

Victor Frangov

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Education

École Polytechnique Fédérale de Lausanne (EPFL) <i>Cours de mathématiques spéciales (CMS)</i>	<i>Lausanne, Suisse</i> <i>2025 - Present</i>
Collège Édouard-Montpetit <i>Natural Sciences: Pure and Applied Science</i>	<i>Longueuil, QC</i> <i>2024 - 2025</i>
Collège Dawson <i>Computer Science</i>	<i>Montréal, QC</i> <i>2023 - 2024</i>
Collège Durocher St-Lambert <i>Secondary School Diploma (Natural Sciences, Math, Physics/Chemistry)</i> <ul style="list-style-type: none">◦ Winner of a cash prize for an advertising project	<i>St-Lambert, QC</i> <i>2018 - 2023</i>

Experience

IT Support <i>Office Québécois de la Langue Française</i> <ul style="list-style-type: none">◦ Implemented a labeling system with a Zebra printer and scanner using ZebraDesigner 3 and 123Scan◦ Managed over 500 workstations with SCCM, Active Directory, and BitLocker◦ Created scripts in Bash, PowerShell, and Python to automate various lengthy processes◦ Managed the YubiKey installation project at the Montreal office◦ Imaged/Purged over 200 employee laptops with Acronis◦ Installed and updated new equipment in the server room◦ Used the Octopus-ITSM ticketing system to provide customer support◦ Performed hardware inventory, updated Windows 10/11 images, and prepared equipment delivery	<i>Montréal, QC</i> <i>July 2024 – August 2025</i>
Grocery Clerk – Customer Service and Inventory Management <i>IGA</i>	<i>February 2024 - June 2024</i>
Warehouse Associate – Order Picking <i>Edikom</i>	<i>October 2022 – October 2023</i>
Team Member <i>McDonald's</i>	<i>May 2022 – August 2022</i>

Volunteering

Volunteer <i>School Project</i> <ul style="list-style-type: none">◦ Participation in a project to assist single mothers, including the collection and distribution of essential products through a partnership with Maxi.	<i>St-Lambert, QC</i> <i>February 2023</i>
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Skills

Infrastructure & Tools: M365, SCCM, AD, BitLocker, Acronis, Octopus-ITSM, RDP, Fortinet, Cisco, ZebraDesigner

Programming: Bash, Python, Java, C/C++, HTML/CSS, JavaScript/NextJS

OS & Hardware: Windows 7/10/11, MacOS, Linux, ESP-32

Languages: French, English, Bulgarian

Interests: Programming, Finance, AI, Science, Math, Music