

## PERSONAL

## Tariffs

**INNOVATIVE MONEY  
TRANSFER****M-PESA Tariffs**

M-PESA charges will depend on the amount you are sending or withdrawing. You can use your M-PESA menu to buy airtime for your phone, or for someone else. This service is free and you will only pay for the airtime purchased.

**Customer Charges**

Transaction Range (Ksh)		Transaction Type and Customer Charge (Ksh)		
Min	Max	Transfer to other M-PESA Users	Transfer to Unregistered Users	Withdrawal from M-PESA Agent
10	49	3	N/A	N/A
50	100	5	N/A	10
101	500	27	66	27
501	1,000	33	66	27
1,001	1,500	33	66	27
1,501	2,500	33	66	27
2,501	3,500	33	88	49
3,501	5,000	33	105	66
5,001	7,500	55	143	82
7,501	10,000	55	171	110
10,001	15,000	55	220	159
15,001	20,000	55	237	176
20,001	25,000	82	275	187
25,001	30,000	82	275	187
30,001	35,000	82	275	187
35,001	40,000	82	N/A	275

40,001	45,000	82	N/A	275
45,001	50,000	110	N/A	275
50,001	70,000	110	N/A	330

### ATM Withdrawal

#### Transaction Range (Ksh)

Min	Max	Customer Charge
200	2,500	33
2,501	5,000	66
5001	10,000	110
10,001	20,000	193
Other Transactions		Ksh
All Deposits		FREE
M-PESA Registration		FREE
Buying Airtime through M-PESA		FREE
M-PESA Balance Enquiry		1
Change M-PESA PIN		22

### NOTE:

- ▶ Maximum Account Balance is Ksh100,000
- ▶ Maximum Daily Transaction Value is Ksh140,000.Maximum per transaction is Ksh70,000
- ▶ You cannot withdraw less than Ksh50 at an M-PESA agent outlet
- ▶ To transact, your Safaricom line and M-PESA account must be active
- ▶ At an agent outlet, you cannot deposit money directly into another M-PESA customer's account
- ▶ You earn Bonga points when you transact on M-PESA.
- ▶ To register or transact at any M-PESA Agent outlet, you will be required to produce your original identification document, i.e., National ID, Passport, Military ID, Diplomatic ID or Alien ID

### M-PESA Tariff FAQs

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## Safaricom Foundation 10 Years

### PERSONAL

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### BUSINESS

Get best business connectivity solutions



### SAFARICOM SHOP

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### ABOUT US

Safaricom is the choice network for most Kenyans

