

PNR  
296668184-473155Ticket ID  
22ZNIDXOrder ID  
21949780455

Departure

INDORE

11:00 AM, Fri, 15 Sep 2023



Arrival

DHULE

4:49 PM, Fri, 15 Sep 2023

 Bus Operator Name  
**Hans Travels (I) Private Limited** Driver Contact & Vehicle Number  
**You will get the driver contact number and vehicle number 30 mins to 1 hour before departure** Boarding Point  
**Dhakkan wala kua indore**  
Hans Travels, Dhakkan Wala Kua, Near  
HDFC BANK Indore, Madhyapradesh-  
452001 Near hdfc bank , indore Dropping Point  
**Gurudwara**  
Gurudwara Reporting Time  
**10:45 AM** Boarding Time  
**11:00 AM****Traveller Details**

1. Vidit Tyagi

Male

Seat No: 12

**Fare & Payment Details**

Base Fare (1 Traveller):

₹ 700

Operator GST :

₹ 35

Total Amount Paid :

₹ 735

**Cancellation Policy:**

a. Cancellation charges are calculated on the actual fare of the ticket, if any discount coupons are used while purchasing the ticket, the discounted value would be used to calculate the refund amount when a ticket is cancelled.

b. Cancellation policy is calculated based on the scheduled departure time of the bus service (i.e. service start time). Service start time: 11:00 AM

Time of Cancellation	Refund percentage	Refund Amount
Between Fri, 15 Sep 3:00 AM and Fri, 15 Sep 10:59 AM	2%	₹ 14.70

## Terms and Conditions:

Paytm is only a bus ticket booking platform. It does not operate bus services of its own. In order to provide a comprehensive choice of bus operators, departure times and prices to customers, it has tied up with many bus operators and service providers. Paytm's network of bus operators.

- a. Providing refund and support in the event of cancellation.
- b. Providing customer support and information in case of any delays / inconvenience.
- c. **Child Policy:** It is mandatory for children above the age of 3 years to have a bus ticket unless the bus operator specifies otherwise in their terms and conditions.
- d. **Luggage Policy:** A passenger may carry up to 20 kilograms of luggage. In the event the passenger carries additional luggage than what is specified above, the bus operator may charge as per his Policy.
- e. **Pet Policy:** Pets are not allowed.
- f. **Liquor Policy:** Carrying or consuming liquor inside the bus is strictly prohibited. Bus Operators reserve the right to disembark drunk passengers. In such scenarios, a refund is not applicable.
- g. Any transaction outside of Paytm that happens between the operator and passenger is not Paytm's responsibility.

## Paytm is not responsible for:

- a. The bus operators' expectation.
- b. The bus operator canceling the trip due to unavoidable reasons.
- c. The baggage of the customer getting lost / stolen / damaged.
- d. The bus operator changing a customer's seat at the last minute to accommodate a lady / child.

## For Assistance:



### Operator Contact

Contact for travel-related details like driver's contact, vehicle details

**0731-2510007-8-9,9424388888**



### Paytm Helpline

Contact for booking-related, refund-related, cancellation-related, or any other issues

**0120 4880880 (24x7)**



### 24x7 Paytm Care

Avail our 24x7 Paytm Help Section to get all your queries resolved quickly

[Click here](#)