

# VICTORIA CANNING- CHOI

## CONTACT

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## SKILLS

**Product management:** Jira, Product Board, Google Analytics, Miro, requirement writing, and prioritization

**User Research:** Surveys, Heuristic Evaluations, Stakeholder Walkthroughs, Affinity Diagramming

**Design:** Adobe Creative Cloud, Figma, Balsamiq, Invision, Procreate

**Development:** HTML, CSS, SQL, MongoDB, Squarespace

## EDUCATION

**BASc, Systems Design Engineering**  
University of Waterloo, Class of 2019

**Relevant Courses:** User Centred Design Methods, Interface Design, Cognitive Ergonomics, Human Factors in Design

## LEADERSHIP

**Lifetime Class Rep, Systems Design**  
University of Waterloo, Class of 2019

- Coordinate alumni events and communications
- Volunteer for incoming students and Women in Engineering events

## SELECT EXPERIENCES

### Product Manager

NielsenIQ (formerly Nielsen) | 2019-present

- Led the planogram team of Shelf Architect, an assortment and space planning tool, allowing users to automatically create planograms in under **5s**
- Define and prioritize product requirements to balance user needs and meet roadmap milestones to launch the app globally in **16** months
- Worked cross-functionally to lead UX and software development, pilot and UAT sessions with clients, and provide commercial and user training materials

### Program Manager Intern

Intune for Education, Microsoft | 2017 & 2018

- Designed the Wi-Fi Profile Management feature, managed its development, leading to over **1,300** users of the feature in the first week
- Performed user testing by engaging with customers, and led periodic design review sessions, to iterate on features that reach over **200,000** devices globally

### Product Manager Intern

Horizon | 2016

- Developed automated reporting, saving over **7** hours per month on reporting, by integrating Google Analytics and SQL databases, using Google Scripting

## PROJECTS

### Social Media Content Creator, 2020-present

- Identify and follow trends to leverage the algorithm to maximize engagement (**2M+** likes) and build a community of over **25k** followers

### Natal Net | **Inequality Hackathon**, 2016

- Product management and design lead of the **\$1,000** prize winner, Natal Net, a SMS and web based app to connect pregnant women in rural areas to doctors

### TALOS Budgeting App | **Capstone Project**, 2018-2019

- Designed a mobile budgeting app using location data, budget details, and pattern recognition to aid users to stay on track of their budgeting before the time of purchase to reduce shopper regret