

## Contact

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[www.linkedin.com/in/v1c](https://www.linkedin.com/in/v1c) (LinkedIn)

[github.com/vicsamuel/](https://github.com/vicsamuel/) (Portfolio)

[v1c.netlify.app/](https://v1c.netlify.app/) (Personal)

## Top Skills

Customer Service

Coding Practices

Microsoft Office

## Certifications

Python and Django Full Stack Web Developer Bootcamp

Agile Fundamentals: Including Scrum and Kanban - 2022

## Publications

Characteristics of Adrenal Masses with Diffusion Weighted Imaging

# Victor Samuel

Data Analyst

Pittsfield, Massachusetts, United States

## Summary

I am a highly driven, results-focused engineer with experience in Information Technology as well as implementing database solutions. I am open to positions and collaborations in Data Science and Software Development.

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## Experience

Huron

Analyst

September 2021 - Present (1 year 4 months)

Indianapolis, Indiana, United States

- Performed database manipulation by updating and creating SQL functions, procedures, tables, and data visualizations during implementation projects to meet client needs
- Implement and maintain SQL based tools for back end revenue cycle solutions that interface with hospital information systems (Nexgen, Cerner, Epic, etc.)
- Experience with creation and optimization of stored procedures, user-defined functions, and report objects within a Microsoft SQL Server environment
- Resource planning within a team to resolve technical issues efficiently utilizing tools like Salesforce and Workday
- Client and internal project team collaborations regarding data extracts, server configurations, project implementations, and tool support questions

Freedom Mortgage

Senior Technical Support Analyst

July 2021 - October 2021 (4 months)

Fishers, Indiana, United States

- ServiceNow system experience with documentation and creation of visuals including dashboards and views for data trends
- Build and deploy Amazon Workspaces and troubleshoot AWS environments
- 2 Years of experience phishing testing and review security audits for end-user software compliance
- Microsoft Intune experience with client software and hardware

- VPN support with Cisco Anyconnect and SecureID configuration
- Provide second-level support for cases that required more in depth analysis

## Vertellus

### Technical Support Analyst

August 2018 - July 2021 (3 years)

1500 S Tibbs Ave, Indianapolis, IN 46241

- Participated in security round tables where future policy ideas were discussed and implemented
- 2 Years of experience phishing testing and review security audits for end-user software compliance
- 2 years of experience working with vendors directly to promote business efficiency
- Microsoft Office support and administration (Outlook, Word, Excel, PowerPoint, etc.)

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## Education

Indiana University-Purdue University at Indianapolis

Bachelor of Science - BS, Computer Engineering · (2017 - 2020)