

# Victor Frangov

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## Education

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<b>École Polytechnique Fédérale de Lausanne (EPFL)</b> <i>Cours de mathématiques spéciales (CMS)</i>	<i>Lausanne, Suisse</i> 2025 - Present
<b>Collège Édouard-Montpetit</b> <i>Natural Sciences: Pure and Applied Science</i>	<i>Longueuil, QC</i> 2024 - 2025
<b>Collège Dawson</b> <i>Computer Science</i>	<i>Montréal, QC</i> 2023 - 2024
<b>Collège Durocher St-Lambert</b> <i>Secondary School Diploma (Natural Sciences, Math, Physics/Chemistry)</i>	<i>St-Lambert, QC</i> 2018 - 2023

- Winner of a cash prize for an advertising project

## Experience

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<b>IT Support</b> <i>Office Québécois de la Langue Française</i>	<i>Montréal, QC</i> July 2024 – August 2025
◦ Implemented a labeling system with a Zebra printer and scanner using ZebraDesigner 3 and 123Scan	
◦ Managed over 500 workstations with SCCM, Active Directory, and BitLocker	
◦ Created scripts in Bash, PowerShell, and Python to automate various lengthy processes	
◦ Managed the YubiKey installation project at the Montreal office	
◦ Imaged/Purged over 200 employee laptops with Acronis	
◦ Installed and updated new equipment in the server room	
◦ Used the Octopus-ITSM ticketing system to provide customer support	
◦ Performed hardware inventory, updated Windows 10/11 images, and prepared equipment delivery	
<b>Grocery Clerk – Customer Service and Inventory Management</b> <i>IGA</i>	<i>February 2024 - June 2024</i>
<b>Warehouse Associate – Order Picking</b> <i>Edikom</i>	<i>October 2022 – October 2023</i>
<b>Team Member</b> <i>McDonald's</i>	<i>May 2022 – August 2022</i>

## Volunteering

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<b>Volunteer</b> <i>School Project</i>	<i>St-Lambert, QC</i> February 2023
◦ Participation in a project to assist single mothers, including the collection and distribution of essential products through a partnership with Maxi.	

## Skills

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<b>Infrastructure &amp; Tools:</b> M365, SCCM, AD, BitLocker, Acronis, Octopus-ITSM, RDP, Fortinet, Cisco, ZebraDesigner
<b>Programming:</b> Bash, Python, Java, C/C++, HTML/CSS, JavaScript/NextJS
<b>OS &amp; Hardware:</b> Windows 7/10/11, MacOS, Linux, ESP-32
<b>Languages:</b> French, English, Bulgarian
<b>Interests:</b> Programming, Finance, AI, Science, Math, Music