

GitHub Marketplace support

In this article



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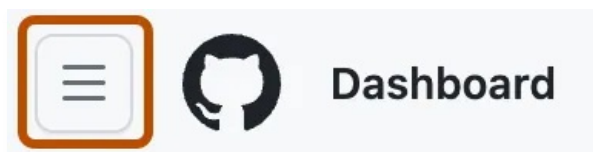
Further reading

When you encounter issues using an app in GitHub Marketplace, you can contact the support team for the app.

Contacting your app's provider for support

Every app in GitHub Marketplace includes a link to contact the app's support team.

- 1 To open GitHub Marketplace, in the top-left corner of GitHub.com, select , then click  **Marketplace**.



Note: This step refers to the new global navigation, which is currently in public beta and subject to change. For more information on the new global navigation and reverting to the old global navigation, see the [GitHub Changelog](#).

- 2 Browse to your app's page.
- 3 In the left sidebar, under "Developer tools," click **Support**.
- 4 On the app's support page, follow the instructions on the app's page to contact the app's support team.

Further reading

- ["Using GitHub Apps"](#)
- ["Managing billing for GitHub Marketplace apps"](#)

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