

Victor Stanciu

IT Helpdesk Technician

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WORK EXPERIENCE

Fast Food Part-time Worker

Collins Foods Limited

- 10/2020 - 06/2023 Breda, Netherlands
- Worked in a fast-paced environment with an international team
 - Continually learned about new products and providing accurate information to customers
 - Demonstrated reliability and initiative by identifying and resolving issues independently
 - Developed strong teamwork skills and learned to collaborate with a large group toward shared goals

EDUCATION

PYTHON COURSE: Introduction to Programming

University of Helsinki

- 06/2025 - 09/2025 Remote
- Completed the Python Programming MOOC, focusing on actively applying fundamental knowledge of coding to solve over 100 Python problems

HIGHER PROFESSIONAL EDUCATION: Creative Media and Game Technologies

Breda University of Applied Sciences

- 09/2020 - 07/2024 Breda
- Developed 6 games in multidisciplinary teams
 - Troubleshooting, bug documenting and fixing essential aspects of video game 2D & 3D environments
 - Actively using Perforce (version control) to keep track of each change
 - Gained essential understanding in working with Jira tracking & ticketing systems, Scrum, Sprint reviews and deadlines
 - Scripting game events using Unreal Engine

HIGH SCHOOL

Dante Alighieri, Mathematics & Informatics

- 09/2016 - 06/2020 Bucharest
- Senior general education, Math & Computer Science

PROJECTS

Homelab

- Deployed and maintaining a website in a Linux container running on Proxmox + other self-hosted services (audiobooks, media streaming, file syncing) running in Docker containers

Helpdesk-focused Virtual Machines

- Setup & configured Active Directory in Windows Server 2022 via VirtualBox
- Simulating ticket creation with SolarWinds: setting priorities, applying SLA guidelines by prioritizing based on urgency and importance

Networking Lab Projects (Cisco Packet Tracer)

- Created and configured simulated networks using routers, switches, and user devices, guided by a YouTube CCNA course
- Troubleshooting connectivity using Cisco CLI commands

MY WEBSITE

<https://work.victorstanciu.com/>

LANGUAGES

English
Fluent

Romanian
Native

SKILLS

Software Troubleshooting Hardware

Technical Assistance Active Directory

Ticketing System Networking

Windows Linux Documentation

Virtual Machine Python Docker

CERTIFICATIONS

CompTIA A+ (Earned)
CompTIA Network+ (In progress)