

# VICENTE GARCIA

Ph: 512.549-1892 A: Austin Texas E: [vicen1@gmail.com](mailto:vicen1@gmail.com) L: [in/vicentegarciasepulveda](https://in.vicentegarciasepulveda.com)

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## SOFTWARE DEVELOPER

Full Stack Web Developer

IT professional with demonstrated success in programming, troubleshooting, and in the leadership of technical teams. Solid experience in the technical infrastructure of the insurance industry and in the delivery of business services. Expert at finding solutions to technical problems. Fully authorized to work in the US.

## TECHNICAL SKILLS

**Programming:** Java, Visual Basic, HTML, CSS, JavaScript, jQuery, Node, Express, React, Oracle products: Forms, Reports, Workflow, Crystal Reports

**Databases:** Oracle PL/SQL Developer, SQL Server, MySQL, MongoDB

**Analysis (BI):** Tableau

**Version Control Systems:** SVN, Git, GitHub

**Operating Systems:** Windows, MacOS (Mojave), Unix (foundations)

## WORK EXPERIENCE

**VOLUNTEER, Manos de Cristo, (Austin, TX)**

Apr 2020-Current

- Computer instructor of intermediate level.
- Curriculum developer of online computer basic skills for digital devices.

**APPLICATION CONSULTANT, IBM (Mexico)**

May 2017-Aug 2019

IBM provided business services consulting to MAPFRE Insurance as it expanded into Central America. Hired by IBM to serve as Subject Matter Expert (SME) regarding insurance industry and as Technical Lead in the creation of new applications and maintenance of existing applications using globally recognized IBM methodologies and processes.

- Managed team of business systems analysts and programmers. Analysts gathered requirements from Central American countries. Interfaced between analysts and developers. Led the team of developers in creating apps; coded in Java and Oracle PL/SQL.
- Performed troubleshooting on existing applications; wickedly good at analyzing technical problems and coming up with fixes using Java on the front end and Oracle PL/SQL on the back.

**SENIOR DEVELOPER / PROJECT LEADER, MAPFRE Insurance, (Mexico)**

Nov 2007-May 2017

- Managed a team of developers on a massive project from diagnosis to development and deployment.
- Programmed in PL/SQL Oracle and Java as part of team that created a module that enabled the company to issue 20K insurance policies per day.
- Designed and implemented process improvement project for life insurance policies launched in a new online platform that sales agents could manage remotely.

**SYSTEM ANALYST, Hildebrando, (Mexico)**

Jan 2004-Oct 2007

- Developed and maintained requirements and budget system for health expenses, programs, and reports for the accounting department of an insurance company.
- Created a new layer on the system for massive processes. Participated in quality control tests.
- Applied fixes to the modules with "fails" in their performance using Oracle Database, Java, and Crystal Reports.
- Created applications developed in PL/SQL, SQL\*Plus, Forms, Adobe Output Designer, Jet Forms, C++, Java for project executions in the insurance market.

## EDUCATION

**THE CODING CERTIFICATION, University of Texas, Austin 2022**

- Agile Development, Python, Java, Amazon Web Services, Deployment, Databases, Quality Assurance, Browser-Based Technologies, Computer Science applied to JavaScript, Node.js (Server-Side Development)

**MASTER'S DEGREE IN IT MANAGEMENT, Universidad del Valle de Mexico, Mexico 2013**

**BACHELOR'S DEGREE IN INFORMATION TECHNOLOGY**, Universidad La Salle, Mexico 2003