

VICTOR LITZAU

RALEIGH, NC 27615

PHONE: 843-222-7649 | **EMAIL:** victorlitzau@gmail.com

LINKEDIN: <https://www.linkedin.com/in/victor-litzau/> | **GITHUB:** <https://github.com/victorsc45> |

PORTFOLIO: <https://victorsc45.github.io/Portfolio/>

SUMMARY

Full stack developer. Have dedicated a significant amount to formal education. Eager to learn more. Former business owner with background in customer service meeting and exceeding the bottom line. Worked under pressure of deadlines to achieve industry goals while partnering alongside a robust team of staff. Leadership projects include opening several retail stores in Malls around the southeast and building a company from sole proprietorship to an incorporated business that grew 500% in revenue. Current coding projects at University of North Carolina bootcamp include a movie search app and a collaboration project for personal budgeting. Whether it is work in new or existing products, ready to add the next level of polish and fluidity with web-based technology (such as JavaScript, HTML and CSS).

TECHNICAL SKILLS

Languages: HTML, JavaScript, CSS, SQL, JSON, jQuery

Data Manipulation & Visualization: Bootstrap, Bulma, Web API, Node.js, React

Database: MySQL 5.7, MongoDB, WorkBenchSQL, Access,

Other: Heroku, Git, Bash, Microsoft Office Suite

PROJECTS

Project Name: Artist Savor (play on words)

Link to GitHub: <http://github.com/victorsc45/Artist-Savor>

Link to Deployed Project: <https://tinyurl.com/ArtistSavor>

- A budgeting app for artists, musicians, or just about anyone. Users signup and input paid in amounts and input costs to track their transactions by transaction table or overall pie chart and user also can check the investment market prices and individual stock prices by symbol
- This was a collaborative project with two other coders, and one is a jazz musician which is where artist savor comes in.
- Collaboration project Node js, Sequelize, Passport, Express, Express-handlebars, Axios, Chart.js, dotenv, MySQL, Mysql2, API external and internal model connections

Project Name: Weather Dashboard

Link to GitHub: <https://github.com/victorsc45/Weather-Dashboard>

Link to Deployed Project: <https://victorsc45.github.io/Weather-Dashboard>

- Accepts user input of any city and upon searching that city name will retrieve weather information
- Sole contributor to this project using JavaScript, HTML, and CSS languages
- Using server-side technologies or API from openweather.org created a current weather and forecast of weather for 5 days

Project Name: Note Keeper

Link to GitHub: <https://github.com/victorsc45/NoteKeeper>

Link to Deployed Project: <https://whispering-atoll-65398.herokuapp.com>

- User can write and save notes and can delete notes that were written previously. User can easily organize thoughts and keep track of tasks to complete
- Sole contributor to this project using JavaScript, HTML, and CSS languages, node.js app located on a Heroku
- This application uses an express backend and saves and retrieves note data from a JSON file

EXPERIENCE

Customer Care Advocate Humana Insurance

2019 – 2020

Conduent Inc

Cary, NC

As an employee of Conduent Inc. Interacted with the members of Humana Medicare Insurance daily. Update members on their medical plan; billing, pharmacy benefits, claims, investigating claims.

- Documentation of all interaction with members in Salesforce CRM
- AS400 procedure calls and database changes for member's demographics
- Skype and Microsoft Office Suite professional

Amazon Logistics

2018-2019

Amazon.com, Inc

Durham, NC

Operations Lead (level 3) Amazon RDU5 fulfillment center, was supervisor over delivery service providers of heavy bulky products. Usually 24 team members and up to 10 warehouse workers in the heavy bulky section. Supervise and liaison with DPS providers from pickup at warehouse to a scheduled delivery time.

- Resolve package delivery issues using multiple software interfaces; with a daily goal of 100% FC to door delivery
- Created or upgraded several Excel tools that AMXL uses for reporting or monitoring deliveries
- Took ownership of a national rollout for an Excel tracking tool that I created for the entire Amazon Heavy Bulky network. This tool tracks the on-time success of scheduled deliveries at each station across the nation – called the DSLP (Delivery Slot Performance) Tracker.
- Wrote macros to email Excel reports to regional and site leaders with a click of a button, for example the DSLP Tracker report

Salesperson

2018-2018

Charter Spectrum

Cary, NC

Customer facing sales position. Selling cable and internet services

Full-time care giver for a family member

2017-2018

Business Owner

2003-2016

Blown Away Airbrush LLC

Myrtle Beach, SC

Blown Away Airbrush, LLC was initially a sole proprietorship and grew over the years to four main stores in the Myrtle Beach area. Three Kiosks in Broadway at the Beach and one kiosk in Barefoot Landing, North Myrtle Beach. Blown Away Airbrush a custom order airbrush t-shirt business that grew 500% in revenue at the peak of my ownership. The business was sold in 2016 and planned to return to work in the information technology field I had some background and a degree in computer science.

- As an owner I honed leadership skills such as, creating a business culture that was customer focused
- Created a policies and procedures manual for training and maintaining staff consistency
- Used yearly projections to create net term agreements with vendors
- Key Dealer on the Grand Strand for IWATA Airbrush equipment
- Opened inline mall location at several malls in North and South Carolina

EDUCATION

Bootcamp Certificate: University of North Carolina

Chapel Hill, NC

A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, JavaScript, jQuery, Bootstrap, Firebase, Node Js, MySQL, MongoDB, Express, Handelbars.js & ReactJS

Master of Business Administration

University of Phoenix

Phoenix, AZ

Bachelor of Science, Psychology

University of South Carolina

Conway, SC

Associate of Science, Computer Technology

Horry Georgetown Technical College

Conway, SC