

2 Frameworks

that will help you pass
>90% of your interviews

@jeffsu



#interviewtips

90% of non-technical interview questions fall into:

Behavioral

How you handled specific situations in the PAST

e.g.

Tell me about a time when you handled a difficult team member

Situational

Hypothetical scenarios you wouldn't have come across

e.g.

Imagine an irritated customer demands an impossible request. What would you do?

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Framework #1: CARL

for behavioral questions

Context

Action

Results

Learning

By sharing your learnings, you show that yes you've achieved positive results in the past, but ALSO you know how to replicate those positive results in the future



ChatGPT Prompt



Based on my resume, write me an answer to the behavioral interview question “Tell me about a time when you handled a difficult team member”

Use one specific example from my work experiences.

Use the CARL answer format: Context (project background), Action (what I did), Results (include quantifiable metrics), and Learning (what I learned from the project)

Keep the answer concise and do not go above 260 words.

Here's my resume:

(paste your resume)



Framework #2: RCS

for situational questions

Re-phrase the question

“Just to confirm, you're asking how I would handle an upset customer who's asking for something we can't realistically provide, correct?”

Clarify your understanding

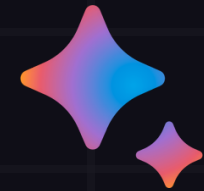
“Have we faced similar requests before? If so, how were they handled”

Structure your thoughts

“Got it, can I please get 1 minute to structure my thoughts?”



ChatGPT Prompt



I'm preparing for the situational interview question "Imagine an irritated customer demands an impossible request. What would you do?"

I know the right way to approach situational interview questions is through the RCS Framework (Rephrase, Clarify, Structure) to buy myself some time and show the interviewer my thought process

1. What is a good way to rephrase the interview question back to the interviewer to confirm my understanding?
2. What clarifying questions should I ask?
3. How should I structure my answer?

Finally, put all that together and give me a strong answer to the interview question.



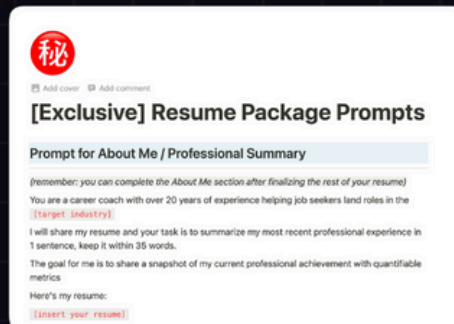
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