REPORT: Performance defects

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APPLICATION: iMazing

Symptoms of potential performance problems

Problems with performance will concern two areas. The software has a wide range of features that show data for a specific category. At performance tests first fault was found during the displayed data at the current time.



Time to display the contents of directories is very different:

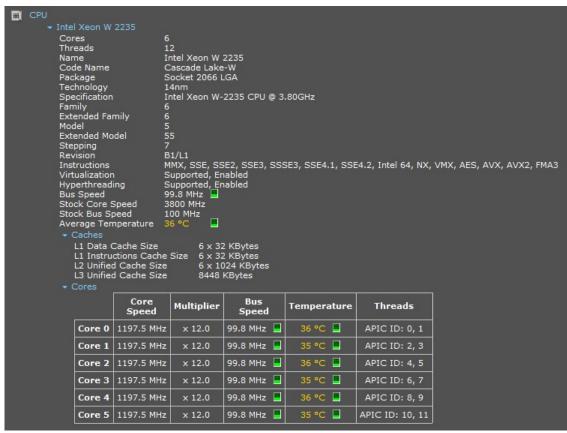
Category	Waiting time
Files, Apps, Profiles, File System Music, TV, Ringtones, Books	immediately
Photos	a few seconds
Messages, WhatsApp, Phone, Safari, Calendar, Contacts	for tens of seconds to tens of minutes

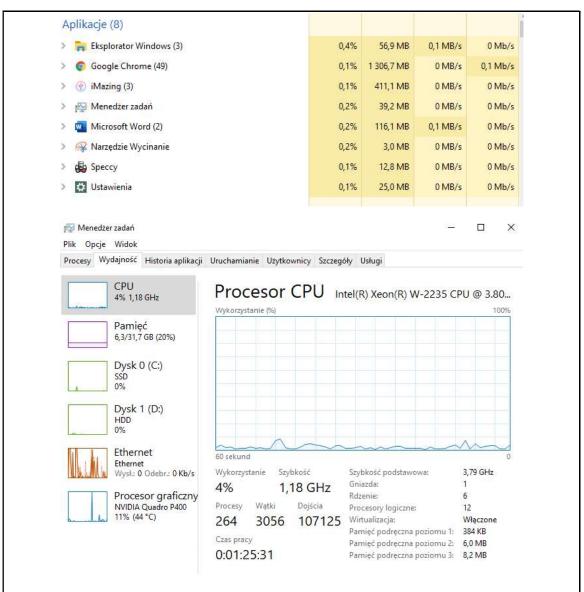
The last category requires has the backup of this type of data or all system backup. If the user hasn't backup,iMazing create it immediately and extract data that a user can see. This significantly lengthens the data review process and is largely dependent on the amount of data within the category. A safe solution is to regularly backup the content of the entire phone. Still, it is associated with the need to store a very large amount (often duplicated data) outside the mobile device.

Performance test

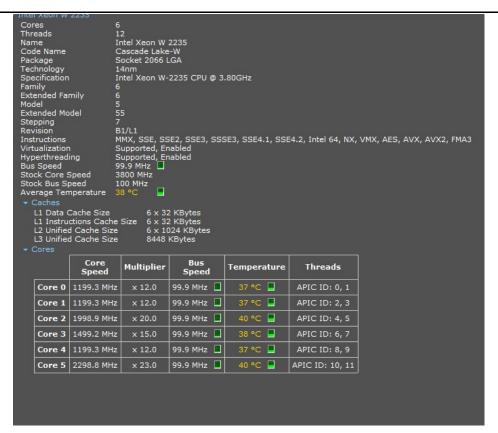
Hardware specifications and running results for 8 applications

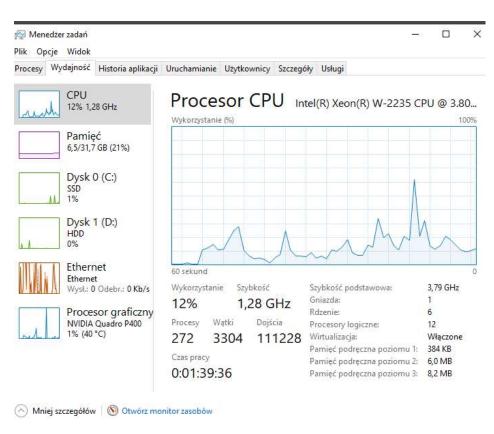






The results obtained when performing a backup of the entire iPhone 12 Mini device were maintained as shown below





Creating a backup resulted in a processor load of several percent and an increase in its temperature.

Important information. The first backup was done correctly. The process took about 55 minutes. Then (for testing purposes), the created backup was deleted, and a new one was attempted. This displayed an error and prevented the complete backup from being performed. The fault was committed and described in Exercise 10.

The second performance-prone situation involves importing/exporting data such as music, photos, files by a backup. Due to the amount of collected data of this type - their total size on external devices is very large (calculated in GB). In order to import or export, it is necessary to have the appropriate cable connecting the device with the computer. The efficiency of data transfer operations is influenced by many factors, including:

- amount of data transferred,
- quality of the cable connecting the device with the computer/ internet connection quality (without a cable connection, only Wi-Fi)
- running additional applications in the background,
- CPU workload.

Each of the factors can extend the duration of the transfer. Parallel operation of other software may pause or interrupt the import process.

* It's impossible to execute the performance test of this task because an option *Export*All Data is unavailable on the iMazing trial version.

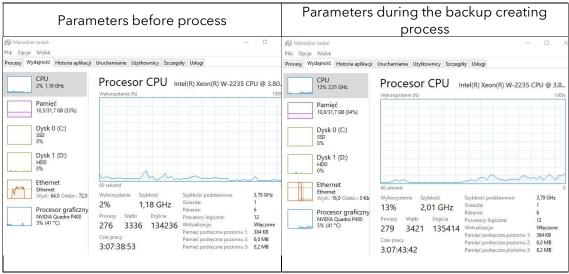
Performance test at backup creating

Devices: PC computer, iPhone 12 mini

Connecting: Wi-Fi

Size of backup: 9GB

Time of creating backup: 7 minutes



The average load of the processor oscillated around 5-8%, with multiple jumps up to 15%. Time of creating backup (size: 9GB): 7 minutes.