Personal Information

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Personal Information

I am a student of Systems and Development Analyst and soon graduated; I am passionate about development as well as databases and the logical part of systems; I consider myself a very adaptable person to the changes, with great organizational capacity, with good communicative and friendly ability in working with teams; I can perform effectively in a group and autonomously

Professional Experience

Ergo Renova (Big data & Business Intelligence)	Since: 01/2019 Until: Current Position: Data Anayst Area: Big data & Business Intelligence Completed task: Real-time data analysis, complex event processing, metrics management and data exploitation tools such as Microstrategy and Cognos, SSAS, Power BI among others
Aegis Argentina S.A. (Call Center)	Since: 08/2017 Until: 12/2018 Position: Customer Support of Blaisten - Cencosud Area: Call Center / Telemarketing Completed task: Customer service representative, sales of tangible products, handling difficult clients, applications for the position, work under pressure, reports of incidents and claims, call quality metrics, data entry and other related positions
Teleperformance (Banking / Financial)	Since: 09/2015 Until: 07/17 Position: Telemarker HSBC Bank / Customer Service Representative Galicia Bank Area: Call Center / Telemarketing Completed tasks: Sales of intangible products (insurance), handling difficult clients, applications for the job, work under pressure, call quality metrics, data entry, file organization, knowledge in Microsoft Excel, Microsoft Outlook, Microsoft Word and other related positions
Cat Technologies Argentina S.A. (Banking / Financial)	Since: 05/2014 Until: 07/2015 Position: Sales telemarketer of BBVA Francés Bank Area: Call Center / Telemarketing Completed tasks: Sales of banking products, customer acquisition with open market and related bases, quality metrics, difficult customer management, data entry, file organization, and other related positions

Studies

System Analyst
(Technicature In Progress)

Since: 2016 Until: 2019
Instituto Tecnológico Beltrán (Avellaneda)
Study Area: Information Systems
Observations:
I have knowledge by career in Colombia, and some of these are JAVA, PYTHON with FLASK, HTML, CSS, JQUERY, JAVASCRIPT, VISUAL BASIC.NET, SQL and others

Analysis and Development of Information Systems
(Incomplete Tertiary)

Since: 2013 Until: Unfinished
SENA - Servicio Nacional de Aprendizaje (Other Counties)
Study Area: Information Systems
Observations:
Carrer not finished due to travel

Integral Management in Insurance Risks
(Full Tertiary**)**

Since: 2009 Until: 2011
SENA- Servicio Nacional de Aprendizaje (Otros países)
Study Area: Insurance
Observations:
Title: Technologist in Comprehensive Insurance Risk Management

Courses

Proyecto Nahual Argentina
(Full)

Since: 03/2019 Until: 07/2019
Software Testing
Details:
Curso certificado para la actividad de Testing

Programa Codo a Codo
(Full)

Since: 07/2018 Until: 07/2019
Java programming
Details:
Course make by the program: 111mil programadores del Gobierno de la Ciudad

Data processing
(Full)

Since: 06/2015 Until: 12/2015
CENTRO DE FORMACIÓN PROFESIONAL N 10 Raúl Scalabrini Ortiz
Details:
This course is certified in Excel and Intermediate Access

Hobbies and Interests

I am very interested in database management, programming, technical support, among my hobbies are music, reading, sports, watching movies and series, traveling, programming, designing

References

Ángela Camelo	1136598391 (Demand Generation Analyst, Colppy Argentina)
Yeimi Amaya	1123281846 (Extractionist, VZLab)
Ángel Vargas	1136331163 (Software Developer, gA S.A.)