# idhisha **Balachandran**

5000 Forbes Avenue, Language Technologies Institute, Carnegie Mellon University

□ (+1) 412-961-2637 | widhishanair@gmail.com | widhishanair.github.io | In vidhishanair

### Education \_

#### **Carnegie Mellon University**

Pittsburgh, Pennsylvania

PHD IN LANGUAGE TECHNOLOGIES (GPA: 4.08/4.0)

August 2019 - Current

- · Advisor: Prof Yulia Tsvetkov
- Primary Interests: Trustworthy and Safe NLP, Factual Text Generation, Model Interpretability, Evaluation, Fairness.

#### **Carnegie Mellon University**

Pittsburgh, Pennsylvania

August 2017 - August 2019

MASTERS IN LANGUAGE TECHNOLOGIES (GPA: 3.89/4.0)

- Advisors: Prof Jaime Carbonell and Prof William Cohen
- Recipient of Research Fellowship for the entire course duration (Monthly Stipend + Full Tuition Fee Waiver)
- Courses: Algorithms for NLP 11-711, Introduction to Machine Learning 11-701, Neural Networks for NLP 11-747, Structured Prediction for Language and Other Discrete Data 11-763, Probability and Statistics 36-700, Advanced Multimodal Machine Learning 11-777, Human Languages for Al 11-724, Topics in Deep Learning 10-707

#### **PES Institute of Technology**

Bangalore, India

BACHELORS IN COMPUTER SCIENCE AND ENGINEERING (GPA: 9.6/10)

September 2011 - May 2015

- Within the top 5% of the class
- Recipient of MHRD Scholarship 2011-2015 (Full Tuition Fee Waiver)
- Courses: Algorithms, Data Structures, Operating Systems, Data Mining, Natural Language Processing, Database Management Systems, Big Data

### Experience \_\_\_\_\_

**Google Brain** 

Google AI

#### **Allen Institute of Artificial Intelligence**

Remote (Pittsburgh, Pennsylvania)

May 2021 - August 2021

- RESEARCH INTERN (HOSTS: DR MATTHEW PETERS, DR PRADEEP DASIGI)
- Representation Learning for Long Documents in Scientific Domain
- Extended Transformer architectures to process documents of ∼16K token length
- · Developed pretraining techniques to encourage long range dependencies in representations

#### RESEARCH INTERN (HOSTS: NIKI PARMAR, DR ASHISH VASWANI)

Remote (Pittsburgh, Pennsylvania)

May 2020 - August 2020

- Developed Scalable Open-Domain QA system with Retrieval Augmented Generation models.
- Implemented efficient passage reranking to scale to  $\sim$ 13M Web documents.
- Leveraged the computational power of TPUs for faster Top-K MIPS Search

### RESEARCH INTERN (HOSTS: DR WILLIAM COHEN, DR MICHAEL COLLINS)

Pittsburgh, Pennsylvania

June 2019 - August 2019

- Developed KBQA models to reason using Text + Wikidata Background Knowledge
- Trained Fact-Aware text representations for different downstream tasks
- Implemented scalable module to align text with high-precision related facts from Wikidata

#### **Flipkart Pvt Limited**

#### **SOFTWARE DEVELOPMENT ENGINEER 2**

Bangalore, India

July 2015 - July 2017

- Developed logistical regression models to produce quality scores for E-Commerce products and listings.
- Built a scalable platform to scoring ~133M entities with low latency and self-learning feedback loops.
- · Incorporated scores in product search ranking significantly reducing the produce return percentage by 60 basis points and increasing customer satisfaction by 0.5 Net Promoter Score
- · Mentored interns on the NLP projects of text analysis; inferring causes for product returns; and contextual keyword extraction using RAKE and Doc2Vec

### Publications \_\_\_\_\_

| 2023 | Feng S, <b>Balachandran V</b> , Bai Y, Tsvetkov Y.: FactKB: Generalizable Factuality Evaluation | ArXiv         |
|------|---|---------------|
|      | using Language Models Enhanced with Factual Knowledge.  |               |
| 2023 | Feng S, Shi W, Bai Y, <b>Balachandran V</b> , He T, Tsvetkov Y.: CooK: Empowering               | ArXiv         |
|      | General-Purpose Language Models with Modular and Collaborative Knowledge.                       |               |
| 2023 | Ahia O, Gonen H, <b>Balachandran V</b> , Tsvetkov Y, Smith N.: LEXplain: Improving Model        | *SEM          |
| 2025 | Explanations via Lexicon Supervision.   |               |
|      | <b>Balachandran V*</b> , Kumar S*, Njoo L, Anastasopoulos A, Tsvetkov Y.: Language              |               |
| 2023 | Generation Models Can Cause Harm: So What Can We Do About It? An Actionable                     | EACL          |
|      | Survey. (* equal contribution)  |               |
| າດາາ | <b>Balachandran V*</b> , Joshi R*, Saldanha E, Glenski M, Volkova S, Tsvetkov Y.: Unsupervised  | EACL          |
| 2023 | Keyphrase Extraction via Interpretable Neural Networks. (* equal contribution)                  | LACL          |
| 2022 | Balachandran V, Hajishirzi H, Cohen W, Tsvetkov Y.: Correcting Diverse Factual Errors in        | EMAND         |
| 2022 | Abstractive Summarization via Post-Editing and Language Model Infilling.                        | EMNLP         |
|      | <b>Balachandran V</b> , Pagnoni A, Lee JY, Rajagopal D, Carbonell J, Tsvetkov Y.: StructSum:    |               |
| 2021 | Incorporating Latent and Explicit Sentence Dependencies for Single Document                     | EACL          |
|      | Summarization.  |               |
|      | Balachandran V, Vaswani A, Tsvetkov Y, Parmar N.: Simple and Efficient ways to                  | MRQA, EMNLP   |
| 2021 | improve REALM.  |               |
|      | Balachandran V, Dhingra B, Sun H, Collins M, Cohen W.: Investigating the Effect of              | DeeLIO, NAACL |
| 2021 | Background Knowledge on Natural Questions.  |               |
|      | Joshi R, <b>Balachandran V</b> , Vashishth S, Black A, Tsvetkov Y.: DialoGraph: Incorporating   |               |
| 2021 | Interpretable Strategy-Graph Networks into Negotiation Dialogues.                               | ICLR          |
| 2021 | Pagnoni A, <b>Balachandran V</b> , Tsvetkov Y.: Understanding Factuality in Abstractive         |               |
|      | Summarization with FRANK: A Benchmark for Factuality Metrics.                                   | NAACL         |
|      | Rajagopal D, <b>Balachandran V</b> , Tsvetkov Y, Hovy E.: SelfExplain: A Self-Explaining        |               |
| 2021 | Architecture for Neural Text Classifiers.   | EMNLP         |
|      | Dhingra B, Zaheer M, <b>Balachandran V</b> , Neubig G, Salakhutdinov R, Cohen W.:               |               |
| 2020 | Differentiable Reasoning over a Virtual Knowledge Base.   | ICLR          |
|      | Radhakrishnan K, Chakravarthy S, Kanakagiri T, <b>Balachandran V</b> .: "A Little Birdie Told   |               |
| 2020 | Me " - Social Media Rumor Detection.  | WNUT, EMNLP   |
|      | <b>Balachandran V</b> , Rajagopal D, Catherine R, Cohen W.: Learning to Define Terms in the     |               |
| 2018 | Software Domain.  | WNUT, EMNLP   |
|      | Sitaram D, Phalachandra HL, Harwalkar S, Murugesan S, Sudheendra P, Ananth R,                   |               |
| 2015 |   | AMS IEEE      |
|      | <b>Balachandran V</b> , Kanji AH, Bhat SC, Kruti B.: Simple Cloud Federation.                   |               |

### Technical Skills \_\_\_\_\_

Programming Languages: Python, Java, C
Deep Learning Libraries: PyTorch, Tensorflow
Database Technologies: MySQL, Redis
Big Data Technologies: Hadoop, Hive, Spark
Operating Systems: OSX, Linux, Windows

## Teaching \_\_\_\_\_

| Upcoming    | EMNLP 2023, Mitigating Societal Impacts of Language Models                         | Tutorial |  |
|-------------|--|----------|--|
| Spring 2022 | The Web Conference 2022, Mitigating Societal Impacts of Language Models            | Tutorial |  |
| Spring 2022 | Introduction to NLP (Undergraduate) (15-681), Self Attention and Transformers      | Lecture  |  |
| Fall 2019   | Artificial Intelligence Course (Graduate) (15-681), Conducted Recitation, Designed | TA       |  |
|             | Exams & Assignments  |          |  |
| Spring 2020 | Neural Networks for NLP (Graduate) (11-747), Assignment Grading, Project           | TA       |  |
|             | Mentorship   |          |  |

### Mentorship\_

Spring 22-Present

Varich Boonsanong, UW Undergraduate Student Spring 23-Present

Spring 22-Summer 23 Orevaoghene Ahia, UW PhD Student

Krithika Ramesh, Gauri Gupta, Manipal Institute of Technology (India) Undergraduate

Students

Fall 21-Fall 22 Kayo Yin, CMU Masters Student Rishabh Joshi, CMU Masters Student Fall 20-Spring 22 Spring 21-Spring 22 Luyu Gao, CMU Masters Student

Spring 21-Fall 21 Maxine Lui, CMU Undergraduate Student Fall 19-Spring 21 Artidoro Pagnoni, CMU Masters Student

Karthik Radhakrishnan, Sharanya Chakravarthy, Tushar Kanakagiri, CMU Masters

Spring 20-Fall 20 Students

#### Invited Talks

| June, 2023 | Actionable Directions for Reporting and Mitigating Language Model Harms, Center | Georgetown    |
|------------|---|---------------|
|            | for Security and Emerging Technology  | University    |
| May, 2023  | Generalizable Factual Error Correction of Model Generated Summaries, SemaFor    | DARPA         |
|            | Working Group   |               |
| Jun, 2021  | Simple and Efficient ways to improve REALM, N2Formal Reading Group              | Google        |
| Apr, 2021  | On the Transparency and Reliability of Automatic Summarization, CRIM Seminar    | CRIM Montreal |
|            | Series  |               |
| Jul, 2020  | Incorporating External Background Knowledge into Natural Questions, Google      | Google        |
|            | News, Brain   |               |

### Service \_\_\_\_

Workshop Organizer, COLING 2022 Workshop on Performance and Interpretability Fall 2022

Evaluations of Multimodal, Multipurpose, Massive-Scale Models

2018-Present Reviewer, ACL, EMNLP, NAACL, EACL, NeurIPS, SRW Fall 2020 - Present **Committee Head**, CMU LTI Mentoring Program

Fall 2020, 2021 Organizing Committee Member, CMU SCS Graduate Application Support Program

Member, CMU LTI DEI Committee Fall 2020-Fall 2021

Spring, Fall 2021 Member, CMU SCS PhD Dean's Advisory Committee

### Honours & Awards \_\_\_\_\_

| 2023    | <b>EECS Rising Star</b> , RisingStars 2023                                 | Georgia Tech, USA |
|---------|--|-------------------|
| 2022    | Scholarship Recipient, Cadence Diversity in Technology Scholarship         | San Jose, USA     |
| 2014    | Scholarship Recipient, Google Anita Borg Memorial Award Asia Pacific       | Tokyo, Japan      |
| 2014    | Scholarship Recipient, Grace Hopper Conference                             | Bangalore, India  |
| 2011-15 | First Class Honours with Distinction, All eight semesters during Bachelors | Bangalore, India  |

#### References

Dr. Yulia Tsvetkov University of Washington ASSOCIATE PROFESSOR yuliats@cs.washington.edu

Dr. William Cohen Google Inc

PRINCIPAL SCIENTIST wcohen@google.com

Dr. Hannaneh Hajishirzi

University of Washington, Al2 ASSOCIATE PROFESSOR, RESEARCH MANAGER hannaneh@cs.washington.edu