Victor Ulloa

Jr. Software Engineer

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Summary

Victor Ulloa is a highly motivated Jr. Software Engineer with hands-on experience in JavaScript, HTML, CSS, and React, along with strong analytical and problem-solving skills. He thrives in collaborative environments, leveraging his ability to communicate complex ideas and drive innovative solutions. Victor is passionate about building efficient, user-centric applications and contributing to projects that make a positive impact. Over the next 5 to 10 years, he aims to grow his technical expertise, take on leadership roles, and continue developing software that solves real-world problems.

Skills

Languages: TypeScript/JavaScript, Python, Java, SQL, HTML/JSX, CSS.
Frameworks/Libraries: Node.js, React, Tailwind CSS, Express.js, jQuery.
Databases: PostgreSQL, MySQL, AWS.
Developer Tools: Node.js, Docker, Azure, Git/GitHub, npm and yarn, Figma.
Other: Problem Solving, Time Management, Analytical Skills, Critical Thinking, Teamwork, Project Management, Quality Assurance.

Education

SEPTEMBER 2024 – PRESENT
Software Development and Testing / Seattle Central College/YearUp

Enrolled in a comprehensive program focusing on software development and testing, with hands-on experience in coding, debugging, and quality assurance.

JUNE 2024 – PRESENT
Software Engineering / Tripleten

Intensive program covering full-stack development, including HTML, CSS, JavaScript, React, Node.js, and databases.

JANUARY 2013 – AUGUST 2017
Bachelor of Science in Electrical Engineering / Universidad Rafael Belloso Chacin

Completed extensive coursework in circuits, electronics, systems analysis, and programming.

Experience

MARCH 2022 – PRESENT
Ramp Agent / Denver, Colorado

- **Handled an average of 150+ bags per flight** across 3-5 flights per shift, ensuring timely loading/unloading to meet tight turnaround times.
- **Performed daily checks on ground service equipment (GSE)**, identifying and reporting potential issues to minimize delays and ensure equipment was 100% operational.
- **Collaborated with a team of +1000 ramp agents** to consistently achieve on-time departures, contributing to a 95%+ on-time performance rate for Southwest Airlines at Denver International Airport.
- **Effectively managed sudden weather changes** and flight schedule adjustments, ensuring smooth operations for up to 6 flights per shift during peak travel periods.
- **Provided top-tier customer service** by ensuring the safe and efficient handling of oversized baggage and special cargo, helping Southwest maintain a 4.5-star customer satisfaction rating.