the SAN.

Ensure that the directory is created successfully.

Grant required access:

Determine the access requirements for the requested proids (process IDs) or users.

Access permissions can vary based on the SAN system in use. Consult the documentation or follow the specific procedures for your SAN.

Grant the necessary access permissions to the requested proids or users on the newly created directory in the SAN.

Verify that the access permissions are correctly applied and the proids or users can access the directory.

Add purge policy in database:

If there is a need to implement a purge policy for the directory or its contents, consult the documentation or guidelines specific to your database system.

Identify the database associated with the directory or files.

Determine the appropriate purge policy based on the retention requirements and business needs.

Configure the purge policy in the database to automatically remove the data according to the defined criteria.

Test the purge policy to ensure it functions as intended.

If the above options are not possible, create a support ticket (SN ticket) and assign it to the specific group:

If you encounter any issues or constraints while executing the previous steps, and you

are unable to proceed with the desired actions, create a support ticket.

Follow your organization's established process for creating a support ticket or incident report.

Provide detailed information about the issue, including the attempted steps, any error messages, and the desired outcome.

Assign the support ticket to the appropriate group or team responsible for SAN management or directory administration.

Track the progress of the support ticket and collaborate with the assigned group to find a suitable resolution.

Remember to follow your organization's specific procedures, guidelines, and best practices while performing these tasks.