

This version of GitHub Enterprise was discontinued on 2023-03-15. No patch releases will be made, even for critical security issues. For better performance, improved security, and new features, [upgrade to the latest version of GitHub Enterprise](#). For help with the upgrade, [contact GitHub Enterprise support](#).

Managing dormant users

In this article

About dormant users

Viewing dormant users

Determining whether a user account is dormant

Configuring the dormancy threshold

By default, a user account is considered to be dormant if it has not been active for 90 days. You can configure the length of time a user must be inactive to be considered dormant and choose to suspend dormant users to release user licenses.

About dormant users

A user is considered active if the user has performed any of the following activities on your GitHub Enterprise Server instance.

- Signing into your GitHub Enterprise Server instance
- Creating a repository
- Pushing to a repository
- Being added to a repository
- Changing the visibility of a repository
- Creating an issue or pull request
- Commenting on an issue or pull request
- Closing or reopening an issue or pull request
- Applying a label to an issue or pull request, or removing a label
- Assigning or unassigning an issue or pull request
- Requesting a review of a pull request, or removing a review request
- Creating or editing a comment in a pull request review
- Dismissing a comment in a pull request
- Synchronizing a pull request
- Commenting on a commit
- Publishing a release
- Pushing to a wiki
- Watching a repository
- Starring a repository
- Deleting a repository
- Joining an organization

A user will also be considered active if their account has been updated by LDAP.

Viewing dormant users [↗](#)

You can view a list of all dormant users who have not been suspended and who are not site administrators.

- 1 From an administrative account on GitHub Enterprise Server, in the upper-right corner of any page, click [↗](#).
- 2 If you're not already on the "Site admin" page, in the upper-left corner, click **Site admin**.
- 3 In the left sidebar, click **Dormant users**.
- 4 To suspend all the dormant users in this list, at the top of the page, click **Suspend all**.

Determining whether a user account is dormant [↗](#)

- 1 From an administrative account on GitHub Enterprise Server, in the upper-right corner of any page, click [↗](#).
- 2 If you're not already on the "Site admin" page, in the upper-left corner, click **Site admin**.
- 3 Under "Search users, organizations, teams, repositories, gists, and applications", type the name of the user in the text field.
- 4 To the right of text field, click **Search**.

Search users, organizations, teams, repositories, gists, and applications

Users are found by login, email, SSH key SHA256 fingerprint, GPG key, or database ID.

Organizations are found by login, email, or database ID.

Teams are found by organization/team, GraphQL object ID, or database ID.

Repositories are found by name, "username/repository", deploy key SHA256 fingerprint, or database ID.

Gists are found by name or "username/repository".

OAuth applications are found by name, client ID or application ID.

GitHub Apps are found by name or integration ID.

GitHub App installation are found by installation ID.

Webhooks are found by hook ID.

Search

- If an exact account name match isn't found, under "Search results – Accounts", in the "Fuzzy matches" section, click the name of the user you want to manage.

Search results – Accounts

Fuzzy matches

 user2

 user1

- 5 Review the user details in the site admin page to confirm you have identified the correct user.

Site admin / **user1**

Admin Security Content Collaboration

User info

user1 – [View profile](#)

user1@myexample.com
and 0 more

Active

Security

- Two-factor authentication disabled
- No SSH keys and no GPG keys
- No personal access tokens
- [Search audit logs](#)

Repositories

- No repositories

- 6 In the **User info** section, view the status of the user's account. Any users labeled with "Dormant" are dormant, and users labeled with "Active" are not.

Site admin / **ghe-admin**

User info

ghe-admin – [View profile](#)

mona@github.com
and 0 more

Active

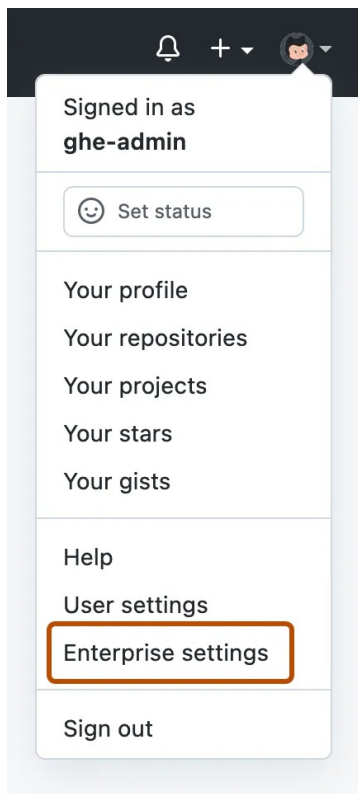
Security

- Two-factor authentication disabled
- No SSH keys and no GPG keys
- No personal access tokens
- [Search audit logs](#)

Configuring the dormancy threshold [🔗](#)

The dormancy threshold is the length of time a user must be inactive to be considered dormant. The default dormancy threshold is 90 days, however you can customize the dormancy threshold for your GitHub Enterprise Server instance.

- 1 In the top-right corner of GitHub Enterprise Server, click your profile photo, then click **Enterprise settings**.



- 2 In the enterprise account sidebar, click **Policies**.
- 3 Under **Policies**, click **Options**.
- 4 Under "Dormancy threshold", select the dropdown menu, and click the desired dormancy threshold.

Legal

© 2023 GitHub, Inc. [Terms](#) [Privacy](#) [Status](#) [Pricing](#) [Expert services](#) [Blog](#)