VISHAL MIRCHANDANI

SR. CLOUD SOLUTIONS ENGINEER

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ABOUT ME

As a Cloud Solution Engineer, I bring a wealth of expertise in Windows Server and Cloud Platforms such as AWS And Mircosoft Azure. My track record is marked by successful cloud migrations and robust application development. I excel in leading cross-functional teams to deliver exceptional results. With a keen interest in AI, I am poised to drive innovation and add significant value to your organisation.

SKILLS

- System Administration: Windows Server Installation, Configuration, Migration and Troubleshooting of OS and Web Servers

- Cloud Platforms: AWS & Microsoft Azure   o Basic Knowledge of Git, GitHub, Chef, Ansible   o Cloud Migration and Deployment Strategies

- Web Hosting Panels: Plesk Panel, Solid Panel, MSP Panel. C-Panel   o Hyper-V Management, DNS, IIS, SSL

- Client Relationship Management and Technical Support   o Application Protocols: SMTP, HTTP, FTP, IMAP, POP

- Database Management: MSSQL And MYSQL/MariaDB   o Mailing Solutions: Smarter-mail, Office 365, G-suit

- Windows Serve Updates and Patch Management   o Automate Data Backup: Acronis Backup Solution   o Linux Server Management

WORK EXPERIENCE

SR. CLOUD SOLUTIONS ENGINEER | WORLD HOST GROUP (REMOTE) | JAIPUR | Apr 2024 - Present

- Maintained a remarkable 99.99% server uptime for a full year through diligent update management and failover strategies.
- Enhanced team efficiency by 35% by training and mentoring junior administrators in incident response and patch management.
- Fostered collaboration with cross-functional teams to streamline project execution.
- Spearheaded successful cloud solution migrations and deployments, ensuring seamless transitions.
- Achieved significant cost savings and performance enhancements by optimizing cloud resource utilization.
- Committed to professional growth by consistently updating technical skillset with the latest cloud technologies and certifications.

CLOUD SOLUTIONS ENGINEER | ZNET TECHNOLOGIES PRIVATE LIMITED | JAIPUR | Apr 2022 - Mar 2024

- Achieved a 25% reduction in cloud infrastructure expenses by deploying autoscaling and optimizing Azure resource allocation.
- Elevated backup success rates from 85% to 99.5% by enhancing automation and implementing robust monitoring systems.
- Specialized in managing Windows-based Cloud environments, with a focus on VM provisioning, Server Management, and advanced Storage/Backup strategies.
- Acted as the lead contact for VIP clients, resolving intricate technical issues through phone support and ticketing platforms.
- Directed project lifecycles from initial concept to successful implementation, promoting team synergy and ensuring technical superiority.

WINDOWS SYSTEM ADMINISTRATOR L-2 | ZNET TECHNOLOGIES PRIVATE LIMITED | JAIPUR | Jan 2020 - Apr 2022

- Administered Windows Server environments, ensuring high availability and performance of business-critical applications.
- Configured and maintained network services such as DNS, DHCP, and VPN access for remote users.
- Provided technical support and training to end-users, enhancing their understanding of system capabilities.
- Additionally, obtained multiple cloud certifications, demonstrating expertise in cloud technologies.
- Specialized in managing Windows-based Cloud environments, with a focus on VM provisioning, Server Management, and advanced Storage/Backup strategies.

WINDOWS SYSTEM ADMINISTRATOR L-1 | ZNET TECHNOLOGIES PRIVATE LIMITED | JAIPUR | Jul 2018 - Dec 2019

- Maintained a 93% satisfaction rating over a 12-month period.
- Reduced time spent on product delivery process by 20% by automation scripts.
- Maintained uptime of server 99.9%.
- Installed, configured, and maintained Windows Server operating systems and system software.
- Coordinated with IT team for patch management and system updates to ensure security.
- Documented system configurations, changes, and processes for maintenance and audits.

ASSISTANT: WINDOWS TECHNICAL | ZNET TECHNOLOGIES PRIVATE LIMITED | JAIPUR | Jul 2017 - Jul 2018
- Configured and maintained network services such as DNS, DHCP, and VPN connections.
- Collaborated with IT team to support network infrastructure and server maintenance.
- Improved customer support efficiency 15% by streamlining team support activities and standardizing responses to common questions and problems.

INTERNSHIP

WINDOWS TRAINEE | ZNET TECHNOLOGIES PRIVATE LIMITED | JAIPUR | Jan 2017 - Jun 2017

COURSES

PLESK CERTIFICATIONS | PLESK UNIVERSITY | Jul 2021 - Mar 2022

ACRONIS BACKUP CLOUD | ACRONIS | Mar 2022 - Apr 2023

EDUCATION

DIPLOMA, IIHT/JAIPUR, Jaipur | 2016
- ACHNP (Hardware, Networking, MCSA, CCNA, Red-Hat)

BACHELOR OF COMMERCE, UNIVERSITY OF RAJASTHAN JAIPUR, Jaipur | 2017

SENIOR SECONDARY, GREEN GATE ENGLISH MEDIUM SENIOR SECONDARY SCHOOL, JAIPUR, Jaipur | 2014

SECONDARY, GREEN GATE ENGLISH MEDIUM SENIOR SECONDARY SCHOOL, JAIPUR, Jaipur | 2012

LANGUAGES

o English   o Hindi

HOBBIES

o Playing Cricket   o Photography

PERSONAL DETAILS

Nationality	Date of birth	Marital status
Indian	07 Dec 1995	Single