

Vicente Chavez

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RELEVANT SKILLS

Software		
• Java	• Oracle SQL / Postgress	• Microsoft Suite
• C++	• GitHub	• Dynamics 365/Salesforce CRM
• Python	• Tableau	

EXPERIENCE

Silicon Valley Bank, Santa Clara, CA

Senior Business Analyst (Private Bank)

December 2019 – March 2021

- Assisted with the transition from Dynamics 365 to Salesforce CRM by acting as the liaison between the senior leadership and the CRM team, as well as beta-testing and reporting bugs prior to the full release
- Automated pipeline tool, using tableau and pitchbook, which generated 10+ prospects/opportunities weekly resulting in top tier leads increasing market share
- Automated a monthly scorecard report dashboard covering key metrics at the individual, regional and overall level for the senior leadership and sales team

Data Analyst (Sales Operations)

September 2018 – December 2019

- Supported 5+ marketing events by providing clean, actionable data sourced from various internal and external sources, as well as creating reports on the outcomes of these event
- Held monthly trainings demonstrating internal tools such as Tableau dashboards & CRM for the sales teams leading to increased use of internal tools. Hosted ad hoc sessions going over data sources and their structure as well as best practices when using these data sources

Data Quality Intern

January 2018 – July 2018

- Updated and maintained SVB's data quality Tableau dashboard, which is used for remediation that consisted of 1,000+ data quality rules and 500+ data elements to achieve a data quality score of over 99%
- Created a dashboard on Tableau which analyzed the regulatory reporting rules and created a score based on the failing exceptions which saved SVB over \$200,000 annually
- As part of the data quality team, profiled 7-10 data elements a month to report data records which needed to be remediated
- Collaborated with the data architecture team to create and modify existing data models using ER Studio 17.0 to replicate existing database to accurately portray the production database

EDUCATION

CSU East Bay, Hayward, CA

March 2021 – Present

CSUEB/CS GPA: 3.8/4.0

- Relevant Courses: Data Structures and Algorithms, Analysis of Algorithms, Database Architecture, Computer Architecture, Security and Information Assurance, Software Engineering, Calculus, Physics
- Graduating December 2023

Year Up / Foothill College, San Jose, CA

September 2017 – July 2018

- Completed coursework in Project Coordination, Web Development, Network System Admin, IT Helpdesk, Professional Skills, and Business Communications
- Analyzed thousands of pieces of data using Tableau in order to create visualizations resulting in a clearer understanding of the bigger picture

LANGUAGES

Spanish –Work Proficiency