

# Victor L. Otazú

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**Summary:** I love solving problems by combining software and data. I have built and led engineering teams and software products for the fintech industry. Currently, I am a graduate student at Carnegie Mellon University at Silicon Valley, capitalizing on my experience, and looking for full-time opportunities in product management.

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## EDUCATION

Carnegie Mellon University | M.S Software Management (GPA 4.0) | Mountain View

**Aug 2019 - Dec 2020**

Universidad Peruana de Ciencias Aplicadas | Software Engineering, Cum Laude | Lima, Peru

**Mar 2003 - Dec 2008**

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## PROFESSIONAL EXPERIENCE

**Mesmer** (mesmerhq.com)

**Palo Alto, CA**

Startup that develops AI-powered bots to accelerate every function of customer experience testing..

- Orchestrated the implementation of a sandbox application by documenting specifications, prioritizing features, and working with a team of developers, showcasing the product to the whole company by the end of my internship.
- Became an expert in a core feature, supporting other interns to validate this feature before its launch.
- Documented product specifications for two new features by collaborating with the design team and VP of Product.

**Valia** (valia.pe)

**Lima, Peru**

Startup that offers innovative data analytics products for the real estate market in Peru and Latin America.

**Data Engineer and Founding member**

**Feb 2018 - Jul 2019**

- Built the data analytics platform that helped **200** real estate agents in Peru to optimize their workflows by **60%**.
- Competed with **1399** startups and won the StartUp Peru prize (funds) in the category “Innovative ventures.”
- Owned the implementation of **2** critical features that helped Valia raise funds for **\$50,000** from a seed investor.

**LenddoEFL** - (www.eflglobal.com)

**Lima, Peru**

FinTech that helps lenders in emerging markets to serve underbanked people by implementing advanced analytics.

**Manager, Product Owner**

**Jan 2015 - Jan 2018**

- Led and coached **3** engineering teams that implemented the software products that served several financial institutions around the world such as BTPN (Indonesia), Sovcom (Russia).
- Orchestrated the implementation of a data product that reduced the processing time of critical datasets by **40%**.
- Defined the vision, strategy, and roadmap of LenddoEFL’s WebApp, improving customer satisfaction (NPS) by **30%**.
- Accomplished a shorter release cycle by **50%** by proposing and implementing a new software release process.

**Software Engineer & Data Team Lead**

**Jul 2011 - Dec 2014**

- Collaborated to design and build the systems and engineering practices that allowed the company to scale and go from processing **100** loan applications on a good day to processing more than **1,000** on a regular day.
- Designed and implemented the SQL and NoSQL databases of the company, supporting **10M** monthly transactions.
- Devised an algorithm to capture metadata that helped the company to reduce fraud by **37%** (<http://bit.ly/vicMeta>).

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## AWARDS

- “Beca Presidente de la Republica” scholarship in 2019, given by Pronabec, to study at Carnegie Mellon University.
- Second place in Startup Weekend 2014 for pitching a product to curate Youtube videos for children.
- MVP (Most Valuable Player) award in 2012, given by LenddoEFL for my performance and leadership.

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## SKILLS

- Product: Product Market Fit, organization, prioritization, product strategy, roadmapping, requirements gathering.
- Methodologies and tools: Scrum, Kanban, Trello, Atlassian Suite, Google Analytics, Git, Ms. Office, Figma, Balsamiq.
- Technical skills: C#, Python, Javascript, Java, SQL, MySQL, SQL Server, MongoDB, Redis, Amazon AWS, Azure.