JONEL S. VIDANIA

Makati City, Philippines

CONTACTS

LinkedIn : Jonel Vidania

My Portfolio: https://www.vidaniajonel.online

ABOUT ME

Birthdate: July 14, 2003 **Birthplace:** Mandaluyong City

Civil Status: Single Nationality: Filipino

SKILLS & PROFICIENCIES

- Self-motivated, initiative, high level of energy, fast learner.
- Able to work under pressure and in tight schedules.
- Setup Server Client
- · Remote Access of Servers
- Cable Crimping T568 A & B Standard
- · Configuration of Routers and Switches
- Installation of Operating System
- PC Troubleshooting
- · Basic Network Troubleshooting
- Experienced in Adobe Photoshop, Adobe Illustrator and other video editing software
- Proficient in MS Word, Excel, and Power Point

EDUCATIONAL BACKGROUND

College | 2022-Present

Rizal Technological University BS Electronics Engineering

Senior High School | 2020-2022

ACLC Guadalupe Campus TVL - Computer Servicing System

Secondary | **2016 - 2020** Pitogo High School

Primary | **2011 - 2016** Pitogo Elementary School

WORK HISTORY

DOTGrapicx Web Design Services | May 2023 - May 2024

Production Designer (Work From Home)

- International bottle label designing for dietary supplement such as Apple Cider Vinegar Gummies, and Capsules
- A+ Contents designing for amazon
- Creating Informative Listing and EBC images
- · Checking of the created images for production
- Creating Web elements for Website designing using Adobe Illustrator, and Adobe Photoshop

Fort Med Medical Clinics | May 2022 - December 2022

Technical Support Staff

Gallardo Streets, Salcedo Village, L.P. Leviste Street, Makati City

- · Identifying hardware and software solutions.
- · Troubleshooting technical issues.
- · Diagnosing and repairing faults.
- Resolving network issues.
- Installing and configuring hardware and software.
- Speaking to customers to quickly get to the root of their problem.

TELEPERFORMANCE | December 2021 - May 2022

Desktop Support Engineer

2/F Pavilion Greenfield District, Mandaluyong, 1552

- · Address user tickets regarding hardware, software and networking
- Walk customers through installing applications and computer peripherals
- Ask targeted questions to diagnose problems
- Guide users with simple, step-by-step instructions
- · Conduct remote troubleshooting
- Test alternative pathways until you resolve an issue
- Customize desktop applications to meet user needs

ONE OPSIS INC. | May-July 2021

On-The-Job Trainee (Senior High School)

14th floor Burgundy Tower 252 Gen. Gil Puyat Ave. Makati City Philippines

• Information Technology trainee

SEMINARS AND CERTIFICATION

TESDA | 2016

Technical Education and Skills Development Authority National Certificate II

Computer Hardware Servicing

DICT | July 24, 2021

Department of Information and Communications Technology

Modern JavaScript with React WEBINAR - ATTENDED

DICT | November 23 - 25, 2021

Department of Information and Communications Technology

Fundamentals of PC Hardware Installation and Repair for OSY

WEBINAR - ATTENDED

DICT | November 29 - 30, 2021

Department of Information and Communications Technology

PC Formatting and Reformatting Using Virtual Box WEBINAR - ATTENDED

IECEP | December 10, 2022

(INSTITUTE OF ELECTRONICS ENGINEERS OF THE PHILIPPINES)

Cybersecurity Solutions SEMINAR-ATTENDED

IECEP

(INSTITUTE OF ELECTRONICS ENGINEERS OF THE PHILIPPINES)

Member since 2022

Jonel S. Vidania

Makati City, Philippines vidaniajonel@gmail.com

To Mr./Ms./Mrs.,

Thank you for your time to read this. I hope I will be hired soon in your company. I am very interested and very fit to this job. I will assure you that I will love my job, my manager, my coworker and the customer. I will carefully handle the job given to me. I will make sure that your company is satisfied and happy once I get hired, I am very willing to learn new things and interact with new people. I wish you all give me a chance to work with your company as a team to show what I can do for this job. To prepare myself in future and grow responsively and professionally. I will take pride in being your employee if I am hired soon.

Thank you for your time again.

Respectfully yours,

Jónel S./Vjdania