

# Victor Frangov

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## Education

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| <b>École Polytechnique Fédérale de Lausanne (EPFL)</b><br><i>Cours de mathématiques spéciales (CMS)</i>   | <i>Lausanne, Suisse</i><br><i>2025 - Present</i> |
| <b>Collège Édouard-Montpetit</b><br><i>Natural Sciences: Pure and Applied Science</i>   | <i>Longueuil, QC</i><br><i>2024 - 2025</i>       |
| <b>Collège Dawson</b><br><i>Computer Science</i>  | <i>Montréal, QC</i><br><i>2023 - 2024</i>        |
| <b>Collège Durocher St-Lambert</b><br><i>Secondary School Diploma (Natural Sciences, Math, Physics/Chemistry)</i> <ul style="list-style-type: none"><li>Winner of a cash prize for an advertising project</li></ul> | <i>St-Lambert, QC</i><br><i>2018 - 2023</i>      |

## Experience

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| <b>IT Support</b><br><i>Office Québécois de la Langue Française</i> <ul style="list-style-type: none"><li>Implemented a labeling system with a Zebra printer and scanner using ZebraDesigner 3 and 123Scan</li><li>Managed over 500 workstations with SCCM, Active Directory, and BitLocker</li><li>Created scripts in Bash, PowerShell, and Python to automate various lengthy processes</li><li>Managed the YubiKey installation project at the Montreal office</li><li>Imaged/Purged over 200 employee laptops with Acronis</li><li>Installed and updated new equipment in the server room</li><li>Used the Octopus-ITSM ticketing system to provide customer support</li><li>Performed hardware inventory, updated Windows 10/11 images, and prepared equipment delivery</li></ul> | <i>Montréal, QC</i><br><i>July 2024 – August 2025</i> |
| <b>Grocery Clerk – Customer Service and Inventory Management</b><br><i>IGA</i>   | <i>February 2024 - June 2024</i>                      |
| <b>Warehouse Associate – Order Picking</b><br><i>Edikom</i>  | <i>October 2022 – October 2023</i>                    |
| <b>Team Member</b><br><i>McDonald's</i>  | <i>May 2022 – August 2022</i>                         |

## Volunteering

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| <b>Volunteer</b><br><i>School Project</i> <ul style="list-style-type: none"><li>Participation in a project to assist single mothers, including the collection and distribution of essential products through a partnership with Maxi.</li></ul> | <i>St-Lambert, QC</i><br><i>February 2023</i> |
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## Skills

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**Infrastructure & Tools:** M365, SCCM, AD, BitLocker, Acronis, Octopus-ITSM, RDP, Fortinet, Cisco, ZebraDesigner

**Programming:** Bash, Python, Java, C/C++, HTML/CSS, JavaScript/NextJS

**OS & Hardware:** Windows 7/10/11, MacOS, Linux, ESP-32

**Languages:** French, English, Bulgarian

**Interests:** Programming, Finance, AI, Science, Math, Music