ALMOST ALL QUESTIONS WERE THERE.

1.SLA is based on priority True or false.(True)

2.Design documents are based on ?

3.UML is Unified Moduling language ---ANS

4.CSI is \_\_\_\_\_ type of intiative.

5. End of term(Quater/montly) is called seaonal service (True or false)(True)

6.example: Aproduct works with document, client needs to add additional change which of the following priority is correct?

Just check for right answer. My answer is priority 4

priority 1

priority 2

priority 3

priority 4

7.Which of the following is not ITIL service?

service Design

service stratergy

service Transition

service Optimization---- my ans

8.Integration Testing is user for?

9.Avalibility Management covers which of the following select one or more

Avalibility-----my ans

capactiy

reliability----- my ans

maintainability---- my ans

10.Product Implementation and configuration based on

Requirement Gather

Design and build----- my ans

Build

Product Interface

11.BRD is created by (select one or more)

project core

designer---- my ans

matterexpert---- my ans

business partner--- my ans

12.email-id criteria check? (all the listed options)

13.Metrice specifies \_\_\_\_ (process, service)--->forgot the other options----process

14.FAQ is example for csi metrict by?

idea management service

process standardization----- my ans

self service

None

15.Match the following(its my ans).

PLEASE GOOGLE OR RECHECK FOR WRITE ANSWERS. BOTH MATCH WAS IN QUESTION

waterfall - explicity recognization of risk

Evolutionary - infelixible partion of stage

Componant based - requirement in evitable

Spiral - Specific incremation

16.Match the following (its my ans)

Requirement Gatheribng -- Domain Analysis

Design -- Structure and behaviour

Implementation -- Module Development

Maintaince -- Performance Tuning

16. White box testing is not also known as what ?

Ans. Red box testing.