Victor Frangov

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Education

École Polytechnique Fédérale de Lausanne (EPFL)   *Lausanne, Suisse*
in Cours de mathématiques spéciales (CMS)   *2025 - Present*

Collège Édouard-Montpetit   *Longueuil, QC*
in Natural Sciences: Pure and Applied Science   *2024 - 2025*

Collège Dawson   *Montréal, QC*
in Computer Science   *2023 - 2024*

Collège Durocher St-Lambert   *St-Lambert, QC*
in Secondary School Diploma (Natural Sciences, Math, Physics/Chemistry)   *2018 - 2023*
- Winner of a cash prize for an advertising project

Experience

IT Support   *Montréal, QC*
Office Québécois de la Langue Française   *July 2024 – August 2025*
- Implemented a labeling system with a Zebra printer and scanner using ZebraDesigner 3 and 123Scan
- Managed over 500 workstations with SCCM, Active Directory, and BitLocker
- Created scripts in Bash, PowerShell, and Python to automate various lengthy processes
- Managed the YubiKey installation project at the Montreal office
- Imaged/Purged over 200 employee laptops with Acronis
- Installed and updated new equipment in the server room
- Used the Octopus-ITSM ticketing system to provide customer support
- Performed hardware inventory, updated Windows 10/11 images, and prepared equipment delivery

Grocery Clerk – Customer Service and Inventory Management   *February 2024 - June 2024*
IGA

Grocery Clerk – Customer Service and Inventory Management   *August 2023 – November 2023*
Métro

Warehouse Associate – Order Picking   *October 2022 – October 2023*
Edikom

Team Member   *May 2022 – August 2022*
McDonald's

Volunteering

Volunteer   *St-Lambert, QC*
School Project   *February 2023*
- Participation in a project to assist single mothers, including the collection and distribution of essential products through a partnership with Maxi.

Skills

Infrastructure & Tools: M365, SCCM, AD, BitLocker, Acronis, Octopus-ITSM, RDP, Fortinet, Cisco, ZebraDesigner

Programming: Bash, Python, Java, C/C++, HTML/CSS, JavaScript/NextJS

OS & Hardware: Windows 7/10/11, MacOS, Linux, ESP-32

Languages: French, English, Bulgarian

Interests: Programming, Finance, AI, Science, Math, Music