

VIDHI JAYESWAL

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SUMMARY

Results-oriented DevOps Engineer currently working with HSBC in the DevSecOps - Group data Technology department with a proven track record of optimizing errors and increasing efficiency I am a self-learner and self-motivated person with 5 years of experience in the IT industry. I am applying to this position for growth and to get more learning opportunities and challenges.

WORK EXPERIENCE

DevOps Engineer | HSBC Software Development (India) Pvt. Ltd. July 2023 - Present

- Led the implementation of DevOps best practices, including continuous integration, continuous deployment (CI/CD), and infrastructure as code (IaC) using tools such as Jenkins.
- Designed and maintained automated deployment pipelines for multiple projects, reducing deployment time by 50% and improving overall system reliability.
- Collaborated with development and operations teams to streamline release processes and improve overall delivery efficiency as part of DevSecOps - Group data Technology department in HSBC.
- Strong scripting skills in Python, Shell. and tools like Git, Confluence,
- Knowledge of cloud computing platforms (AWS, Azure, GCP)
- Excellent troubleshooting and problem-solving skills
- Strong communication and collaboration abilities

System Management Specialist | Kyndryl Solutions Sept- 2021 - June 2023

- Managing all the Administration tasks related to AHS on WAS, IIS,TOMCAT, APACHE, and MQ technologies. Maintaining Strick SLA to 100%.
- Participated in on-call rotations, ensuring 24/7 availability of critical applications and providing timely resolution to production issues. Proactively identify and resolve performance bottlenecks, leading to a 25% reduction in incident response time.

Middleware Admin | IBM India Pvt Ltd Mar- 2019 - Aug- 2021

- I was responsible for managing and operation of IT hardware, software, application solutions, website certificate installation, CSR creation troubleshooting for different types of system errors.
- Managing all the application tasks related to WAS, IIS Technologies.
- Application Deployments, Restart of different services, managing 100% Availability of web application, Planning changes related to demands that Client ask for.
- Led a team in successfully delivering a complex engineering project on time and within allocated budget.

EDUCATION

B. Tech | Anand International College of Engineering 2014 - 2018

Anand International College of Engineering [Rajasthan]

- Specialization in Electronics and communication.
- Completed honours degree of engineering.

Schooling Grades

• 12th - Completed with 77%	-----	2013 - 2014
• 10th - Completed with 86%	-----	2011 - 2012

ADDITIONAL INFORMATION

- **Technical Skills:** Ticketing tools - Service Now, DevOps - Automation, CI/CD. Application Management, Team Player Hands-on WAS, IIS, MQ, Apache Technologies, Experience in Foreign client handling
- Excellent Exposure to LINUX, WINDOWS, Languages - C, C#, Python
- **Languages:** English, Hindi
- **Certifications:** Microsoft Certified Az-900. [Link](#)
- Completed AWS Partner: Cloud Economics Accreditation, Completed AWS Cloud Practitioner Essentials.
- Completed - Azure Data fundamentals - DP-900 from Udemy
- Badges Earned In IBM [Credly](#)
- 1. Python For Data Science
- 2. IBM Cloud Essentials
- 3. Docker Essentials
- 4. Agile Practitioner
- 5. IBM cloud Private: Infrastructure and Architecture Series
- 6. Cloud Core: IBM developer Skills Network
- 7. Watson And Cloud Foundation: IBM Watson Academy
- 8. Big Data Foundation: IBM Cognitive Class
- 9. Data Science Foundation: IBM Cognitive Class
- 10. Hadoop Foundation: from IBM Cognitive Class
- 11. Machine Learning with Python: IBM Cognitive Class

DECLARATION

I hereby declare that the above Facts and information stated are true and correct to the best of my knowledge.

DATE. 15\05\2024