

About the Authors

John Evans is a Distinguished Consulting Engineer with Cisco Systems, where he has been instrumental in the engineering and deployment of quality of service and policy control. His current areas of focus include policy/resource control, admission control, QOS, and traffic management with associated work in the DSL Forum, the Multiservice Forum, and ETSI/TISPAN. Prior to joining Cisco in 1998, John worked for BT where he was responsible for the design and development of large-scale networks for the financial community. Prior to BT, he worked on the design and deployment of battlefield communications networks for the military. He received a BEng (Hons) degree in Electronic Engineering from the University of Manchester Institute of Science and Technology (UMIST, now part of the University of Manchester), UK in 1991 and an MSc degree in Communications Engineering from UMIST in 1996. He is a Chartered Engineer (CEng) and Cisco Certified Internetwork Expert (CCIE).

Clarence Filsfils is a Cisco Distinguished System Engineer and a recognized expert in Routing and Quality of Service. He has been playing a key role in engineering, marketing, and deploying the quality of service and fast routing convergence technology at Cisco Systems. Clarence is a regular speaker at conferences. He has published several journal articles and holds over 30 patents on QOS and routing mechanisms.