Getting your enterprise started with the GitHub Support portal

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Learn how to start using the GitHub Support portal for issues related to your enterprise.

About the GitHub Support portal for enterprises 🔗

Anyone can use the GitHub Support portal to view and manage support tickets about GitHub, but there are special steps to follow before using the GitHub Support portal to create tickets about an enterprise account.

The GitHub Support portal offers single sign-on (SSO) connected to your GitHub.com account.

Getting started with the GitHub Support portal 🔗

Before you start creating tickets associated with your enterprise account on GitHub.com, we recommend completing the following steps.

1. Identify the user on GitHub.com who is an owner of your enterprise account.

2. Configure a verified domain. For more information, see "Verifying or approving a domain for your enterprise."

3. Add owners, billing managers, or support-entitled members to your enterprise account. For more information, see "Inviting people to manage your enterprise" and "Managing support entitlements for your enterprise."

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