

REPORT: Usability defects

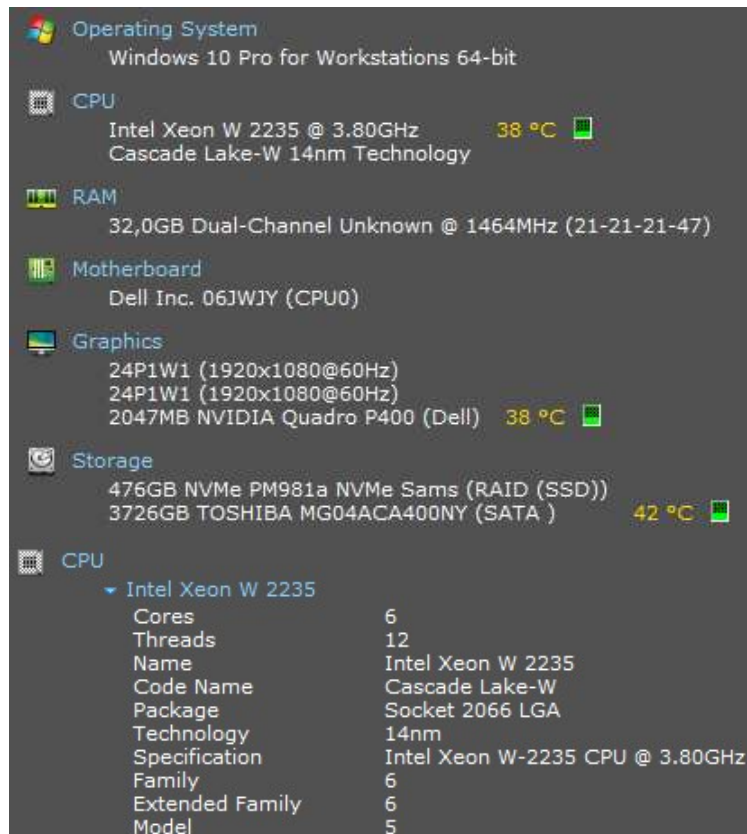
AUTHOR: Wiktoria Sapota

Tested software: Taskade 3.3.9

Available: taskade.com

Version: a desktop application

System information

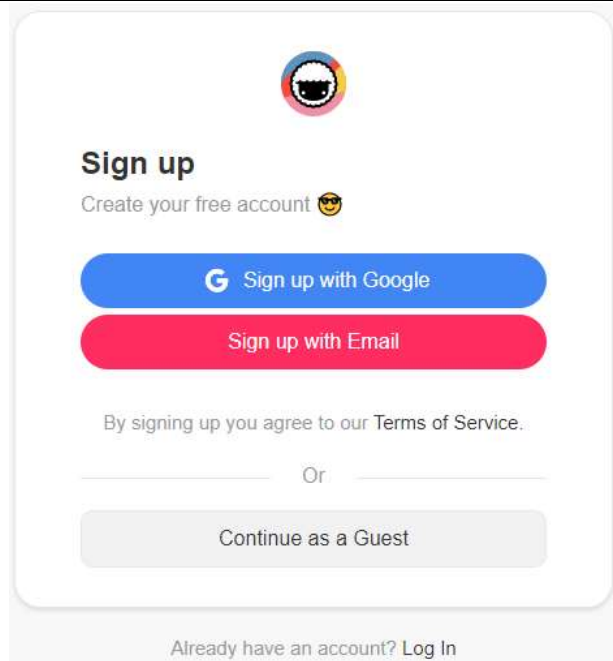


Description

The software is a powerful tool that allows you to create lists containing notes and tasks. The target user may be any person who needs an application to organize their affairs. A usability test will be divided into a few sections containing the software description, and finally, it will comment about defects. Users can download versions to mobile apps, as a browser extension or as a desktop application.

Installation and sign up

The installation process is straightforward and takes very short. A user has two options to create an account: by e-mail or by Google account.

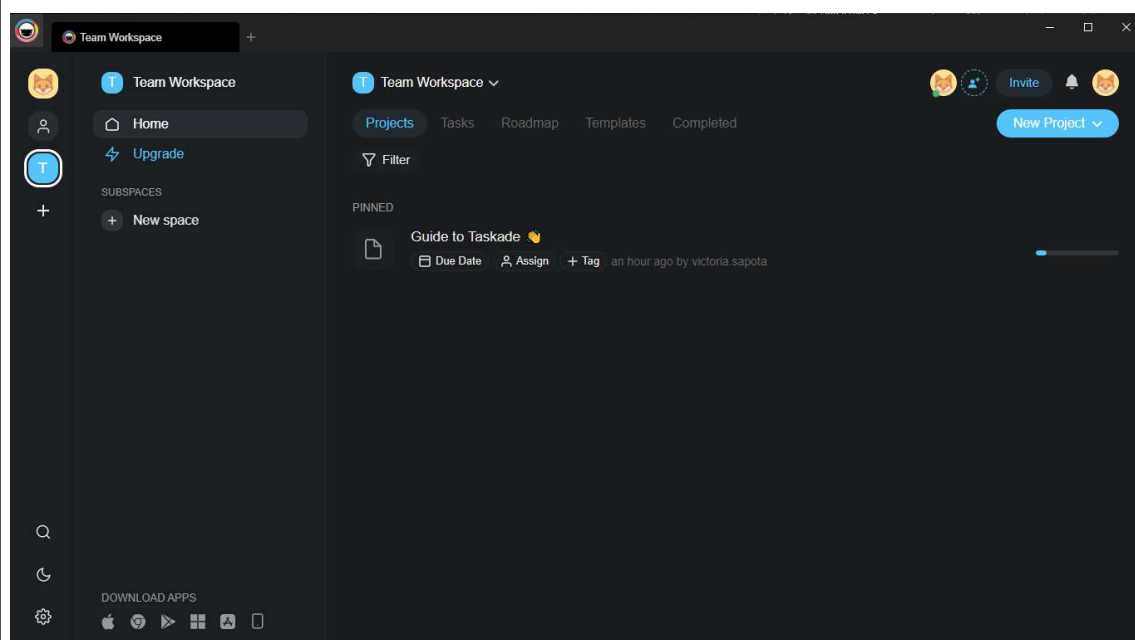


Defects

Users haven't possible to sign up by other accounts like Twitter or Apple. Especially disregard second options is very surprising. Users often have a mobile device with Android/Windows/iOS and a computer with another system. At the computer, they use software compatibility between Windows and Mac systems, and they're logged in to their applications with only an Apple account.

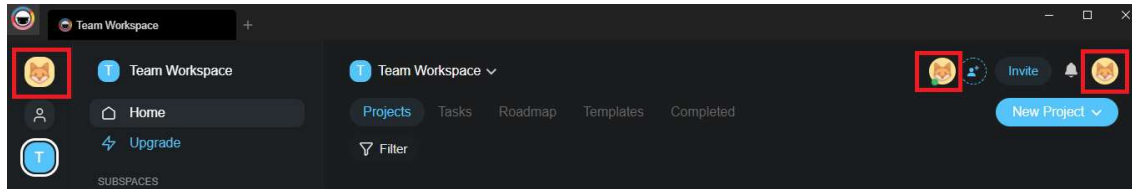
Main window

Users can see more sections and icons.

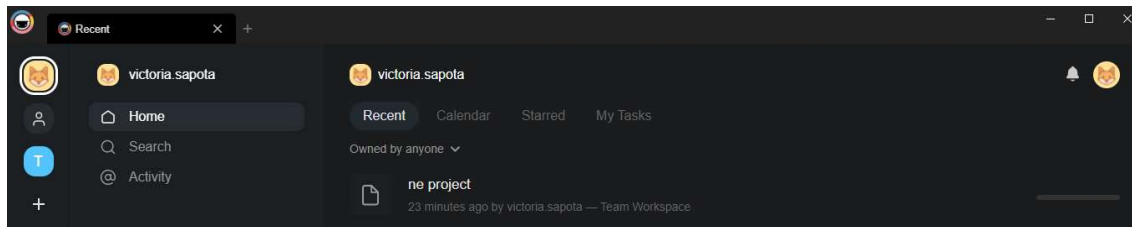


Defects

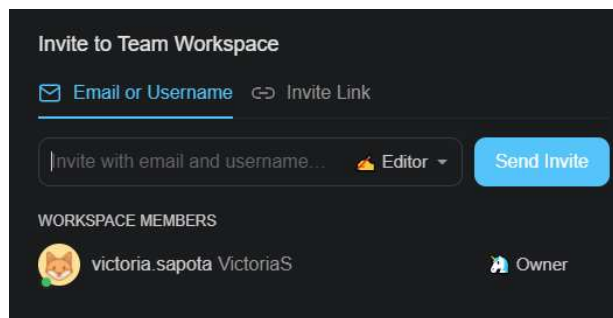
At first contact, users don't know what the mean all icons are. There're too many of them, and they're repeated. The biggest problem is the fact that three of the same icons execute three other features.



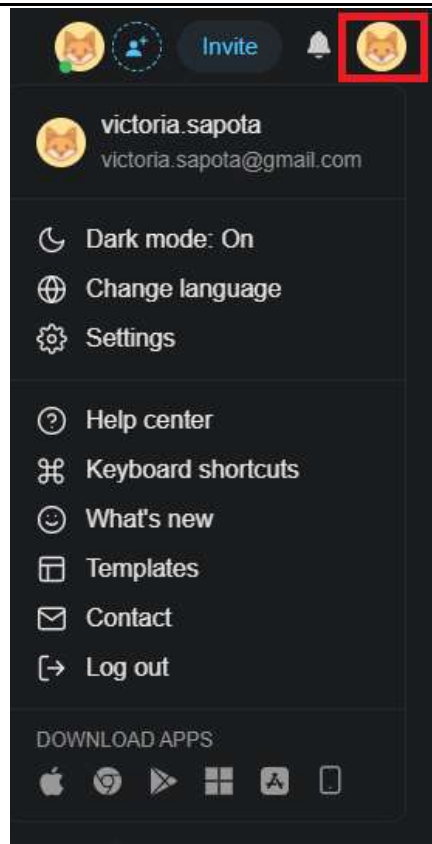
First, on the left side is the „Home“ button. After using it, the user can see four of the same icons and two identical texts with a user's name.



The second fox icon executes an invitation to the team workspace.



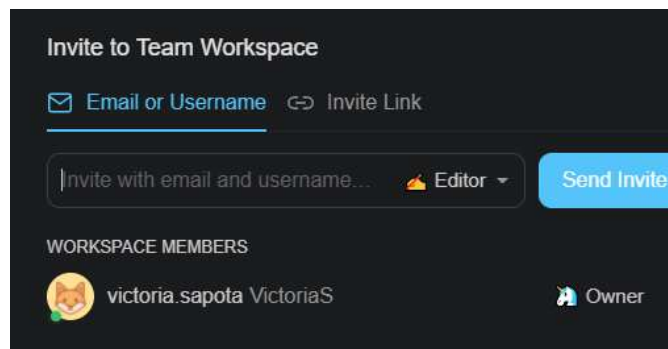
The third icon opens a drop-down menu with more options.



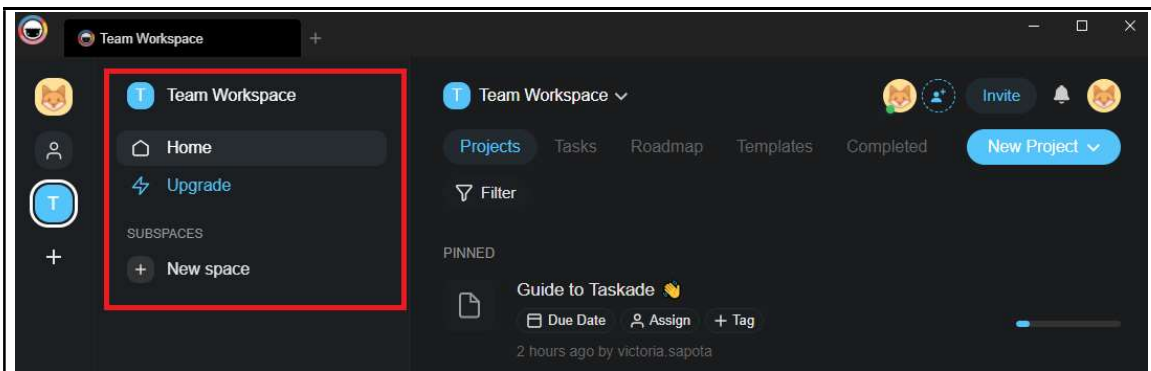
Users can be perplexed by this solution. A better option could be to use different signs. The next problem connected with repeated features refers to three buttons placed side by side.



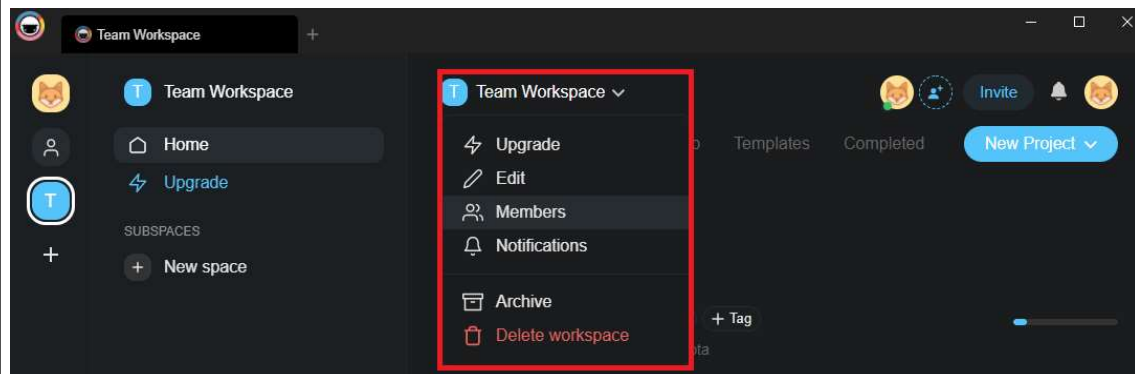
Click each of them causes display invitation window.



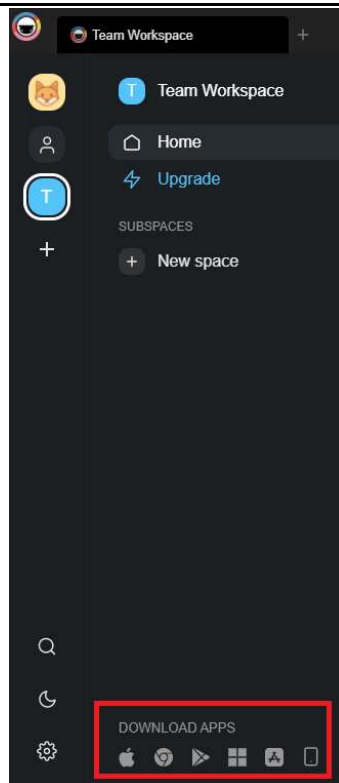
The presence of one of the menus on the left seems unjustified.



The name of the actual workspace (private/share to me/team) is described on the middle (broadest) menu. All functions belonging to a unique workspace as Home, Upgrade, or New space could be realized by the dopped-down menu (opened after click „Team Workspace“ at the middle).

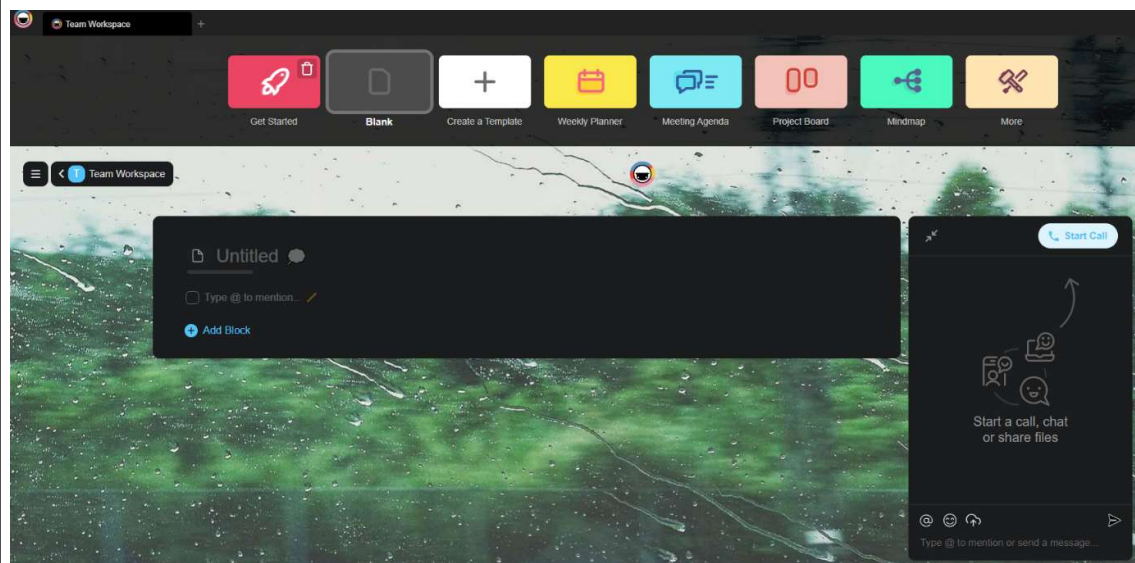


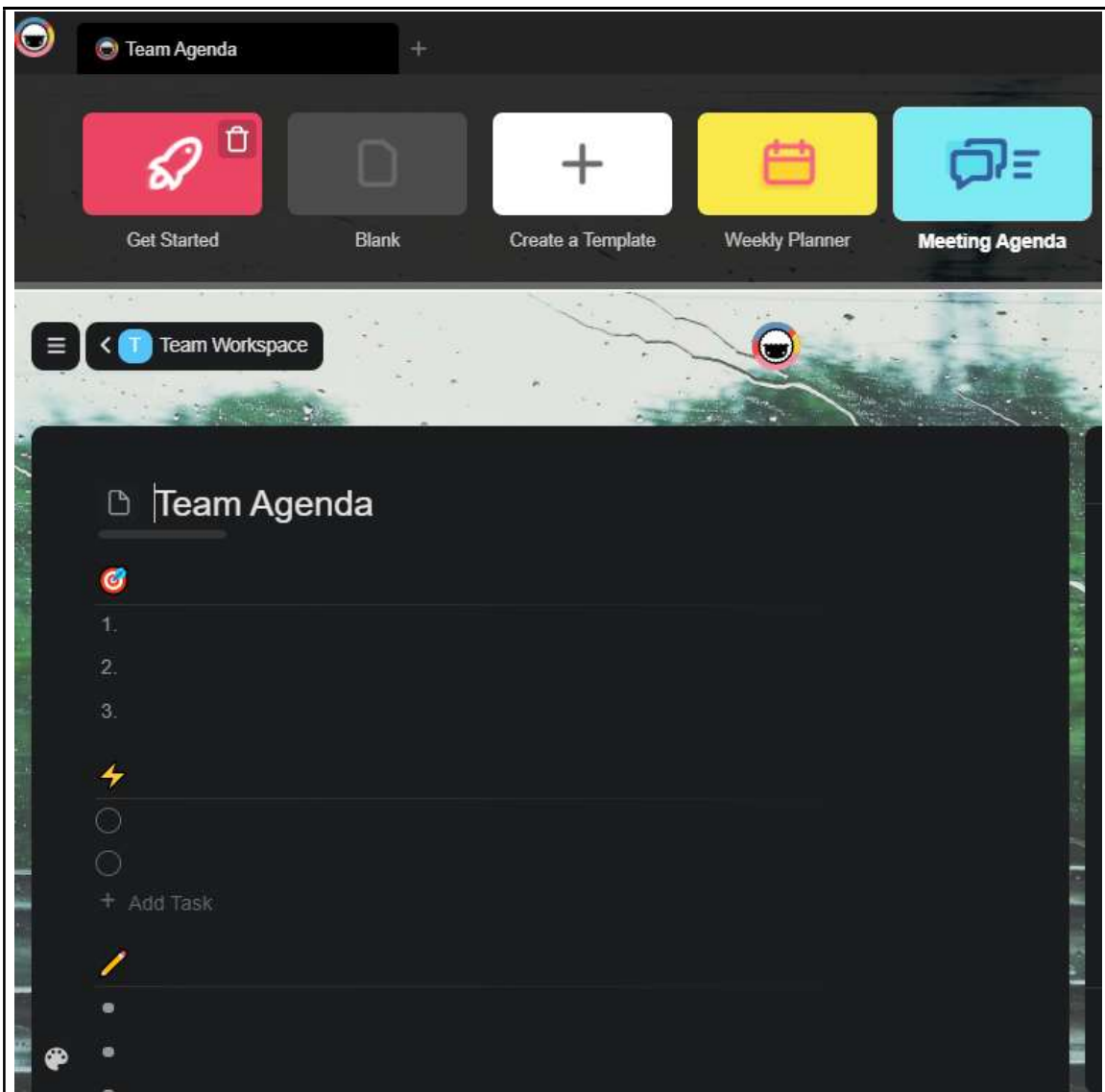
At the bottom of the window is located section „Download Apps“. It seems unnecessary in this place. Users won't need this function during daily work in software. This feature is on the drop-down menu (opened in the right top corner) too, and it's enough.



Service of software

The most important feature of Taskade is creating list and project. Users have many possibilities to make it (button „New project“): may choose a template of project, create a blank project or import it. At the top of the window are displayed templates which later users can refill their notes. A lot of elements complicate a work. Firstly: communicator window. Its presence here is a surprise, and it seems that it is better to put it as an icon on the main window.





The software has a lot of essential and usability features, but they are pell-mell put at window, designations and repeat bring chaos. Users must check all options to know what is in where place. Even several times used of Taskade doesn't provide intuitive works. Despite the presence of two modes (light and dark), simple fonts, limited count of colors interface isn't readability.

Summary

No.	Section	Fault
1.	Installation and sign up	Limited sign up options
2.	Main window	Too many icons
3.	Main window	Icons are repeated
4.	Main window	The same icons = different features
5.	Main window	Repeated description
6.	Main window	Repeated invitation function trigger
7.	Main window	Redundant menu
8.	Main window	Redundant „Download Apps“ section
9.	Service of software	Disturbing placement Messenger window
10.	Service of software	Too big fonts and icons on template skeleton