VICTOR ANTONIO DUPAS CAMPOS

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Married
45 year
1 daughter

Objectives: Leadership position on technology with focus on Development, Support and business Continuity

SUMMARY

Over 20 years experienced on technology, I have been working as Project coordinator, Application support coordinator, Resiliency coordinator and application Support specialist/developer.

• Incident and Problem Management on Run the Bank (RTB) activities.
• Strategic projects Governance.
• Change Management: Review, document and deploy.
• Vendor coordination.
• Extensive use of ITIL's Best practices.
• Development of Production monitoring and diagnosis applications.
• Development of Automation tools for all company areas.
• Development of applications using VB, VBA ,PHP,JAVA,JAVASCRIPT,AJAX, C#
• Extensive experience developing on SQL (SQL Server/Oracle/Sybase/Mysql). Data model, tuning.
• Coordinator of Business Continuity, Contingency Site and Disaster Recover exercises.
• Knowledge of financial products: Mutual funds, fixed income, Equities and Cash flow.

EDUCATION

• Information System -UNIP University, São Paulo Brazil – UNIP
• Master Degree- Technology strategy for business- UNIP
• Master Degree- Governance of technology- UNIP
• MBA – Finance and banking - UNIP

Tech Skills:

• **Technologies**: Visual Basic, JAVA, JSP,PHP, Apache Tomcat, C#, ASP, PL SQL, Oracle Forms, Stored Procedures, Triggers, classes, Packages, Unix/Linux, Crystal Reports, Putty, KAFKA,AWS
  o **VBA: Over 20 years of experience on Visual Basic for Applications and MS Office.**
• **Databases**: SQL Server, Oracle, Sybase, Mysql, MS Access. logical and physical modeling, physical database design, query optimization, data sourcing, data transformation, data loading, data cleaning, data shaping.
• **Management**: Agile SCRUM, ITIL Expert, Ms Project, UML, RUP, Data modeling, Scrum.

EMPLOYMENT HISTORY SUMMARY

Itaú-Unibanco	Aug 2018 – Actual.
Kantar World Panel	May 2017 – Aug2018
JP Morgan	Feb 2011 – Dec 2016
Deutsche Bank	Apr 2009 – Feb 2011
Alcoa Inc.	Dec 2005 – Apr 2009
Credit Agricole - Calyon Bank	Mar 2005 – Dec 2005
Medial Saúde - Health Care	Mar 2004 – Mar 2005
Novartis	Dec 2003 – Mar 2004
Prosegur (Security Company)	May 2003 – Dec 2003
Cargill Foods	May 1999 – Aug 2000

EMPLOYMENT

Aug-2021- actual –Senior Portfolio strategic projects & Budgeting analyst.
Governance of Strategic projects, performance indicators (OKR, KPI), involving several areas of the bank in order to enable inception/execution of top priority projects selected by Portfolio Managers. Training of GPM,PM,PO,TL in order to disseminate and teach rules and responsibilities expect to perform their jobs with excellence.

Aug-2018 – Senior Software Engineer – **Itaú-Unibanco** - São Paulo, Brazil
Development of Java and C Sharp applications with kafka/MQ, MySQl and Oracle.
Worked on development of new ITSM application (ServiceNow) replacing the old one. Worked on automation and small enhancements for I.T. Governance team in order to reduce operational risk and manual work.

May2017 – August 2018 Regional Senior Developer Specialist - **Kantar World Panel** - São Paulo, Brazil
Responsible for Financial application in use by about 300 users spread throughout Latin America.
Among the responsibilities, the following standout: Development of new features, Testing, data modeling, automation of manual processes, management and resolution of incidents, configuration of server, interaction with over 13 countries making use of English, Spanish and Portuguese languages.

Feb2011 – Dec 2016 – Business Continuity Coordinator /Senior Application support/developer specialist
J.P. Morgan - São Paulo, Brazil
- **Business Continuity Coordinator:** Coordinated the Asset Management Technology resiliency program, managing team from several areas, achieving 100% of success during 2013 and 2016 disaster recovery exercises. Participated of Resiliency meetings, created Resiliency plan test, test scripts, call tree notifications and more.
- **Application support specialist Leader**: Implemented ITIL process improving Incident, problem and change management. Implemented Monitoring & Diagnosis tool reducing response time. Managed high-severity incidents for applications built on different platforms (VBA, VB, Java, C#) used by different areas (Back-office, middle-office, Front-office). Performed position reconciliation for financial products: Mutual funds, fixed income, Equities and Cash flow coming from YMF SAC. Created Periodic KPI Reports for senior managers.
- **Application developer**: Built several UDT (Excel with Macros), reducing operations risks and manual work. Developed tactical tools in order to supply Regulatory demands. Created and implemented Production monitoring and diagnosis tools.

Apr 2009 – Feb2011 - Senior VBA Developer/Architect - **Deutsche Bank** - São Paulo, Brazil
Developed and provided support to several Excel Spreadsheets, Add-ins, Oracle, MS access databases and SQL server databases. Worked in Develop Trading Spreadsheets (blotters) for Equities, futures and forex. Built Production Monitoring tools detecting issues quickly. Built UDF Formulas and coordinated the migration of MS office 2007 spreadsheets.

Dec 2005 – Apr 2009 - Senior VBA Developer/Architect -**Alcoa Inc**. - São Paulo, Brazil
Developed Business Management Report system for LATAM. This project involved creation of Access Workflow tool, for monthly closing process. Encompassed all aspects of the project including design, development, training users, system administration and support. Built smart UDF Formulas, Excel add-ins connecting oracle Hyperion and access Database, generating presentations on Powerpoint over 150 slides. Built Excel Multi-dimensional Queries based on Hyperion Essbase Queries.

Mar 2005 – Dec 2005 - Senior VB/VBA Developer - **Calyon Bank** - São Paulo, Brazil
Developed, enhanced, supported and maintained several software tools and custom applications. Worked in a team to create prevention Fraud System in VB/VBA sending Emails by MS outlook to account manager and compliance officers. Interfaced directly with company analysts to determine requirements, specifications and layout for Outlook

templates and Excel charts. Coordinated user acceptance testing of the custom application. Designed and coded in Visual Basic ActiveX DLL, which served as a COM interface between application programs and the Oracle database.

VISA: R B1/B2
LANGUAGES: Portuguese: Native / **English**: Fluent /**Spanish**: intermediate
CERTIFICATION:

- **ITIL Expert (PPO,SOA,OSA,RCV,MALC).**
- **ITIL Foundations V3**;
- **Agile Scrum Foundation**
- **Scrum Master**