



Incident handler's journal

Instructions

As you continue through this course, you may use this template to record your findings after completing an activity or to take notes on what you've learned about a specific tool or concept. You can also use this journal as a way to log the key takeaways about the different cybersecurity tools or concepts you encounter in this course.

Date: November 25, 2024.	Entry: 1
Description	Review details of the security incident and document the findings. U.S Health Care clinics specializing in delivering primary-care services were victims of a malicious hacker.
Tool(s) used	N/A
The 5 W's	<p>Capture the 5 W's of an incident.</p> <ul style="list-style-type: none">• Who caused the incident? An organized group of Unethical Hackers.• What happened? Encrypted important company files disrupting business operations, hackers asking for ransomware for decryption• When did the incident occur? Incident occurred on Tuesday at 9:00am.• Where did the incident happen? U.S Healthcare company• Why did the incident happen? The malicious hacker uses phishing on employees to infiltrate the systems by making them click on the emails with malicious file attachments and download them infecting the files, causing them to become encrypted and needing the encryption key to decrypt. With this, the hackers demanded money by installing ransomware.

Additional notes	Does the company give security training to employees?
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Additional notes	Include any additional thoughts, questions, or findings.

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Need another journal entry template?

If you want to add more journal entries, please copy one of the tables above and paste it into the template to use for future entries.

<p>Reflections/Notes: Record additional notes.</p>
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