



About billing for GitHub Marketplace

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If you install a paid app in GitHub Marketplace, your subscription shares your account's existing billing date, payment method, and receipt.

GitHub Marketplace includes apps with free and paid pricing plans. After you purchase and install an app, you can upgrade, downgrade, or cancel at any time.

Note: This article applies to installing and purchasing apps from GitHub Marketplace only. For more information on apps purchased from integrators, see "About using integrations."

Tip: If an app requires organization-level access, then only an organization owner can purchase, install, or cancel the app, and manage app billing for the organization. If the app doesn't require organization-level access, then a repository administrator can install and uninstall the app.

Payment methods and billing cycles for GitHub Marketplace purchases &

You will have the same payment method for all paid plans and subscriptions across GitHub.

If your personal account or organization doesn't have a payment method on file, when you choose a paid plan for an app:

- Your billing date is today.
- You must add a payment method to your personal account or the organization in which you want to install the app.
- Your payment method is charged the full amount of your subscription.
- Your receipt is sent to the primary or billing email address on file for your personal account or organization.

If your personal account or organization has an existing payment method, when you choose a paid plan for an app:

- The payment method on file is immediately charged a prorated amount based on the time remaining until your next billing date.
- The monthly or yearly billing date for your app subscription is the same as the account or organization's regular billing date.
- On your next billing date, your receipt lists charges for your paid GitHub plan and your app subscription.

When you choose a paid plan with a free trial:

- You must have an existing payment method or add a new payment method for your personal account or the organization in which you want to install the app.
- If you don't have any other paid plans or subscriptions, you are charged the full amount of your subscription at the end of the 14-day free trial.
- If you have other paid plans or subscriptions, once your 14-day free trial ends, the
 payment method on file is immediately charged a prorated amount based on the
 time remaining until your next billing date.
- If you have other paid plans or subscriptions, on your next billing date, your receipt lists charges for your paid GitHub plan and your app subscription.

You must manage billing settings and paid features for each of your accounts separately. You can switch between settings for your personal account, organization accounts, and enterprise accounts using the context switcher on each settings page. For more information, see "About billing on GitHub."

Note: When you transfer an organization with paid GitHub Marketplace apps into an enterprise account, you may receive a second receipt but you will not be charged twice.

Unit plan limits &

If you choose a unit plan (for example, a plan that charges per user), and you exceed the units that you're paying for, the integrator may disable your access until you upgrade the app. For more information, see "<u>Upgrading the billing plan for a GitHub Marketplace app</u>."

Downgrading a GitHub Marketplace app &

If you downgrade your app subscription to a less expensive plan or if you cancel a paid app subscription, your changes will take effect at the end your current billing cycle. Your subscription will be moved to your new plan on your next billing date.

If you cancel an app on a free plan, your subscription will immediately end and you'll lose access to the app.

Canceling an app or downgrading an app to free does not affect your <u>other paid</u> <u>subscriptions</u> on GitHub. If you want to cease all of your paid subscriptions on GitHub, you must downgrade each paid subscription separately.

If you cancel a free trial on a paid plan, your subscription is immediately canceled and you will lose access to the app. For more information, see "Canceling a GitHub Marketplace app."

Further reading @

- "Using GitHub Apps"
- "GitHub Marketplace support"

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