

This version of GitHub Enterprise was discontinued on 2023-03-15. No patch releases will be made, even for critical security issues. For better performance, improved security, and new features, [upgrade to the latest version of GitHub Enterprise](#). For help with the upgrade, [contact GitHub Enterprise support](#).

Troubleshooting authorization request errors

In this article

Application suspended

Redirect URI mismatch

When obtaining an OAuth token for a user, some errors may occur during the initial authorization request phase.

Application suspended [↗](#)

If the OAuth app you set up has been suspended (due to reported abuse, spam, or a mis-use of the API), GitHub will redirect to the registered callback URL using the following parameters to summarize the error:

```
http://your-application.com/callback?error=application_suspended
&error_description=Your+application+has+been+suspended.+Contact+support@github.com
&error_uri=/apps/building-integrations/setting-up-and-registering-oauth-apps/troul
&state=xyz
```

To solve issues with suspended applications, please contact your site administrator.

Redirect URI mismatch [↗](#)

If you provide a `redirect_uri` that doesn't match what you've registered with your application, GitHub will redirect to the registered callback URL with the following parameters summarizing the error:

```
http://your-application.com/callback?error=redirect_uri_mismatch
&error_description=The+redirect_uri+MUST+match+the+registered+callback+URL+for+th:
&error_uri=/apps/building-integrations/setting-up-and-registering-oauth-apps/troul
&state=xyz
```

To correct this error, either provide a `redirect_uri` that matches what you registered or leave out this parameter to use the default one registered with your application.

Access denied [↗](#)

If the user rejects access to your application, GitHub will redirect to the registered callback URL with the following parameters summarizing the error:

```
http://your-application.com/callback?error=access_denied
&error_description=The+user+has+denied+your+application+access.
&error_uri=/apps/building-integrations/setting-up-and-registering-oauth-apps/troubleshooting
&state=xyz
```

There's nothing you can do here as users are free to choose not to use your application. More often than not, users will just close the window or press back in their browser, so it is likely that you'll never see this error.

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