

VICTOR HUGO VERA LOPEZ

BIRTH DATE: 26 /04/1983

CURRENT CITY: BOGOTA, COLOMBIA.

WORK EXPERIENCE:

May 2023 - Present

Ionix, S.P.A. - Santiago de Chile

Ionix Colombia, S.A.S. - Bogota

IT Senior Project Manager / Scrum Master/

- Definition of processes associated with the PMO and other areas.
- Management of critical projects that have been delayed, applying different strategies that allowed us to rescue the relationship with the client and generate new initiatives.
- Coordination of management between the PMO and different areas of the organization, resolving impediments and establishing long-term solutions that allow the fluidity of management.
- Supervision of projects in the PMO giving visibility to managers and different areas of the company.
- Definition and supervision of KPIs.
- Level 3 support cell management for projects in operation (10 operational projects).
- Management of estimates, project resources, costs, ceremonies, steps to production, etc.
- Project management in traditional methodology and agile methodologies according to requirements.
- Leader of integration projects for clients associated with the factoring and confirming business in the Brazilian and Colombian markets.

Management of highly complex banking projects. (Edenred - Enx -Transbank + Others).

Mayo 2022 - Mayo 2023

Valid - Soluções e Serviços de Segurança Em Meios de Pagamento e Identificação - Bogota -

IT Senior Project Manager / Scrum Master

- Definitions and estimates of project time and effort.
- Manage resources for those responsible for each area.
- Administration and control over the project budget. Internal and third-party costs.
- Define and monitor Scrum ceremonies.
- Release and solution of impediments.
- Contact and management with the client.
- Supervision of production releases.
- Estimation and scope of new initiatives.
- Management of development and operation projects.
- Technical contributions to projects.

Management of highly complex banking projects. (Daviplata - Colsubsidio Wallet + Others).



ABOUT ME

Electronic Engineer trained to lead high-performance teams, seeking to maintain the achievement of objectives and generating progress and business development, applying agile methodologies and innovation.

In the companies in which I have developed my experience, I have received new and ongoing projects, of different sizes, generally medium and large, with clients throughout the region.

SKILLS AND EXPERIENCE

- Agile Coach with motivation and team organization skills.
- SCRUM MASTER: project management using the Agile methodology.
- Leadership of teams of various sizes and multilocation.
- Management of customer requirements meshing with the process areas, QA, and others involved.
- Development in Android, HTML5, CSS, VB.net and Java.
- Integration with various systems (SAP+ KYC + APIS+others)
- AWS, migrations, and new projects.
- GIT and version control in the cloud.
- Advanced management of ISO 8583 and (POS) processes and payment methods.
- Product development in Payment and Fintech market.

- Excellent teamwork skills.
- English B1 (reading – writing – Speaking).
- Advanced Portuguese (reading – writing – Speaking).

TRAINING

- Electronic Engineer, 2000-2006 (UNE).
- SCRUM MASTER CERTIFIED with Scrum Colombia and SCRUM ALLIANCE (2021).



- Professional Certificate in Innovation Leadership at the Massachusetts Institute of Technology (MIT).



- Agile Coach (Scrum Network).



- ITIL Information Technology Infrastructure Library. V3.1. 2012.

- Arquitecto de Soluciones AWS. Certificado:



- Scrum Master + Liderar Equipos Scrum y Ágil :



- Curso de Extensión en Fintech (Universidad de Chile)



To access the certificates click on the images.

TOOLS

- Jira.
- Confluence.
- Trello.
- Microsoft Project.
- Project Plan 365.
- Click Up.
- Windows y Mac.
- Postman
- VS Code.

CONTACT- INFORMATION:

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October 2021 – May 2022

Servicios Empresariales de Informacion, S.A.S.

(Serempre) Bogota, DC

Project Manager / Scrum Master

Project Manager in technology and software projects focused on meeting goals:

- I managed the project from the beginning, participating in the previous estimates until the release into production.
- Configure the work team for the execution of the activities (UI/UX, BACK, FRONT, QA, TECH LEAD)
- I managed the activities of the teams through the execution of the project, solving the blockers, and in constant communication with the client.
- I led the relationship with the client, promoting participation and obtaining new projects for the organization.
- Promote communication in work teams.
- I accompanied the team in each Sprint, understanding and actively participating in the search for the objective and the fulfillment of the goals.

As Scrum Master:

- I led the optimization project and final adoption of Scrum as an agile framework in the company.
- I carried out diagnoses, finding the processes that required adjustment. (Agile Intervention)
- I did team training.
- I developed the (Kpi) and results of using Scrum.
- I supervised the use of the Scrum framework and the possible deviations that arise during the evolution of the projects.

I was in charge of 4 teams that total 60 people in different countries around the world.

For me, the most important methodology or tool is communication and investing in time to understand, listen to the client's requirements and to the team members. This applied strategy gave me the opportunity to successfully handle projects for clients such as the IDB, COCA-COLA and Cirque du Soleil in Canada.

2015 – September 2021

Solutions Systems International, S.A.S

Bogota, DC

Project manager.

I promoted the development of the company by directing and executing custom software projects, especially Issuer-Acquiror (Banking) and financial transactions. Billing software aimed at the retail sector and consulting on the implementation of business processes in industries related to payment methods and dataphones (POS).

- I led the understanding, adoption and communication of the Scrum framework.
- Advise and train different members to work in a self-organized manner and with team responsibility.
- I participated in the moderation of the meetings and supported the resolution of impediments.
- I was in charge of the configuration, design and continuous improvement of Scrum practices in the organization.
- Support the Product Owner in the proper management of the backlog to generate greater value.
- Conduct Coaching sessions for work teams, promoting motivation, focus and achievement of goals.

2006- 2015

Solutions Systems 2526, C.A.

Caracas, D.C.

Project manager.

Led the execution of projects implementing methodologies that guaranteed the success of the projects, having to date a portfolio of more than 2000 clients from small to multinational companies and the main banks in the country.

In 2012, I began the process of implementing Scrum as a framework for development, managing to substantially improve the results, costs and time of the projects.

During my management, I carried out more than 35 projects in the PAYMENT area and also improved and obtained the implementation of the Scrum methodology.

ACADEMIC EXPERIENCE

- Teacher of the subject computing 3 in the schools of design, administration, electronics, civil, tourism, at the Nueva Esparta University. Second period 2007.
- Teacher of the subject Computer architecture, computer school. Nueva Esparta University. Year 2007.