**Prakash M**

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**Snapshot**

* Having **3+ years** of overall experience in **Manual** **Testing** and **Web Services Testing.**
* Worked as offshore team lead more than one year.
* Testing APIs as an individual component as a part of functional testing
* Sound and adequate knowledge on **Software Development Life Cycle** and **Software Test Life Cycle.**
* Understanding the new business requirements and giving induction to the team.
* Design, document and track test cases in **Quality Center**.
* Expertise in preparation of test cases, reviews, executing the test cases.
* Experience in testing Web based applications.
* Experience in **Functional, Integration, Regression** and **Data Base testing**.
* Experience on **Agile Methodology.**
* Experience on API testing using tools like **Fiddler**.
* Experience in writing **SQL** queries.
* Hands on experiencein **Functional flows capture** and **documenting flows**.
* Ensured adherence to **organization quality procedures** and **documentation.**
* Hands on experience in **working with teams across geographies**.
* Exceptional **communication, collaboration & Client facing** skills.
* Effective interpersonal skills for sharing information & resolving problems across team members.

**Core Competencies**

**Requirements Analysis**

* Strong understanding of **Quality Assurance** processes and methodologies.
* Contribute in Use case meetings to elicit and understand the client's needs/requirements.
* Understand business requirements to convert them into product/system specifications that fully represent the client / project requirements and organized walkthrough sessions with Development teams.
* Review and validate client requirements based on domain knowledge/expertise.

**Functional Analysis and Test Management**

* Designed, reviewed and executed the Test cases/Test Plan and managed Requirements traceability for Test Cases.
* Act as a Mentor to the Team to clarify the requirements / solution and manage any requirement changes resulting from development issues or business issues.
* Offshore Module / team Lead for the current project(s) with responsibility of gathering requirements from Singapore & US team and giving induction to the team
* Managed Test Scenario identification and review test cases.
* Point of Contact for QA teams for functional queries, test data setup.
* Manage defects and coordinate issue resolutions across different teams.
* Proficient in performing various tests Functional testing, Regression testing, Re-testing,

Ad-hoc testing, System Testing and Compatibility Testing.

* Identify and document software defects in **TFS /JIRA** with Steps and Test data used and retest using corrected code to resolve the issue in a timely manner.
* Design, document and track test cases in **Quality Center**.
* Ensure quality delivery of **testing deliverables**.
* Ability to write and execute **SQL queries** to validate data.
* Provided support for the **UAT** in case of Test Data preparation, deployment and defects.
* Testing APIs as an individual component as a part of functional testing

#### Automation Skills

* Exposure to automation testing tools like Selenium (Web Driver)
* Expertise in identifying objects using Fire-bug
* Basics knowledge on selenium RC & Selenium IDE

**Other Key areas worked**

* Provided Knowledge sessions to new team members, Brown Bag sessions, Tools access setup management.
* Project POC for Project issues and escalations.
* Ability, desire and motivation to learn quickly and pick up new skills.
* Ability to multitask, resolves competing priorities, and meets tight project deadlines.

**Employment Profile**

**Professional experience:**

**INGENICO Group Software Test engineer – V & V**

**Project Profile:**

**Title : IngEstate Terminal Management System**

**Duration : May 2013 – Present**

**Description :** IngEstate TMS offers a secure solution to streamline terminal deployment worldwide. With IngEstate TMS, you can seamlessly manage an unlimited number of remote terminals. From field initialization to diagnostics to streamlined reporting, count on IngEstate TMS for total real-time remote control. IngEstate TMS is the proven way to reduce both the cost and complexity of managing global terminal assets.

**Summary of Features**

* Remote software terminal OS and application updates in the field
* Flexible, remote key injection (RKI) to ensure up-to-date, maximum security levels
* Comprehensive remote terminal asset management and control, including field initialization, remote diagnostics and online helpdesk
* User-friendly and intuitive e-Portal that delivers full visibility of terminal hardware, software and real-time reporting, allowing you to:
  + Manage the entire terminal fleet
  + Monitor terminals (statistics, reporting, analysis, downloads in progress, etc.)
  + Remotely activate/deactivate terminals and/or services
  + Remotely deploy new secure keys

EDUCATION DETALS:

B.Sc Computers Science In S V University Tirupati

**DECLARATION:**

I do hereby declare that all the above mentioned information regarding my personal and academics is true to my knowledge.

**Prakash M**