
MAXWEL KIPROTICH KOROS

Nairobi, Kenya • +254718195766 • maxwelkoros@gmail.com

Software Engineer

Summary

I am a Software Engineer with industry experience building web apps and currently maintaining and enhancing CMS for KPLC.

Skills

- **Programming;** Java, Python, C/C++, C#, PHP, JavaScript
- **Databases;** MySQL, PostgreSQL
- **CI/CD:** Git, Jenkins, Tortoise SVN
- **Big Data Skills;** EOS Blockchain, Visualization, Business Intelligence (BI).
- **Agile/ Scrum Methodology**
- **Github:** <https://github.com/maxwelkoros>
- **Linkedin:** <https://www.linkedin.com/in/korossive/>

Experience

Jan 2019 - Todate	<p>Software Engineer</p> <p><i>Indra Limited</i></p> <p>Developing, Maintaining and Enhancing Commercial Management Systems specifically for KPLC Kenya and currently ECG for Ghana.</p> <p>Design and implementation of customer self-service portal for all INDRA energy clients</p> <p>Design of interfaces to bridge different solutions</p> <p>Review existing legacy solutions and add functionalities to meet the current needs</p> <p>Participate in SCRUM meetings to review tasks designated to other team members</p> <p>System development and maintenance (Improvement, enhancements and incident resolution) of Business Information Systems.</p> <p>Incident/problems tracking, reporting and testing of the resolved incidences.</p> <p>Analyzing and designing solutions based on client requirements.</p>
Feb 2017 - Dec 2018	<p>IT Executive</p> <p><i>Broooke East Africa</i></p> <p>Overseeing the implementation of various ICT projects and also electrical projects at Brooke</p> <p>Leading in the development, roll out of the Mpunda Android App</p> <p>Maintaining the server, desktop computers, printers, routers and security updates</p> <p>Positioning ICT as a proactive technology driver, whilst maintaining a delivery focus</p> <p>Aligning ICT Objectives and Programs/ Projects to enterprise - Wide objectives and strategies</p> <p>Developing new strategies and IT procedures to increase efficiency, enhance workflow and improve customer satisfaction</p> <p>Monitoring and ensuring issues reported on the IT Help desk are resolved in a timely fashion</p> <p>Represent the organization in global Information Systems conferences and forums and making contributions where required</p>
Jan 2016 - Dec 2016	<p>IT Support Intern</p> <p><i>USIU-Africa</i></p>

Installing and configuring computer systems
Investigating, diagnosing and solving computer software and hardware faults
Talking to clients and computer users to determine the nature of problems
Take ownership of client issues reported and ensuring the same are satisfactorily resolved
Researching, diagnosing, troubleshooting and identifying solutions to the system and networks
with a view to improving the system and lowering down times and customer complains

Education

2013 - 2016	Kabarak University <i>Bsc. Computer Science</i> First Class Honors
2005 - 2008	Kenya Certificate of Secondary Education <i>Getumbe High School</i> B-

Project

Android Mobile Application :<https://play.google.com/store/apps/details?id=com.morrismobiledevs.www.brookeea>

Certifications

01/2019 - /2019	Scrum, Kanban & Scrumban <i>Udemy</i> Agile Fundamentals
04/ 2017 - 09/ 2017	ITIL <i>Computer Pride</i> IT Service Management
04/ 2014 - 06/ 2018	CCNA <i>Kabarak University</i> Networking
01/ 2018 - 11/ 2018	CCNA CyberOps <i>Computer Pride</i> Cyber Security Essentials

Referees

Mr. Derrick Ntemi
Lead Developer :Indra Limited
Tel: +254706523795
Email: derrikntemi@gmail.com

Desmond Rono
Knowledge Manager :Brooke East Africa
Tel:+254725491381
Email: desmond.rono@thebrookeeastfrica.org