Victor Godai

Lead Site Reliability Engineer

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Professional Summary

Lead Site Reliability Engineer with 10+ years of experience architecting and optimizing enterprise-scale cloud and on-premises systems. Proven expertise in AWS, OCI, Kubernetes, and CI/CD automation, with a strong focus on driving scalability, reliability, and operational efficiency. Recognized for technical leadership, automation excellence, and cross-functional collaboration, delivering measurable business impact through reduced downtime, faster deployments, and resilient infrastructure.

Technical Skills

Tools & Technologies: AWS, OCI, Kubernetes, Docker Swarm, Jenkins, GitHub, Argo CD, Terraform, Chef, Prometheus, Grafana, Splunk, New Relic, RHEL, OEL, Windows Server.

- Cloud Platforms: **AWS**, Oracle Cloud Infrastructure (**OCI**)
- Containers & Orchestration: **Docker Swarm, Kubernetes** (ECS, OKE, OCR)
- CI/CD Tools: **Jenkins, GitHub, Argo CD, Spinnaker, AWS Code Pipeline**
- Configuration Management: **Chef, Terraform**
- Scripting: **Shell, Bash, Python**
- Monitoring: **New Relic, Splunk, Zabbix, Prometheus, Grafana**
- Operating Systems: Oracle Enterprise Linux (**OEL**), Red Hat Enterprise Linux (**RHEL**), **Windows Server**
- Other Tools: **F5 Load Balancer, VMware, Tomcat, IBM WebSphere, RabbitMQ, Keepalived**
- Ticketing & Collaboration: **Jira, Remedy, ServiceNow**

Certifications

- AWS Certified Cloud Practitioner | Sep 2023 [Link]
- AWS Certified Solutions Architect — Pursuing (Expected Sep 2025)
- Red Hat Certified Engineer (RHCE) | Jun 2014 [Link]
- Red Hat Certified System Administrator (RHCSA) | Apr 2014 [Link]

Core Competencies

- Infrastructure Architecture & Cloud Migration
- Disaster Recovery & High Availability Design
- Incident & Problem Management (P1/P2 triaging, RCA)
- CI/CD Pipeline Design & Automation
- Site Reliability Engineering Best Practices (SLOs, Error Budgets, Observability)
- Team Leadership & Cross-functional Collaboration

Work Experience

Lead Site Reliability Engineer (SRE/DevOps)

Oracle — Bangalore, India | **Feb 2017 – Present**

- Led migration of large-scale healthcare systems from on-premises to Oracle Cloud Infrastructure, designing high-availability and disaster recovery aligned with healthcare compliance, increasing uptime by 40%.
- Architected and implemented Blue-Green deployment using Jenkins pipelines, cutting deployment-related incidents by 70% and enabling zero-downtime releases.
- Automated CI/CD pipelines and production support, improving deployment efficiency and operational productivity by 50%.
- Defined and monitored SLAs, SLOs, and incident metrics (MTTD/MTTR), enhancing service reliability and customer satisfaction.
- Delivered 24/7 Tier IV incident management, rapidly resolving escalations and preventing SLA breaches through root cause analysis.
- Provisioned, configured, and maintained OEL and Windows Servers across cloud and virtualization platforms, including VMWare and Closed Stack.

Senior System Administrator

NTT Data — Bangalore, India | **Mar 2015 – Feb 2017**

- Provided 24/7 on-call support covering 1000+ servers globally, ensuring incident resolution within SLA.
- Led vendor coordination for hardware and system support escalations, streamlining issue resolution.
- Conducted system configuration reviews and capacity planning for optimized hardware usage.
- Standardized operational tasks and mentored junior team members on best practices.
- Supported software installation and upgrade activities across UNIX and Windows environments.

Accomplishments
- Awarded 7 "**NOTT Awards**" for excellence in project delivery.
- Received "**Move the Meter**" award for high-impact project execution.
- Recognised as "**Top Performer Q3 2022**" for the CHO to RHO project.
- Earned "**Spot Award Q3 2023**" for **Tech Stack Migration** and **Blue-Green Deployment** project.
- Honoured with the "**Innovate-Auto Excellence**" award for automating CI/CD deployments.

Education
- **Master of Computer Applications (MCA), Information Technology**
  Bangalore University — Bangalore | Apr 2010 – Apr 2013
- **Bachelor of Computer Applications (BCA), Information Technology**
  Goa University — Goa | Mar 2007 – Apr 2010