

Work Experience

LOGISTIC COORDINATOR

Lean Staffing (Lean Group)
January 2020 - April 2021

- Operation of transportation management systems to track and trace truckloads, schedule/modify/cancel appointments and support drivers & carriers.

CUSTOMER SERVICE AGENT

Sitel Colombia S.A
November 2017 - June 2019

- Technical support agent on TV, internet, phone and email services.
- Customer guidance regarding billing queries and equipment configuration.

Education

GAZIANTEP UNIVERSITY (TURKEY)

- International Relations Degree | 2011-2016

Expertise & Abilities

- Able to manage multiple tasks and time-sensitive duties.
- Familiar with Microsoft Office tools and different email service providers.
- Attention to detail and strong team collaboration.
- Always willing to help new members of the team.

Contact Details

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