

Victor Benedict Bulaong

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SKILLS

Web Development - Next.JS, React, Node.JS, Tailwind, TypeScript, JavaScript, Git, HTML, CSS

Network - Industrial Ethernet & Wireless Technologies

WORK EXPERIENCE

Rubeeks Technologies

Nov 2023 - Present

Freelance Front-End Developer

Upwork

- Develop landing page using Next.js.

Concentrix

Sep 2018 - Feb 2023 (4 yrs 6 mos)

Tier 2 Customer Support

Davao City, Philippines

- Receive real-time case escalations via phone or chat.
- Handle complex technical issues, newly released products, VIP clients, and critical cases.
- Contribute technical documentation on a weekly basis.

Easy World Technology L.L.C

May 2014 - May 2016 (2 yrs 1 mo)

Network Technical Support

Dubai, UAE

- Provided technical support for industrial networking products via phone, email, and on-site visits.
- Collaborate with sales engineers for testing, configuration, and implementation.
- Solely handles RMA processes.

PROJECTS

Rubeeks (rubeeks.com)

Next.js, React, TypeScript, Tailwind, Resend, Turborepo, Supabase, Docker, Flowbite, Figma

- A landing page with an email subscription form. Utilized Supabase for database management and sending confirmation emails to subscribers via Edge Function and Resend. Employed TurboRepo to compartmentalize the database and web application.

Number Caller (number-caller.vercel.app/)

React, TypeScript UseSound, ShadcnUI, Tailwind

- An audio queue application used as a PA system to notify/call the customer's order number.

SisBrew (sisbrew.vercel.app/)

Next.js, React, TypeScript, Tailwind, Resend, NextUI, FramerMotion

- A landing page for our coffee shop business.

EDUCATION

Associate's degree in Software Development

March , 2012

AMA Computer Learning College

General Santos City, Philippines

CERTIFICATIONS

- CISCO Certified Entry Networking Technician - Credential ID: CSC012630532
- MOXA Technical Support Certification
- TESDA Programming NC IV