**About Us**

With more than 15 years in the international package delivery company, Express World Wide I know how important customer satisfaction and interaction is with a delivery of a package to ensure you are satisfied with the delivery and condition of the package.

So I started my own small private package delivery business, On The Spot and has grown into the local community to provide quality package delivery service with over 1,500 deliveries since our formation. Our values are determined to provide our service around your timetable. We understand people are busy, so that’s why we cater our deliveries around your day and you choose the time and day when you want your package delivered to ensure the package is delivered safely and when you need it.

The online order form includes every detail of your package including weight, location, pick-up, delivery and allows you to place an order form any hour of the day and helps us determine the costs and interaction required if your package is valuable. This form increases our business order processing by 23% which means the faster we can process your order, the faster you can receive your service and ultimately be satisfied with the delivery.

Interested in placing an order? Place an order online (link to form page)

Already have an order and want to review? Visit your account (like to account page)

Have any more queries? There are multiple ways to contact us (link to contact us page)

**Contact Us**

We are here to help you – so here’s how you can contact us to sort out any queries you might have.

You can visit our office in person, call us or send us an email and we’ll do everything we can to help you out. We are always prepared and happy to interact with customers.

On The Spot office

85 Baker Road, Young’s Creek

Opening hours: 9–5 Monday–Friday

Telephone: 08 9086 7656 Fax: 03 9769 9411

Email: [bill.wiley@onthespot.com.au](mailto:bill.wiley@onthespot.com.au)