



## Accessing the monitor dashboard

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Troubleshooting common resource allocation problems on your appliance

GitHub Enterprise Server includes a web-based monitoring dashboard that displays historical data about your GitHub Enterprise Server appliance, such as CPU and storage usage, application and authentication response times, and general system health.

### Accessing the monitor dashboard @

- 1 From an administrative account on GitHub Enterprise Server, in the upper-right corner of any page, click  $\mathcal{Q}$ .
- 2 If you're not already on the "Site admin" page, in the upper-left corner, click **Site** admin.
- 3 In the " Site admin" sidebar, click Management Console.
- 4 In the top navigation bar, click **Monitor**.



# Troubleshooting common resource allocation problems on your appliance $\mathscr{D}$

**Note**: Because regularly polling your GitHub Enterprise Server instance with continuous integration (CI) or build servers can effectively cause a denial of service attack that results in problems, we recommend using webhooks to push updates. For more information, see "About webhooks".

Use the monitor dashboard to stay informed on your appliance's resource health and make decisions on how to fix high usage issues.

Problem	Possible cause(s)	Recommendations
High CPU usage	VM contention from other services or programs running on the same host	If possible, reconfigure other services or programs to use fewer CPU resources. To increase total CPU resources

		for the VM, see " <u>Increasing CPU</u> or memory resources."
High memory usage	VM contention from other services or programs running on the same host	If possible, reconfigure other services or programs to use less memory. To increase the total memory available on the VM, see "Increasing CPU or memory resources."
Low disk space availability	Large binaries or log files consuming disk space	If possible, host large binaries on a separate server, and compress or archive log files. If necessary, increase disk space on the VM by following the steps for your platform in "Increasing storage capacity."
Higher than usual response times	Often caused by one of the above issues	Identify and fix the underlying issues. If response times remain high, contact us by visiting <u>GitHub Enterprise</u> <u>Support</u> .
Elevated error rates	Software issues	Contact us by visiting GitHub Enterprise Support and include your support bundle. For more information, see "Providing data to GitHub Enterprise Support."

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