

# Victor Stanciu

## IT Helpdesk Technician

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## WORK EXPERIENCE

### Fast Food Part-time Worker

#### Collins Foods Limited

📅 10/2020 - 06/2023 📍 Breda, Netherlands

- Worked in a fast-paced environment with an international team
- Continually learned about new products and providing accurate information to customers
- Demonstrated reliability and initiative by identifying and resolving issues independently
- Developed strong teamwork skills and learned to collaborate with a large group toward shared goals

## EDUCATION

### PYTHON COURSE: Introduction to Programming

#### University of Helsinki

📅 06/2025 - 09/2025 📍 Remote

- Completed the Python Programming MOOC, focusing on actively applying fundamental knowledge of coding to solve over 100 Python problems

### HIGHER PROFESSIONAL EDUCATION: Creative Media and Game Technologies

#### Breda University of Applied Sciences

📅 09/2020 - 07/2024 📍 Breda

- Developed 6 games in multidisciplinary teams
- Troubleshooting, bug documenting and fixing essential aspects of video game 2D & 3D environments
- Actively using Perforce (version control) to keep track of each change
- Gained essential understanding in working with Jira tracking & ticketing systems, Scrum, Sprint reviews and deadlines
- Scripting game events using Unreal Engine

## HIGH SCHOOL

### Dante Alighieri, Mathematics & Informatics

📅 09/2016 - 06/2020 📍 Bucharest

- Senior general education, Math & Computer Science

## PROJECTS

### Homelab

- Deployed and maintaining a website in a Linux container running on Proxmox + other self-hosted services (audiobooks, media streaming, file syncing) running in Docker containers

### Helpdesk-focused Virtual Machines

- Setup & configured Active Directory in Windows Server 2022 via VirtualBox
- Simulating ticket creation with SolarWinds: setting priorities, applying SLA guidelines by prioritizing based on urgency and importance

### Networking Lab Projects (Cisco Packet Tracer)

- Created and configured simulated networks using routers, switches, and user devices, guided by a YouTube CCNA course
- Troubleshooting connectivity using Cisco CLI commands

## MY WEBSITE



<https://work.victorstanciu.com/>

## LANGUAGES

### English

Fluent



### Romanian

Native



## SKILLS

### Software Troubleshooting

### Hardware

### Technical Assistance

### Active Directory

### Ticketing System

### Networking

### Windows

### Linux

### Documentation

### Virtual Machine

### Python

### Docker

## CERTIFICATIONS

CompTIA A+ (Earned)

CompTIA Network+ (In progress)