

Downgrading a sponsorship

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You can downgrade your sponsorship to a lower tier or cancel your sponsorship.

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When you downgrade or cancel a sponsorship, the change will become effective on your next billing date. There are no refunds for payments for GitHub Sponsors.

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- 1 On GitHub Enterprise Cloud, navigate to the sponsored account's profile.
- 2 Navigate to your sponsorship dashboard for the account.
 - If you're sponsoring a personal account, under the user's name, click **Sponsoring**.



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- If you're sponsoring an organization, to the right of the organization's name, click ❤ **Sponsoring**.

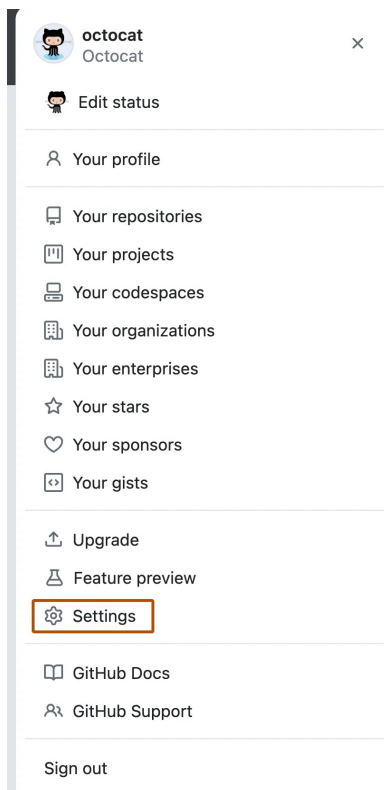
- 3 Optionally, to manage a sponsorship on behalf of an organization, on the right side of the page, use the **Sponsoring as** dropdown menu, then click the organization.


- 4 On the right side of the page, beside "Select a tier", review the sponsorship tiers available. If more than one type of tier is available, "Monthly" tiers are shown by default. Click **One-time** to show the tiers for one-time payments.
- 5 To the right of the tier you want, click **Select**.

Alternatively, if you want to select a custom amount, enter the sponsorship amount in the text field provided, then click **Select**.
- 6 Click **Update sponsorship**.

Canceling a sponsorship

- 1 In the upper-right corner of any page, click your profile photo, then click **Settings**.



- 2 In the "Access" section of the sidebar, click  **Billing and plans**, then click **Plans and usage**.
- 3 Optionally, to manage your sponsorship on behalf of an organization, in the upper-left corner, select the **Switch to another account** dropdown menu, then click the organization.
- 4 Under "GitHub Sponsors", next to the sponsored account, click your current tier amount, then click **Cancel sponsorship**.
- 5 Review the alert about canceling your sponsorship, then click **OK**.

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