



Upgrading or downgrading your client's paid organization

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Billing managers can upgrade or downgrade a client's paid organization at any time.

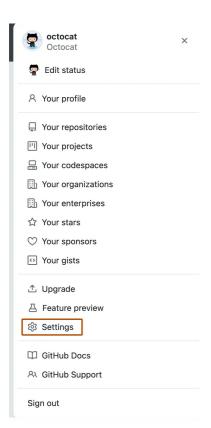
If you're not a billing manager for the organization, ask your client to have an *owner* of the organization <u>add you to the organization as a billing manager</u>.

Tips:

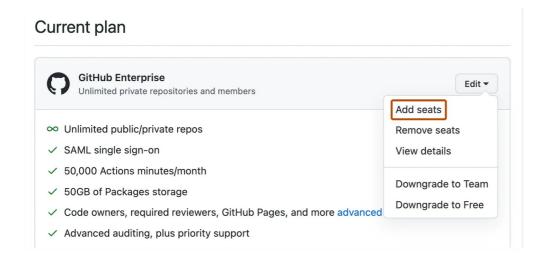
- Before you upgrade your client's organization, you can view or update the payment method on file for the organization.
- These instructions are for upgrading and downgrading organizations on the per-seat subscription. If your client pays for GitHub Enterprise Cloud using a legacy per-repository plan, you can upgrade or downgrade their legacy plan, or switch their organization to perseat pricing.

Upgrading an organization's number of paid seats &

1 In the upper-right corner of any page, click your profile photo, then click **Settings**.



- 2 In the "Access" section of the sidebar, click (1) Organizations.
- 3 Next to the organization, click **Settings**.
- 4 If you are an organization owner, in the "Access" section of the sidebar, click
 Billing and plans.
- 5 Under "Current plan", next to the name of your plan, select **Edit** and click **Add** seats.

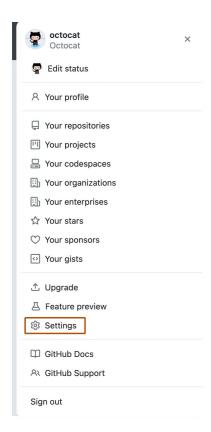


- 6 Under "Add seats", type the number of seats you'd like to add.
- Click Add seats.

After you add seats, the payment method on file for the organization will be charged a pro-rated amount based on the number of seats you're adding and the amount of time left in your billing cycle.

Downgrading an organization's number of paid seats to free $\mathscr O$

1 In the upper-right corner of any page, click your profile photo, then click **Settings**.



- 2 In the "Access" section of the sidebar, click (Organizations.
- 3 Next to the organization, click **Settings**.
- 4 If you are an organization owner, in the "Access" section of the sidebar, click
 Billing and plans.
- 5 Use the Edit drop-down and click Downgrade to GitHub Free.
- Read the information about the features your organization will no longer have access to on your next billing date, then click I understand. Downgrade my organization.

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