

Vicky W. Joseph
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Education

University of Central Florida- Orlando, FL: Digital Media (BA), Web Design Track.

Work Experience

Teacher's Assistant: Wize Computing Academy: (September 2024-Present)

- Assisted in a classroom setting, helping **16-25** students with their robotics/coding projects. Maintained classroom etiquette and keeping track of student behavior. Developed student's understanding of Javascript-based coding, and typical troubleshooting procedures.

Before and After School Counselor- Dramatic Education: (March 2024- May 2024)

- Supervised **25-40** elementary/middle school students in an extended day program, while simultaneously immersing the children in the performing and visual arts. Maintained student safety while in my care, and ensured each student's concerns were addressed.

Day in the Life Shadowing- Total Quality Logistics: (October 2022)

- Observed typical office day at TQL, Engaged in discussions about the expectations and responsibilities for an employee.

Customer Service Representative- Aramark: (January 2021- March 2021)

- Served healthy servings of food for customers Shut down my station, restocking the food supply and cleaning dishes throughout the shift.

Customer Service Representative- Plexos Group: (April 2020- August 2020)

- Answered phone calls. Frequently redirected callers to their necessary extension, resolved client inquiries, and managed client cases.

Skills/ Qualifications

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| • Proficient in soft skills, especially communication, organization, and collaborative skills. | Adobe Photoshop, Adobe Illustrator, GitHub, and GitHub Pages |
| • Experience with HTML, CSS, Javascript, PHP, MySQL, React, React Native, Figma, | • Excellent in conflict resolution and problem-solving |
| | • Exemplary customer service skills, friendly and polite attitude |

Awards/Scholarships

UCF Dean's List (July 2021, January 2024)

UCF President's Honor Roll (February 2021, February 2023, June 2024, February 2025)

Tri-Alpha Honor Society (October 2021 -Present)

Bright Futures Scholarship (January 2021-Present)