

# Updating a user's SAML NameID

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When an account's `NameID` changes on your identity provider (IdP) and the person can no longer sign into your GitHub Enterprise Server instance, you must update the `NameID` mapping on your GitHub Enterprise Server instance.

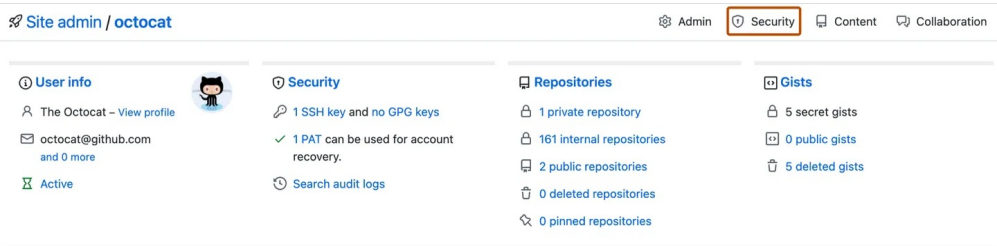
## About updates to users' SAML NameID [↗](#)

In some situations, you may need to update values associated with a person's account on your SAML IdP. If that identifier is also the `NameID` that you use for authentication on GitHub Enterprise Server, you must update the `NameID` mapping on your instance so the person can continue to authenticate successfully. For more information, see "[Username considerations for external authentication](#)."

## Updating a user's SAML NameID [↗](#)

Enterprise owners can update a user's SAML `NameID` on a GitHub Enterprise Server instance.

- 1 From an administrative account on GitHub Enterprise Server, in the upper-right corner of any page, click
- 2 If you're not already on the "Site admin" page, in the upper-left corner, click **Site admin**.
- 3 In the left sidebar, click **All users**.
- 4 In the list of users, click the username you'd like to update the `NameID` mapping for.
- 5 In the upper-right corner of the page, click **Security**.



- 6 To the right of "Update SAML NameID", click **Edit**.
- 7 In the "NameID" field, type the new `NameID` for the user.

8 Click **Update NameID**.

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