This version of GitHub Enterprise was discontinued on 2023-03-15. No patch releases will be made, even for critical security issues. For better performance, improved security, and new features, upgrade to the latest version of GitHub Enterprise. For help with the upgrade, contact GitHub Enterprise support.

Updating a user's SAML NameID

In this article

About updates to users' SAML NameID

Updating a user's SAML NameID

When an account's `NameID` changes on your identity provider (IdP) and the person can no longer sign into your GitHub Enterprise Server instance, you must update the `NameID` mapping on your GitHub Enterprise Server instance.

About updates to users' SAML `NameID` 🔗

In some situations, you may need to update values associated with a person's account on your SAML IdP. If that identifier is also the `NameID` that you use for authentication on GitHub Enterprise Server, you must update the `NameID` mapping on your instance so the person can continue to authenticate successfully. For more information, see "Username considerations for external authentication."

Updating a user's SAML `NameID` 🔗

Enterprise owners can update a user's SAML `NameID` on a GitHub Enterprise Server instance.

1. From an administrative account on GitHub Enterprise Server, in the upper-right corner of any page, click 🚀.

2. If you're not already on the "Site admin" page, in the upper-left corner, click **Site admin**.

3. In the left sidebar, click **All users**.

4. In the list of users, click the username you'd like to update the `NameID` mapping for.

5. In the upper-right corner of the page, click 🛡 **Security**.
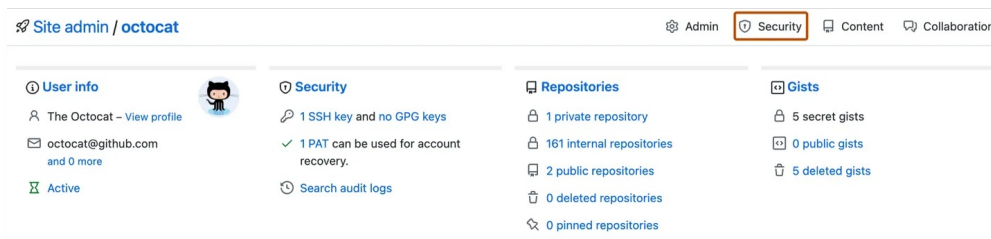
6. To the right of "Update SAML NameID", click **Edit** .

7. In the "NameID" field, type the new `NameID` for the user.

8. Click **Update NameID**.