

Victor Hugo

(AI-powered technical support system +55 12 98205-0007 | victorhforworking@gmail.com)

EDUCATION

Universidade Paulista

São José dos Campos, São Paulo, Brazil

Bachelor of [Arts/Science] in [Major]

Jun 2024 – Aug 2026

- **GPA:** 9/10
- **Honors:** Bronze medal in programming challenge
- **Relevant Coursework:** Java OOP Advanced, C# Bootcamp, Git, CSS.

WORK & LEADERSHIP EXPERIENCE

Adventist School

São José dos Campos, São Paulo, Brazil

IT Support Analyst 2025/02 – present

- As an IT Support Analyst at Adventist School, I provided end-to-end technical support to faculty, staff, and students, ensuring the stability and availability of institutional IT resources. My responsibilities included diagnosing and resolving hardware and software issues, managing user accounts and permissions, maintaining classroom and administrative systems, and supporting network connectivity across campus. These efforts contributed to increased operational efficiency, minimized downtime, and improved user satisfaction throughout the organization.

Singular Visual Communication

São José dos Campos, São Paulo, Brazil

Web Designer Jun 2020 – Jun 2022

- As a Web Designer at Singular Visual Communication, I was responsible for designing and developing responsive websites and digital interfaces aligned with client branding and marketing goals. I collaborated closely with the creative and marketing teams to deliver visually compelling layouts, intuitive user experiences, and functional web solutions using tools such as Adobe Creative Suite, HTML, CSS, and JavaScript. My work contributed to enhancing brand visibility, improving client engagement, and supporting the agency's digital communication strategies.

Exchange Program Dallas, Texas, United States

Jan 2024 – Jun 2024

- Participated in a cultural and academic exchange program in Dallas, Texas, with the goal of advancing English language proficiency and completing courses taught in English. During this period, I also engaged in volunteer work at a local food pantry, contributing to community outreach efforts by helping distribute food to homeless individuals. This experience not only enhanced my communication skills in a foreign language but also deepened my cultural awareness and commitment to social responsibility.

SKILLS, ACTIVITIES & INTERESTS

Languages: Fluent in Portuguese; Conversational Proficiency in English; Conversational Proficiency in Spanish;

Technical Skills: Java (Springboot), C# (.NET Framework), Python, Node.js, JS, CSS.

Activities: HelpMind(AI-powered technical support system), FoodPantry.

Interests: Software Developer, Software Engineer.