Hello
I'm Victor Abu Akleh

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Skills

Javascript, Python, React, Redux, Nodejs, Expressjs, Docker, AWS, Travis-CI, HTML, CSS, Django, Graphql, Terraform, Nginx, webpack, parcel, Heroku, gatsby, nextjs, tailwind css, Jest, Enzyme Chrome Dev tools, Github, Gitlab, SQL, NoSql, Firebase.

Experience

March 2020 - PRESENT
Visit My Studio, Remote– *Software Engineer*

- Reviewed and updated legacy code to improve site performance and to deliver a better user experience.
- Setup CI/CD pipelines using Docker, Terraform, AWS, Gitlab and nginx.
- Utilized tools such as trello to improve the teams productivity, to track tasks and bugs.
- Improved page performance by 20%-60% by introducing CDN's such as Cloudinary to handle images, caching files, compressing files and lazy loading content.
- Worked closely with the CEO to set up a product team to find better innovation methods, to conduct user research and to improve the overall product.
- Setup Processes for the product team to better prioritize features and to make sure winning features are being delivered to the users.
- Setup Channels and processes for the rest of the team to communicate and to bring new ideas to the product team. This approach highly improved communication and transparency across teams.

August 2020 - PRESENT
Minted, Oakland– *Operation Support Team Lead*

- Worked closely with customer service and engineering to identify, troubleshoot and report bugs.
- Utilized Jira to record and report any site issues to the appropriate team.
- Tracked orders with financial issues and rectified them to ensure users received best possible experience.

September 2019- August2020
Minted, Oakland – *Team Lead*

- Managed a team of 35 customer service agents and prepared them to handle the busiest quarter of the business.
- Lead the team to achieve the highest quality and productivity scores by introducing new processes and by constantly motivating the agents..

Education

July 2019 - December2019

UC Berkeley Extension, CA– *Full Stack Developer*

A 24-week intensive program focused on gaining technical programming skills in Git, HTML, CSS, Javascript, Mongodb, SQL Databases, React, Firebase, Node, Express, Jquery, Bootstrap and handlebars. Soft skills,we focused on working in teams to meet deadlines, and leading a team.

September 2011- July 2015

American University of Beirut, Lebanon *Psychology BA*