

# Managing bots and service accounts with SAML single sign-on

Organizations that have enabled SAML single sign-on can retain access for bots and service accounts.

To retain access for bots and service accounts, organization administrators can [enable](#), but **not enforce** SAML single sign-on for their organization. If you need to enforce SAML single sign-on for your organization, you can create an external identity for the bot or service account with your identity provider (IdP).

**Note:** If you enforce SAML single sign-on for your organization and **do not** have external identities set up for bots and service accounts with your IdP, they will be removed from your organization.

## Further reading

- ["About identity and access management with SAML single sign-on"](#)

## Legal