# **CAR HIRE VOUCHER**

Booking number

US942411800

Flight number

**WW 117** 

Lead driver's name

## **ANDRIUS VENCLAUSKAS**

Manage Booking



# Pick-up Baltimore - Airport

DATE/TIME 13 Apr 2018 / 18:00

ADDRESS 7410 NEW RIDGE ROAD, BALTIMORE-WASHINGTON INTL AP,

HANOVER, MD (MD), UNITED STATES, 21076

DESK TELEPHONE NO. 866-434-2226, 410-859-4207

# **Drop-off Baltimore - Airport**

DATE/TIME 23 Apr 2018 / 18:00

ADDRESS 7410 NEW RIDGE ROAD, BALTIMORE-WASHINGTON INTL AP,

HANOVER, MD (MD), UNITED STATES, 21076

DESK TELEPHONE NO. 866-434-2226, 410-859-4207

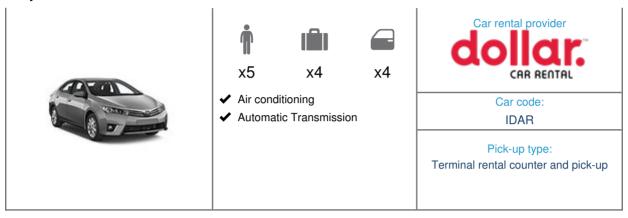
# **Opening Hours**

SUN	00:00 - 01:00	
	07:00 - 00:00	
MON	00:00 - 01:00	
	07:00 - 00:00	
TUE	00:00 - 01:00	
	07:00 - 00:00	
WED	00:00 - 01:00	
	07:00 - 00:00	
THU	00:00 - 01:00	
	07:00 - 00:00	
FRI	00:00 - 01:00	
	07:00 - 00:00	
SAT	00:00 - 01:00	

#### 07:00 - 00:00

Please note that if you collect or return your vehicle outside the pick-up/drop-off time and date booked, additional charges may be applicable or may not be possible. Please contact the desk telephone in case of this. Please also note that the vehicle may not be available if you arrive late to the rental desk. If the vehicle is not released due to a late arrival no funds will be reimbursed. In the event of a delay, please contact the desk telephone number provided above.

#### Toyota Corolla or similar



#### Confirmation no.:

H63011644D9

Rate code:

2DSUL

Voucher number:

US942411800

Account:

IT1005316SUL

# **MANDATORY DOCUMENTS**

#### **DRIVER'S LICENCE**

A full licence held for minimum of 1 years with no major endorsements. UK licence holders need to present the photocard.

If your driver's licence is not in the Roman alphabet (i.e. if it is in Arabic, Greek, Cyrillic or Chinese) you are required to bring an International Driving Permit and your domestic licence. For driving licenses from countries not part of the international driving license treaty, an official translation of the license must be presented with the original license.

When renting within the EU, customers from non-EU countries must also present an International Driving Permit along with their domestic licence.

#### DEPOSIT AND CREDIT CARD INFORMATION

ACCEPTED: American Express, Diners Club, MasterCard (not debit or prepaid), Visa (not debit or prepaid)

NOT ACCEPTED: No other payment types will be accepted.

A valid credit card in the name of the lead driver must be presented at the rental desk in order to pre-authorise/charge a deposit. The credit card(s) must be embossed and a PIN number may be required.

In the event that you fail to present a valid credit card, there is a lack of sufficient funds available on the credit card or the credit card is not in the lead driver's name, the car rental agent may refuse to release the vehicle. In these instances, no funds paid will be reimbursed.

## FORM(S) OF ID

A valid photo ID (passport or national ID).

#### **VOUCHER**

A printed version of your voucher must be produced upon arrival at the rental desk. Failure to present the voucher means the car rental agent may charge you at the local rates. Please note: We are not responsible for overcharges on rentals where the voucher was not presented to the local agent on collection of the vehicle. If you do not present the required documents, the documentation is not valid or you do not have enough funds on your credit card, the car rental agent may refuse to release the vehicle and no funds will be reimbursed.

If you do not present any of the documents listed above, the documentation is not valid or you do not have enough funds on your credit card, the car rental agent may refuse to release the vehicle and no funds will be reimbursed to you.

Read more about mandatory documentation

# SPECIAL OFFERS

This price includes a special discount

## **PAYMENT**

Total cost USD 429.37

Payment received EUR 349.50\*

\* This charge was made by Etrawler Unlimited Company, registered in Dublin, Ireland and it will appear on your credit card statement as **CARHIRE**.

Payable at counter USD 0.00

### **INCLUDED**

Other fees

Included

Other fees

Other fees

Included

Other fees

Tax

Included

Taxes and charges

Airport fee

Included

Fee for pick-up at an airport location. Included in the total price of your rental but may be payable at the rental counter.

## Breakdown assistance

Included

Breakdown assistance is included with this car. In case of emergency during business hours, call the number provided by your car hire supplier and they will send help. Assistance outside of business hours may incur an extra charge. Please note that this only covers mechanical failure.

# Unlimited mileage

Included

Unlimited mileage with this rental means you can drive as much as you want, with no additional charges for extra kilometres.

# Theft waiver (TW)

Included

This covers costs relating to the theft or attempted theft of the rental vehicle but does not cover the loss of personal possessions. Please note that you will still be liable for insurance excess (see below).

# Third party liability protection (TP)

Included

This covers damage sustained to another driver's car in the event of an accident caused by you.

### Collision damage waiver (CDW) No Excess

Included

Often referred to as CDW, this partially covers damages incurred to your vehicle. CDW does not cover damage or loss of keys, tyres, glass or undercarriage.

#### **NOT INCLUDED**

Extra insurance
Ask at desk

You may be offered additional insurance at the car rental desk. This should be declined if you have already purchased the Axa excess insurance through CarTrawler. You may be told that the Axa cover is not valid - this is not the case so there is no need to purchase any additional insurance cover offered at the rental desk. However, a deposit will be placed on your credit card by the car rental company to cover the excess in case of damage or theft. AXA will refund any excess paid.

Fuel
Costs vary

Fuel: Pick up and return full.

Your vehicle will be supplied with a full tank of fuel. To avoid incurring fuel charges, you will need to return it with the same amount of fuel as it had when you collected it. You may be required to leave a fuel deposit reserved or charged on your credit card, this will be released or refunded when you return the car full. Missing fuel will be charged on your return. The price per litre charged by the rental agent may be significantly higher than the price at the local service station. A refuelling charge may also be applicable.

② Driver's age Costs vary

25 to 98 years.

Young driver's age: 21 to 24 years. Charge 35 USD per day. (Excludes tax)

Customers who fall outside the age limitations will not be able to hire a car unless there is a young or senior driver fee specified in this section. Please note that if applicable, this fee will be included in the rental price and will be payable on arrival at the rental desk in the local currency.

8 Motorway and border tolls, parking, and traffic violation related fees

Costs vary

All additional costs will be the responsibility of the driver.

The information provided in this voucher is accurate at the time of the booking. However, any modification of the booking by the customer at the rental desk may result in changes to such items as damage waiver liability, theft waiver liability and excess amount. If modifications are made to the booking at the rental desk, the terms and conditions provided to you then shall prevail over this voucher.

# **USEFUL INFORMATION**

#### **Driver's age**

25 to 98 years.

Young driver's age: 21 to 24 years. Charge 35 USD per day. (Excludes tax)

Customers who fall outside the age limitations will not be able to hire a car unless there is a young or senior driver fee specified in this section. Please note that if applicable, this fee will be included in the rental price and will be payable on arrival at the rental desk in the local currency.

#### **Travel Restrictions**

In most cases, vehicles can be driven in any state in the continental United States. Dollar Rent A Car vehicles are not permitted to be taken on ferries or to island locations without prior authorization from Dollar Rent A Car. Travel is also not permitted via rail.

Travel to Mexico is permitted with prior authorization, from certain locations - currently LAX, SAN, ELP, TUS, PHX, SFO (always check with reservations). An additional insurance must be purchased locally - the cost of Mexican insurance is 27.80 per day. Vehicles may be driven into Canada from the following Tour Participating locations: JFK, EWR, LGA and Manhattan locations, ORD, MDW, DTW, PHL, LAX, SFO & BOS. SEA limited to Southern British Columbia (including Whistler), Vancouver metro area and Victoria BC only. PDX limited to Vancouver and Victoria, BC only.

If travelling to Miami Port a shuttle service to and from the Port is available from 8am to 3pm, 7 days a week and is ONLY available from the Miami Cruise Ship location. When arriving at the port, proceed to the designated pick up area and look for the Dollar shuttle which comes approximately every 45 minutes. Shuttle distance to the location is about 8 miles. \*\*\*Vehicles may NOT be returned to the Port of Miami \*\*\*

#### **Cancellation and no-show policy**

What is your cancellation policy for fully prepaid or part-paid bookings?

- 1 If you cancel 24 hours prior to your pick-up, you will be refunded in full.
- 2 If you cancel less than 24 hours in advance of pick-up, you will receive a refund minus EUR50. If your online payment is less than EUR50, no refund will be made for your car hire booking.
- 3 If your booking is made less than 24 hours before pick up, the cancellation policy will automatically apply to your booking.
- 4 All cancellations should be made on our online portal and not with the car hire agent. Should you agree to cancel directly with the car hire agent on arrival, you must also inform us of this change to your booking.
- 5 Amending your booking or cancelling optional extras may not be possible less than 24 hours before pick up.

If you purchased our Damage Refund Insurance product and have since decided to cancel your car rental booking,

the Damage Refund Insurance will be cancelled automatically.

If you wish to amend or rearrange your booking, the Damage Refund Insurance will initially be cancelled. We will, however, automatically create a new policy for your new booking.

In both cases you will receive an email to confirm the cancellation at the email address you have provided during the online booking process.

Please be aware that if you cancel your insurance policy less than 24 hours before the start of your car hire agreement, no refund for insurance will be granted.

What is a no-show?

A 'no-show' occurs for the following reasons:

- 1 You didn't inform us about your cancellation prior to your pick-up time.
- 2 You failed to pick up the car at the arranged time and date.
- 3 You failed to provide the documentation that's required to pick up the car.
- 4 You failed to provide a credit card in the main driver's name with enough available funds on it.

In the event of any of the above, no refunds will be made to you.

The car hire company reserves the right to refuse a car if you fail to arrive on time with all necessary documentation and a credit card with enough available funds for the car's security deposit. In such a case, unless the car hire has been cancelled at least 24 hours in advance, you will not be entitled to a refund.

#### Expert advice to make your journey go smoothly

Always ask for directions to the nearest petrol station to the rental drop-off location

Take time to familiarise yourself with the vehicle controls before leaving the car park

Fully inspect the vehicle for signs of damage and report them to the rental desk before leaving the car park

Ask for a map at the car rental desk

When visiting a location for the first time, always choose a safe parking spot like a supervised car park

Phone number:00 31 707709339