

Generating a Health Check for your enterprise

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Generating a Health Check

You can gain insight into the general health and Git and API requests of your GitHub Enterprise Server instance by generating a Health Check.

Generating a Health Check is available with GitHub Premium Support. For more information, see "[About GitHub Premium Support](#)."

Note: Generating a Health Check is currently in beta for GitHub Enterprise Server and subject to change.

About generated Health Checks

You can create a support bundle for your GitHub Enterprise Server instance that contains a lot of data, such as diagnostics and log files. To help analyze and interpret this data, you can generate a Health Check. For more information about support bundles, see "[Providing data to GitHub Support](#)."

A Health Check provides the following information about your GitHub Enterprise Server instance.

- Insights into the general health of your GitHub Enterprise Server instance, such as upgrade status, storage, and license seat consumption
- A security section, which focuses on subdomain isolation and user authentication
- Analysis of Git requests, with details about the busiest repositories and Git users
- Analysis of API requests, including the busiest times, most frequently requested endpoints, and most active callers

If you're a Premium Plus customer and want to generate a Health Check for GitHub Enterprise Cloud, contact GitHub Support. For more information, see "[Creating a support ticket](#)."

Generating a Health Check

Before you can generate a Health Check, you must create a support bundle. For more information, see "[Providing data to GitHub Support](#)."

- 1 Navigate to the [GitHub Support portal](#).

- 2 In the upper-right corner of the page, click **Premium**.
- 3 To the right of **Health Checks**, click **Request Health Check**.
- 4 Under "Select an enterprise account", use the drop-down menu to select an enterprise account.
- 5 Under "Upload a support bundle", click **Chose File** and choose a file to upload. Then, click **Request Health Check**.

After you request a Health Check, a job is scheduled to generate the Health Check. After several hours to one day, the generated Health Check will appear in the "Health Checks" section of the GitHub Support portal.

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