

# Managing dormant users

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A user account is considered to be dormant if it has not been active for 90 days.

## About dormant users

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A user is considered active if the user has performed any of the following activities on your enterprise.



- Authenticating to access your enterprise's resources via SAML SSO
- Creating a repository
- Pushing to a repository
- Being added to a repository
- Changing the visibility of a repository
- Creating an issue or pull request
- Commenting on an issue or pull request
- Closing or reopening an issue or pull request
- Applying a label to an issue or pull request, or removing a label
- Assigning or unassigning an issue or pull request
- Requesting a review of a pull request, or removing a review request
- Creating or editing a comment in a pull request review
- Dismissing a comment in a pull request
- Synchronizing a pull request
- Commenting on a commit
- Publishing a release
- Pushing to a wiki
- Starring a repository
- Deleting a repository
- Joining an organization

When assessing user dormancy, we only consider organizations, repositories, or sign-on events that are associated with the enterprise. For example, a user who has recently commented on an issue in a public repository outside of the enterprise may be considered dormant, while a user who has commented on an issue in a public repository within the enterprise will not be considered dormant.

The report includes both enterprise members and outside collaborators.

## Downloading the dormant users report from your enterprise account

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- 1 In the top-right corner of GitHub.com, click your profile photo, then click **Your enterprises**.
- 2 In the list of enterprises, click the enterprise you want to view.
- 3 In the enterprise account sidebar, click  **Compliance**.
- 4 Scroll to "Other."
- 5 Optionally, to generate a new report, next to "Dormant Users", click **New report**.
- 6 Under "Recent reports", next to the report you want to download, click  **Download**.

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