



P-zazz Feedback, Complaints & Whistleblowing Procedures

P-zazz is completely committed to providing a high standard of service at all times: every interaction a child, parent or school has with us should be friendly & professional. We encourage parents & schools to contact us immediately if they have any concerns at all.

Parents or schools with concerns should contact the P-zazz Office using the contact details below (which are communicated regularly through all the P-zazz literature).

Staff are observed in their work and supervised regularly. Any concerns they have are listened to and acted upon by the Director.

The office staff are trained to listen carefully to any concerns and to pass them to the Operations Director if they are unable to rectify the issue themselves.

Any serious complaints will be handled by one of the Directors.

UK Head Office: 01923 221527 | friendlyteam@p-zazz.co.uk | www.p-zazz.co.uk
The Barn | Watford House Lane | Watford | Herts | WD17 1BJ

Ireland Office: 01 6917279 | friendlyteam@p-zazz.eu | www.p-zazz.eu
Shanlis Cross | Shanlis | Ardee | Louth