

# Victor A. Lora

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## COMPUTER SCIENCE

An upcoming graduate offering a strong academic background in Computer Science, Mathematics and Physics combined with excellent internship experience as a NOC Engineer and Software Developer. Consistently recognized for technical troubleshooting skills used to rapidly and cost-effectively resolve challenging technical issues. Solid experience learning and mastering new technologies. Strong skills in a range of computer systems, languages, tools and testing methodologies. Equally successful in both team and self-directed settings. Demonstrated ability to handle highly sensitive and confidential information. Multi-lingual speaking English, Italian and Spanish. Academic career distinguished by attaining Dean's List every semester and a 3.8/4.0 GPA.

## EDUCATION

Bachelor of Science, Computer Science, Muhlenberg College, Allentown, PA 2017

## AREAS OF EXPERTISE

- Object Oriented Languages
- Front End/Back End Coding
- Web Development
- Database Management
- Computer Systems
- Computer Vision
- Software/Hardware
- Leadership
- Communication
- Technical Support
- Problem Resolution
- Customer Relationships
- Office Management
- SLA Achievement
- Shipping/Inventory

## TECHNICAL SKILLS

- Front-End Coding: CSS; HTML5; JavaScript
- Back-End Coding: C; C++; Java; PHP; Python; SQL; Swift 2.0
- Tools & Frameworks: git; GitHub; Linux; OSX; Redmine; SmartGWT; Spring

## ENGINEERING/SUPPORT EXPERIENCE

- Prevented camera tampering on customer buses through the creation of an obstruction detection algorithm.
- Constructed web services and user interfaces for customer portals.
- Resolved functional and technical issues by troubleshooting and diagnosing hardware and software issues onsite, over the phone, and by email.
- Documented help desk tickets/resolutions as well as system configurations and technical procedures.
- Collaborated with a four-person team in the construction of an iOS application that promotes energy efficient vehicles.

## WORK HISTORY

SAUCON TECHNOLOGIES, Bethlehem, PA, Software Developer Intern	2015-Present
NU-AGE MANAGED SERVICES, Pearl River, NY, NOC Engineer Intern	2014-2015
KUTZTOWN UNIVERSITY (Cantalobber Competition), Kutztown, PA, Engineer/Competitor	2015
DEAN OF STUDENTS OFFICE MUHLENBERG COLLEGE, Allentown, PA, Work Study Assistant	2013-Present

## AWARDS & HONORS

Presidential Merit Scholarship, 2013 - Present  
Emerging Leaders Program Member/Mentor, inducted 2013  
Cardinal Key Society Member, inducted 2013  
Judicial Panel Member, inducted 2014