VICKRAM D
Information Technology (IT)

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ABOUT ME

Motivated and technically skilled professional with a strong passion for innovation and problem-solving. Dedicated to utilizing my technical expertise to achieve organizational goals while continuously improving performance. I am eager to contribute my innovative ideas, skills, and creativity to successfully execute projects and drive efficiency within the organization.

EDUCATION

2016 - 2020
AICTE University

B.Tech in Information Technology (IT)
study of computing technologies, software development, and IT infrastructure. Course Overview: 1. Duration: 4 years (8 semesters) 2. Core Subjects: - Programming Languages (C, C++, Java, Python) - Data Structures & Algorithms - Database Management Systems (DBMS) - Computer Networks & Cybersecurity -

2013 - 2025
Government School

Biology and Computer Science
HSC (Higher Secondary Certificate): - Completed after 12th grade in Science, Commerce, or Arts streams. - Subjects vary based on the chosen stream (e.g., Physics, Chemistry, Biology for Science). - Conducted by State Education Boards or CBSE

2008 - 2013
Government School

Government High School
(Secondary School Leaving Certificate): - Typically completed after 10th grade - Covers subjects like Mathematics, Science, Social Science, and Languages. - Conducted by State Boards or CBSE in India. - Required for entry into Higher Secondary (HSC)

EXPERIENCE

2023 - Present
Bajaj Finance Limited

Sales Officer
A Sales Officer at Bajaj Finance Limited plays a crucial role in driving financial product sales and acquiring new customers. Key Responsibilities Target Achievemen – Meet and exceed monthly and quarterly sales goals

2019 - 2020
Cogent E Service Pvt Ltd

IT Hardware and Desktop Support
involves maintaining and troubleshooting computer systems, peripherals, and network devices within an organization. It ensures that hardware and software function properly to support business operations. Key Responsibilities: 1. **Hardware Maintenance & Repair** – Diagnosing and fixing issues in desktops, laptops, printers, and other peripherals. 2. **Software Installation & Troubleshooting** – Installing operating systems, applications, and patches, and resolving software-related issues. 3. **Network Support** – Assisting with network configurations, connectivity issues, and troubleshooting LAN/WAN issues. 4. **User Support & Training** – Helping employees with IT-related queries, system access, and security best practices.

SKILLS

- Critical Thinking
- IT Hardware & Desktop Support
- Problem Solving
- Python
- System Administration
- Operating Systems
- Business Process Analysis
- Data Analysis
- Cybersecurity Awareness
- Technical Support
- Financial Analysis
- Excel