



Upgrading or downgrading your client's paid organization

In this article

Upgrading an organization's number of paid seats

Downgrading an organization's number of paid seats to free

Billing managers can upgrade or downgrade a client's paid organization at any time.

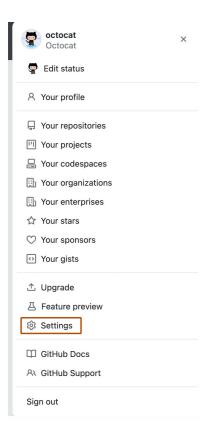
If you're not a billing manager for the organization, ask your client to have an *owner* of the organization <u>add you to the organization as a billing manager</u>.

Tips:

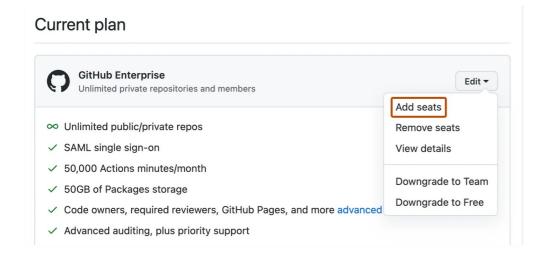
- Before you upgrade your client's organization, you can view or update the payment method on file for the organization.
- These instructions are for upgrading and downgrading organizations on the *per-seat* subscription. If your client pays for GitHub using a *legacy per-repository* plan, you can upgrade or downgrade their legacy plan, or switch their organization to per-seat pricing.

Upgrading an organization's number of paid seats &

1 In the upper-right corner of any page, click your profile photo, then click **Settings**.



- 2 In the "Access" section of the sidebar, click (Organizations.
- 3 Next to the organization, click Settings.
- 4 If you are an organization owner, in the "Access" section of the sidebar, click
 Billing and plans.
- 5 Under "Current plan", next to the name of your plan, select **Edit** and click **Add** seats.

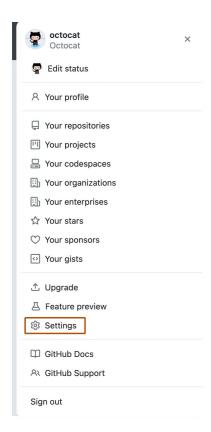


- 6 Under "Add seats", type the number of seats you'd like to add.
- 7 Click Add seats.

After you add seats, the payment method on file for the organization will be charged a pro-rated amount based on the number of seats you're adding and the amount of time left in your billing cycle.

Downgrading an organization's number of paid seats to free ${\mathscr O}$

1 In the upper-right corner of any page, click your profile photo, then click **Settings**.



- 2 In the "Access" section of the sidebar, click (Organizations.
- 3 Next to the organization, click **Settings**.
- 4 If you are an organization owner, in the "Access" section of the sidebar, click
 Billing and plans.
- 5 Use the Edit drop-down and click Downgrade to GitHub Free.
- Read the information about the features your organization will no longer have access to on your next billing date, then click I understand. Downgrade my organization.

Legal

© 2023 GitHub, Inc. <u>Terms</u> <u>Privacy</u> <u>Status</u> <u>Pricing</u> <u>Expert services</u> <u>Blog</u>