


Hancock
Claims Consultants

 Username

 Password

I'm not a robot  reCAPTCHA
Privacy - Terms

Login

[Forgot Username ?](#)

[Forgot password ?](#)

[Not a member ?](#)





Username



Password



I'm not a robot



reCAPTCHA
Privacy - Terms

Login

[Forgot Username ?](#)

[Forgot password ?](#)

[Not a member ?](#)



Enter your verification code

Enter the code that was sent to 9XXXXXX567

Continue

[Resend Verification code](#)





Enter your verification code

Enter the code that was sent to 9XXXXXX567

Continue

[Resend Verification code](#)



Create User

First Name

First Name

Last Name

Last Name

Email

Email

Phone Number

Phone Number

User Name

User Name

Carrier

Select Carrier

Password

Password

User Type

Select User Type

Confirm Password

Confirm Password

Role

Select Role

Sign up

already have account? login



Create User

First Name

First Name

Last Name

Last Name

Email

Email

Phone Number

Phone Number

User Name

User Name

Carrier

Select Carrier

Password

Password

User Type

Select User Type

Confirm Password

Confirm Password

Role

Select Role

Sign up

already have account? login



Card Details



Card Holder Name

Enter Credit Card Holder Name

Card Number

Enter Credit Card Number

Expiry

December ▼

2023 ▼

Security code

Billing Address

Name

Name

Address

Address line 1

Address line 2

City

City

State

KS ▼

Country

United States ▼

Postal Code

Postal code

Phone Number

Phone Number

Add Card



Card Details



Card Holder Name

Enter Credit Card Holder Name

Card Number

Enter Credit Card Number

Expiry

December ▼

2023 ▼

Security code

Billing Address

Name

Name

Address

Address line 1

Address line 2

City

City

State

KS ▼

Country

United States ▼

Postal Code

Postal code

Phone Number

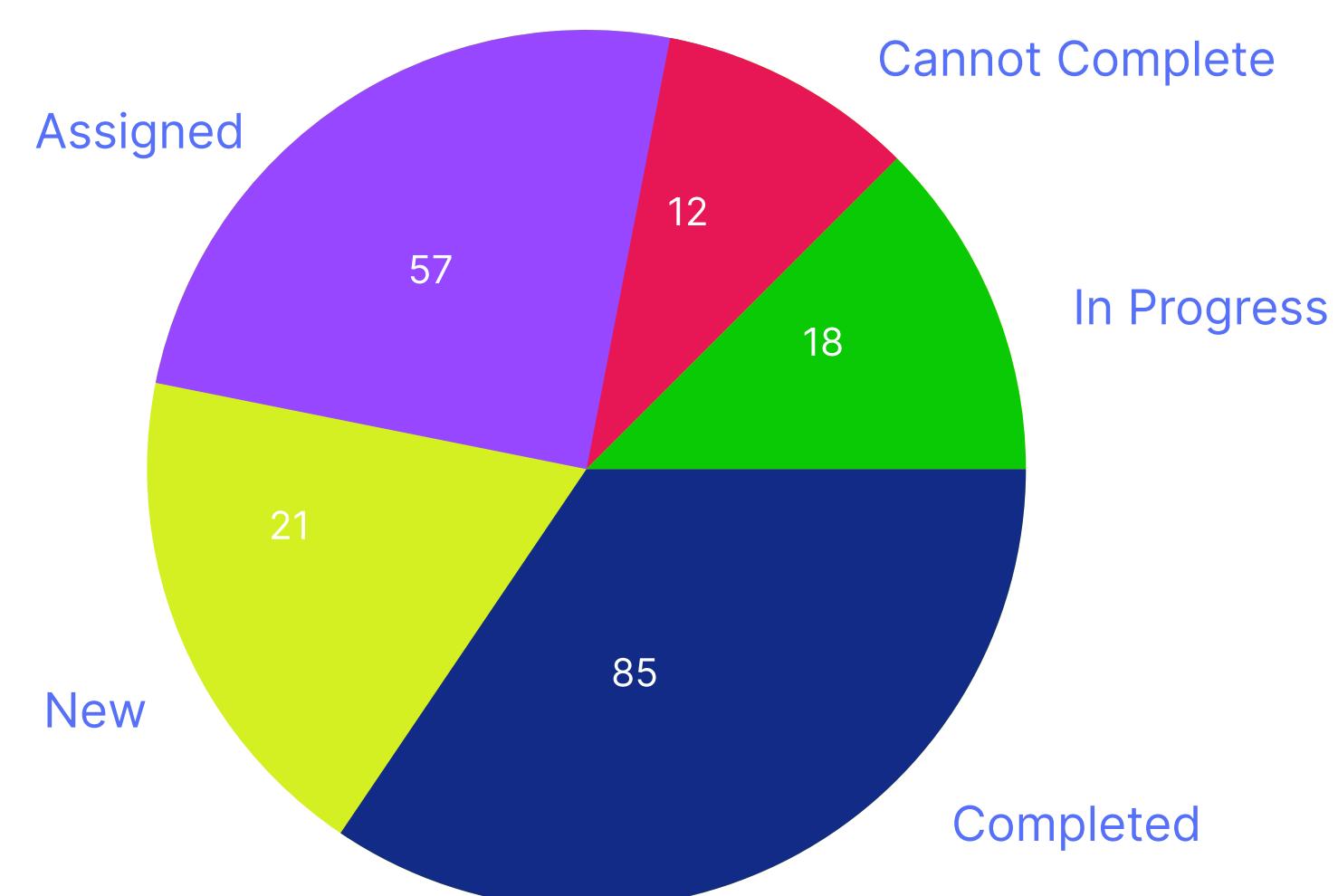
Phone Number

**My Action Required Work Orders**

Claim Number	Case Number	Work Order	Status
01245	00012456	000123	Scheduled
15673	00015645	000145	Confirmed
13479	00000678	123782	Confirmed
12345	00001234	123098	Pending
52678	00001342	124009	Scheduled
87532	00001267	000156	Confirmed
23780	4563234	000765	Scheduled
256789	0000123	000654	Scheduled

[View All](#)

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Claim by Status**My Open Work Orders**

Claim Number	Case Number	Work Order	Status
23456789	00004567	005679	Scheduled
67802345	00014678	000123	Confirmed
37582912	00035713	000453	Confirmed
94426225	00015689	000005	Scheduled
24587897	00001123	000769	Confirmed
24989146	00001782	000198	Scheduled
65924199	00036721	127453	Pending
14879942	00345678	006893	Pending

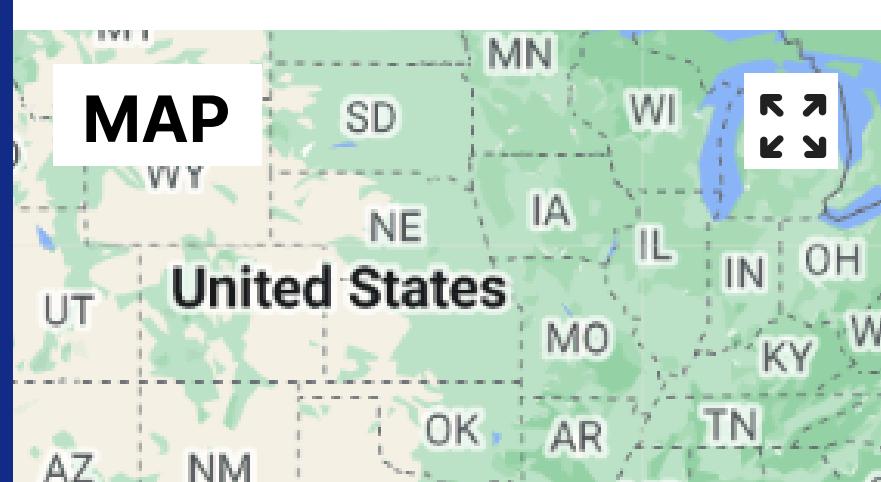
[View All](#)

1-8 of 176 < >

Completed Work Orders

Claim Number	Work Order	Case Number	Deliverable
23456789	000967	00028764	
67802345	000139	00015232	
37582912	000065	00004924	
94426225	000321	00002563	
24587897	000091	00001232	
24989146	000104	00001245	
65924199	000145	00000176	
14879942	000728	00054678	

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Upcoming Appointments

Date	Time	Technician
12/29/23	3:30 pm	James A
01/10/24	10:30 am	Andrew K
01/12/24	1:00 pm	Gracie B

December 2023

< Today >

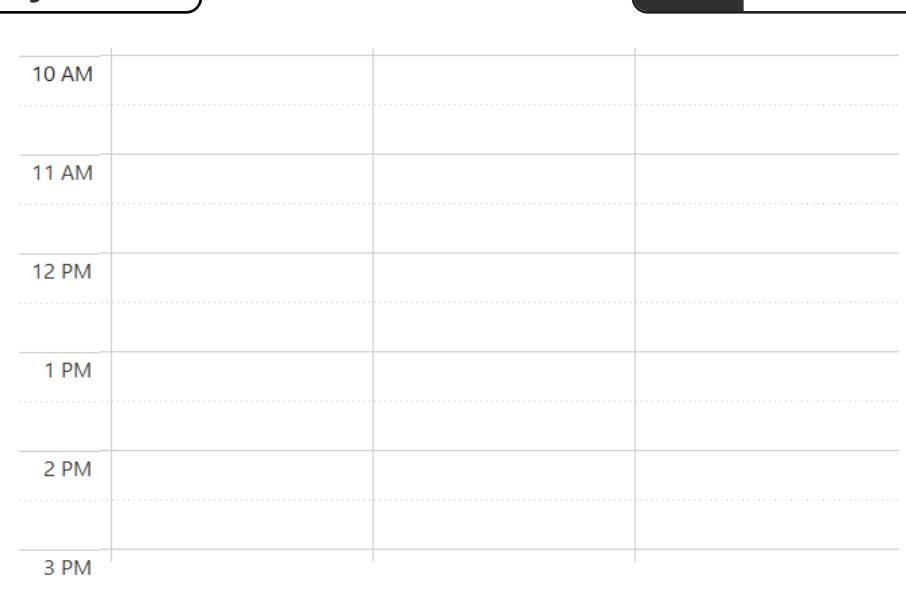
Today

< >

DAY WEEK MONTH

Su Mo Tu We Th Fr Sa

1	2					
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						





Home



New Claim



My Claims



Make Payment



Service Appointments



FAQ

Work Order	Status
000123	Scheduled
000145	Confirmed
123782	Confirmed
123098	Pending
124009	Scheduled
000156	Confirmed
000765	Scheduled
000654	Scheduled

1-8 of 176 < >

Work Order	Status
005679	Scheduled
000123	Confirmed
000453	Confirmed
000005	Scheduled
000769	Confirmed
000198	Scheduled
127453	Pending
006893	Pending

1-8 of 176 < >

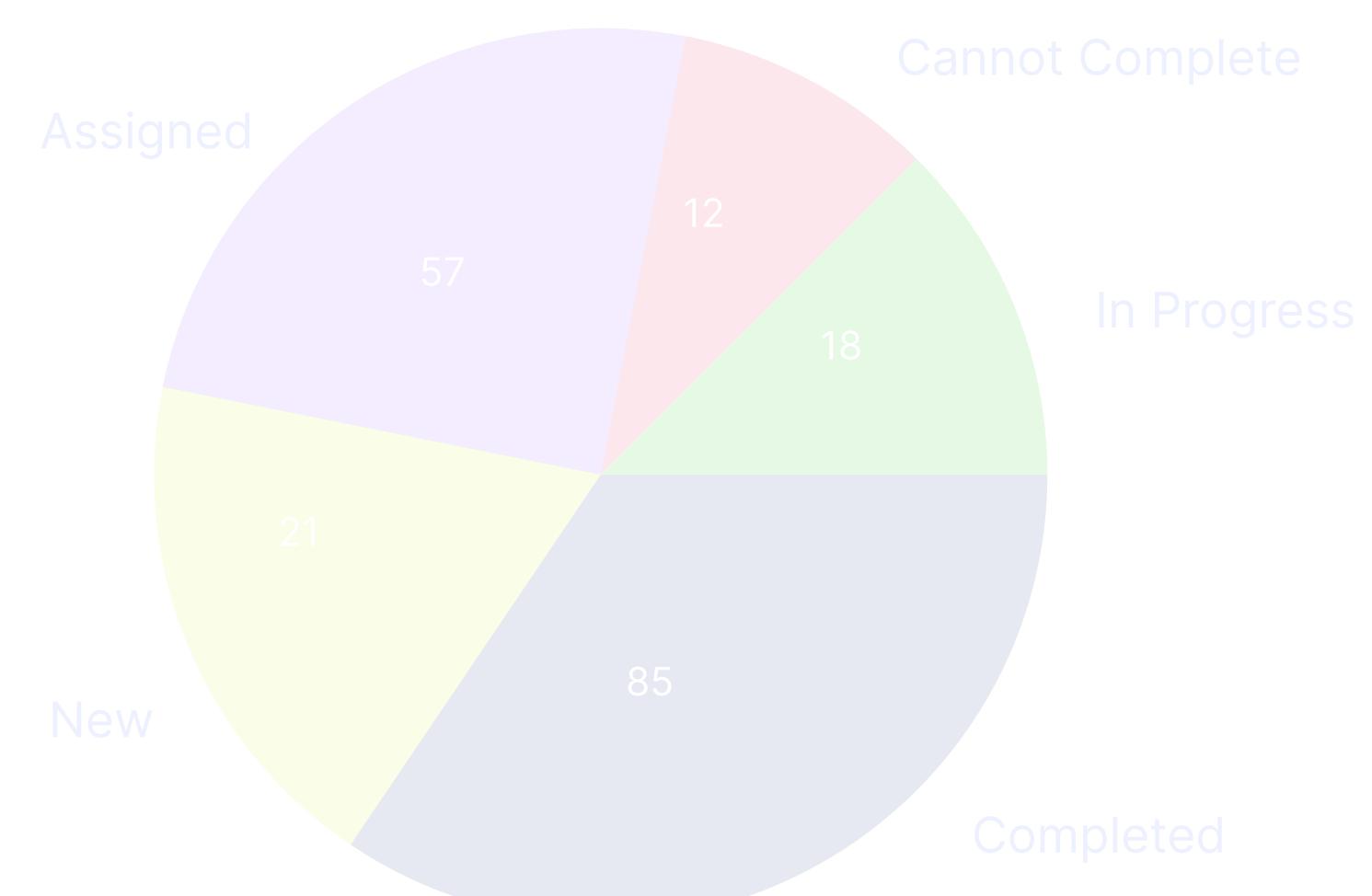
Date	Time	Technician
2/29/23	3:30 pm	James A
1/10/24	10:30 am	Andrew K
1/12/24	1:00 pm	Gracie B

DAY WEEK MONTH

11 AM
12 PM
1 PM
2 PM
3 PM

1 2
3 4 5 6 7 8 9
10 11 12 13 14 15 16
17 18 19 20 21 22 23
24 25 26 27 28 29 30
31

Claim by Status



Completed Work Orders

Claim Number	Work Order	Case Number	Deliverable
23456789	000967	00028764	
67802345	000139	00015232	
37582912	000065	00004924	
94426225	000321	00002563	
24587897	000091	00001232	
24989146	000104	00001245	
65924199	000145	00000176	
14879942	000728	00054678	

1-8 of 176 < >



Action ↓

Action



Action ✓



Action ↑



1

**My Org Action Required Work Orders**

Claim Number	Case Number	Work Order	Status
01245	00012456	000123	Scheduled
15673	00015645	000145	Confirmed
13479	00000678	123782	Confirmed
12345	00001234	123098	Pending
52678	00001342	124009	Scheduled
87532	00001267	000156	Confirmed
23780	4563234	000765	Scheduled
256789	0000123	000654	Scheduled

[View All](#)[Search...](#)[Search...](#)

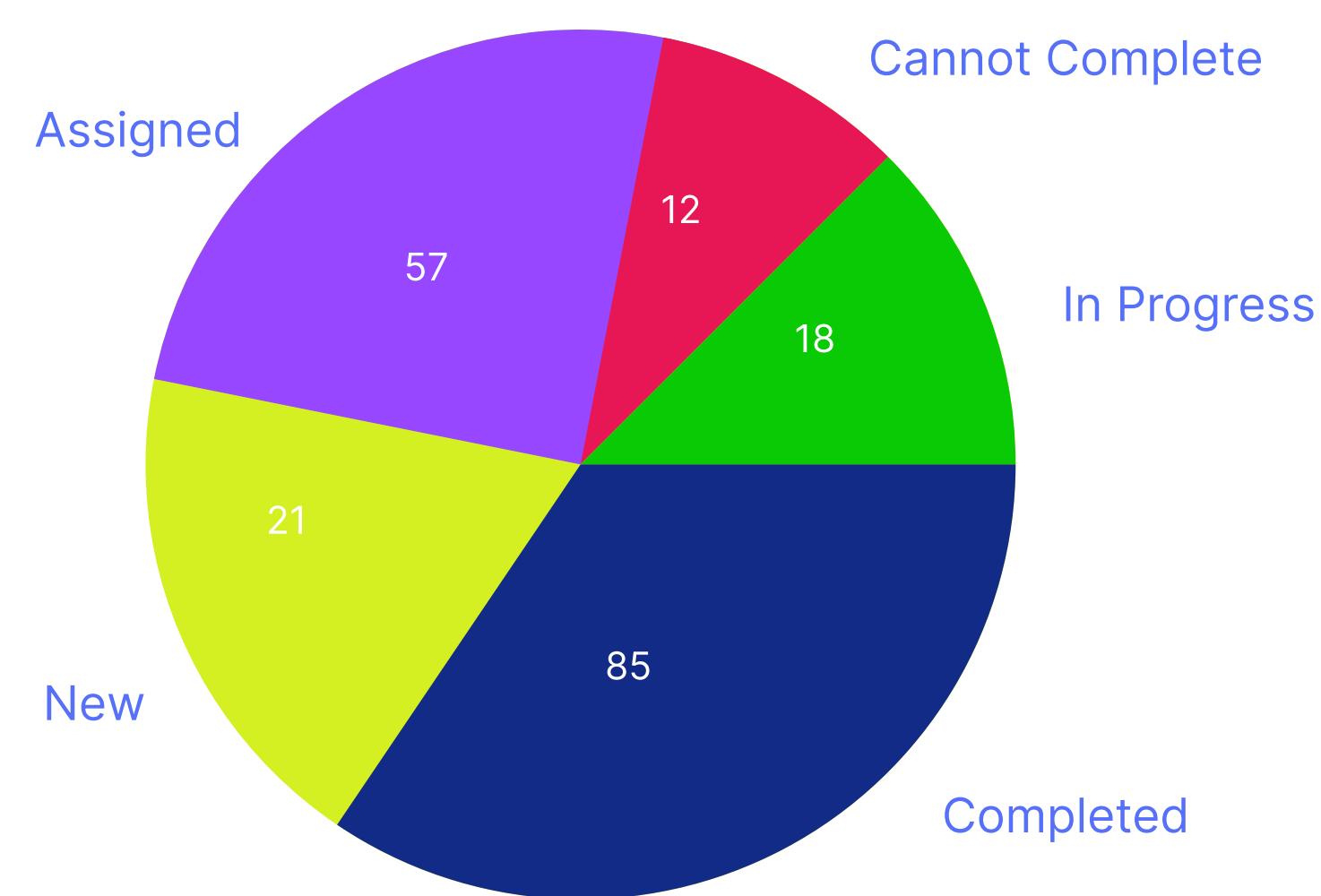
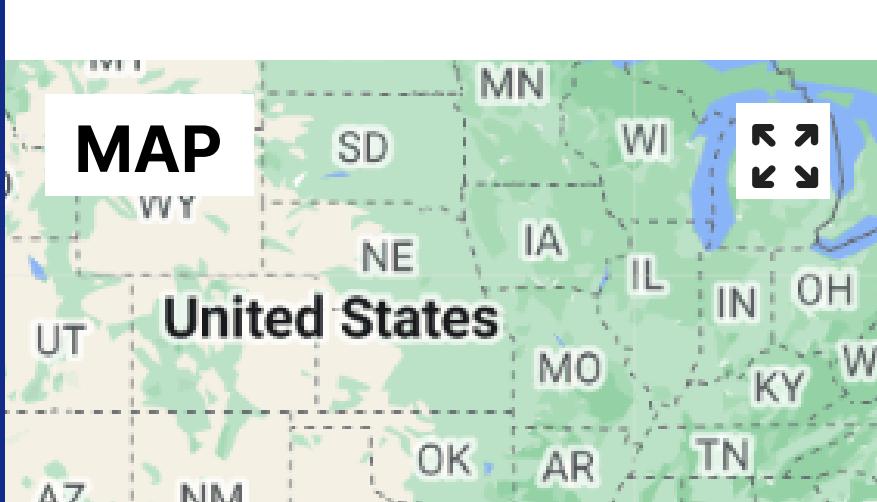
1-8 of 176 < >

My Org Open Work Orders

Claim Number	Case Number	Work Order	Status
23456789	00004567	005679	Scheduled
67802345	00014678	000123	Confirmed
37582912	00035713	000453	Confirmed
94426225	00015689	000005	Scheduled
24587897	00001123	000769	Confirmed
24989146	00001782	000198	Scheduled
65924199	00036721	127453	Pending
14879942	00345678	006893	Pending

[View All](#)

1-8 of 176 < >

[Search...](#)[Search...](#)[Deliverable](#)**Claim by Status****Upcoming Appointments**

Date	Time	Technician
12/29/23	3:30 pm	James A
01/10/24	10:30 am	Andrew K
01/12/24	1:00 pm	Gracie B

December 2023

< Today >

Today

<

>

DAY

WEEK MONTH

Su Mo Tu We Th Fr Sa

1 2

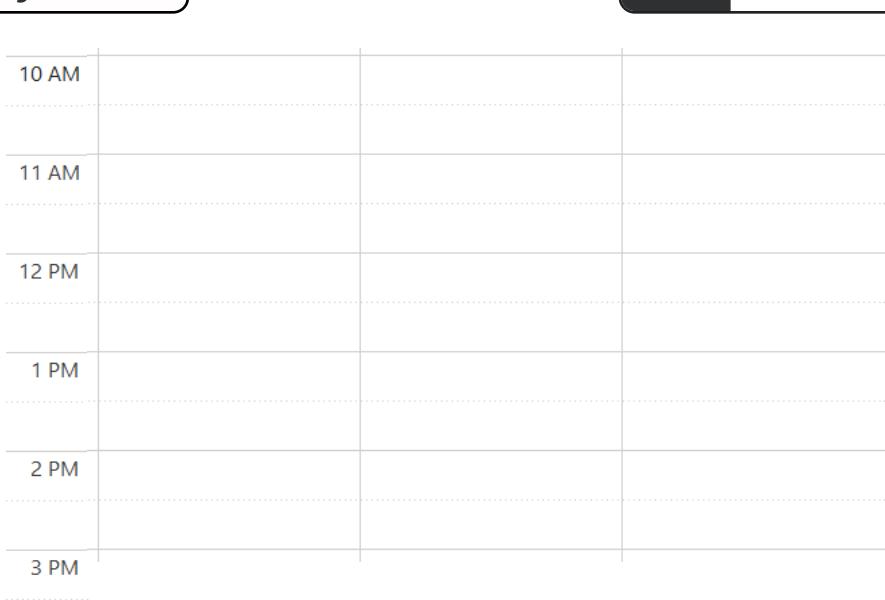
3 4 5 6 7 8 9

10 11 12 13 14 15 16

17 18 19 20 21 22 23

24 25 26 27 28 29 30

31





Claim Details

Claim: 096423 Case: 456773 Loss Address: 12323 W, Atlanta, Tx-54325



Scheduled



Dispatched



In Progress



Completed



Done

Work Order	00001234
Case Number	456773
Claim Number	096423

Status	Confirmed
Description	This is the test case or demo case
Address	

[View Appointment](#)[Cancel Appointment](#)[Reschedule Service Appointment](#)[Re Inspection](#)

Work Order	00001234
Case Number	456773
Claim Number	096423

Status	Confirmed
Description	This is the test case or demo case
Address	

[Book Appointment](#)

[New User](#)[Reset Password\(s\)](#)[Notifications](#)[Activate/Deactivate](#)

Action	First Name	Last Name	Username	Role	Active	Notification
Edit	Kevin	Adam	kevinadam@hancockclaim.com	Staff Adjuster	<input checked="" type="checkbox"/>	SMS ▾
Edit	Andrew	Tyson	andrewtyson@statefarm.com	Customer user	<input checked="" type="checkbox"/>	Email ▾
Edit	jemmaimah	Kelenger	jemmaimahkelenger@allstate.com	W2 Adjuster	<input checked="" type="checkbox"/>	Email ▾
Edit	jennifer	David	jenniferdavid@allstate.com	W2 Adjuster	<input checked="" type="checkbox"/>	SMS ▾
Edit	Charles	choplien	charleschoplien@statefarm.com	Staff Adjuster	<input checked="" type="checkbox"/>	Email ▾
Edit	Catherine	Trendenson	catherinetrendenson@hancockclaim.c	Staff Adjuster	<input checked="" type="checkbox"/>	SMS ▾
Edit	kumarswamy	Karthikeya	kumarswamykarthikeya@allstate.cor	W2 Adjuster	<input checked="" type="checkbox"/>	SMS ▾
Edit	jack	Daniales	jackdaniales@statefarm.com	Staff Adjuster	<input checked="" type="checkbox"/>	Email ▾
Edit	Tripten	Trampton	triptentrampton@statefarm.com	W2 Adjuster	<input checked="" type="checkbox"/>	Email ▾

1-9 of 9 < >

[New User](#)[Reset Password\(s\)](#)[Notifications](#)[Activate/Deactivate](#)



Profile Name

[Edit](#)

Details

>About

Name Profile Name

Persona Adjuster

Title

Account State Farm

Company Name

Role

Contact Information

Phone 91XXXX987

Notification

Email SMS

Email prxxxxxxxx@statefarm.com



Payment Information

Name Card Holder Name

Billing Address 2334 W, XXXXX Street

Card Number 4765 XXXX XXXX X674

Zipcode 12345

Expiry 12/2028

State TX

Other Details





Profile

Logout

Work Orders



Search in the list...

New Work Order

	<input type="checkbox"/> Work Order Number ↑	Account	Status	Subject	Zip/Postal Code	
1	<input type="checkbox"/> 00000001	State Farm	Scheduled	State farm workorder for field inspect	56734	
2	<input type="checkbox"/> 00000004	State Farm	Confirmed	State farm workorder for Technic	63983	
3	<input type="checkbox"/> 00000009	All State	Confirmed		98456	
4	<input type="checkbox"/> 00000045	Hancock	On Hold	Internal workorder for old claim	07563	
5	<input type="checkbox"/> 00000065	All State	Scheduled	All State re inspection workorde	56925	
6	<input type="checkbox"/> 00000098	All State	Assigned	All Stste workorder for field inspec	04638	
7	<input type="checkbox"/> 00000167	State Farm	Confirmed		82653	
8	<input type="checkbox"/> 00000289	State Farm	Assigned		65832	
9	<input type="checkbox"/> 000002913	Hancock	Confirmed		94736	
10	<input type="checkbox"/> 000764194	All State	Assigned	All State work order for claim proc	65782	

Work Order
00012[Edit](#)[Cancel](#)[Download Deliverable ▾](#)**Work Order Details**

Work Order Details

00012

Status

Confirmed

Start Date

Sub-status

End Date

Notes[New](#)

Title	Body	
Note from Adjuster site		▼
New Note for work		▼
Note to reminder		▼
Note for query		▼

Claim Information

Claim Number

00012

Parent Work Order

Confirmed

Case

00001032

Account

Attorney

Carrier

Adjuster

jose

Service Appointments[New](#)

Number	Status	
SA-123	Scheduled	▼

Scheduling Information

Provider

Policy Holder

Inspection Contact Phone

Secondary Policy Holder

Tarping Contact Phone

Secondary Scheduling Contact Phone

Location

Address

Zipcode

Hancock Details

Owner

Scheduling Priority

4

Review Required

Priority



low



Service Appointments

Search in the list...

New Appointment

	<input type="checkbox"/> Appointment Number ↑	Account	Status	Scheduled Start	Scheduled End	
1	<input type="checkbox"/> SA-012	All State	Dispatched	11/22/2023, 9:24 AM	11/22/2023, 9:24 AM	
2	<input type="checkbox"/> SA-045	State Farm	Cannot Complete			
3	<input type="checkbox"/> SA-074	State Farm	Complete			Edit Cancel Appointment Reschedule Appointment View Appointment
4	<input type="checkbox"/> SA-081	All State	Complete	11/25/2023, 10:30 AM	11/25/2023, 10:30 AM	
5	<input type="checkbox"/> SA-093	All State	Dispatched	11/26/2023, 10:00 AM	11/26/2023, 10:00 AM	
6	<input type="checkbox"/> SA-094	State Farm	Complete	12/10/2023, 11:00 AM	12/10/2023, 11:00 AM	
7	<input type="checkbox"/> SA-123	Hancock	Scheduled			
8	<input type="checkbox"/> SA-145	State Farm	Cannot Complete			
9	<input type="checkbox"/> SA-158	State Farm	Dispatched			
10	<input type="checkbox"/> SA-161	All State	None	12/24/2023, 10:25 AM	12/24/2023, 10:25 AM	



Service Appointment

SA-021[Edit](#)[Cancel](#)[Reschedule Service Appointment](#)

Details

General Information

Appointment Number

Profile Name

Parent Record

Service Territory

Adjuster

Work Order

Status

State Farm

Subject

Account

Description

Contact

Work Order

Address

Adress

12345 W, XXXX street, KS -12345

Time Constraints

Earliest Start Permitted

11/22/2023, 10:00 AM

Arrival Window Start

Due Date

11/22/2023, 10:00 AM

Arrival Window End

Scheduled Times

Scheduled Start

11/22/2023, 9:24 AM

Duration

Scheduled End

11/22/2023, 9:24 AM

Duration Type Hours

Actual Times

Actual Start

Actual Duration

Actual End

Dispatcher Console

Gantt Label

In Jeopardy



Emergency



In Jeopardy Reason

Pinned



Gantt Color

Assigned Service Resource

Is MultiDay

