**Personal Information**

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| **Sánchez Romero, Víctor Daniel**    DNI: 95312476  CUIL: 23-95312476-9  Birth Date: 28/07/1984  Address: Marcelo T. Alvear 952 Piso 5, Dpto. B, CP.1058  Cd: Bs. As - C.A.B.A - Argentina  Mobile Phone: 1137927594 - 1123281846  [vidsar17@yahoo.com](mailto:vidsar17@yahoo.com)  [vidsar17@hotmail.com](mailto:vidsar17@hotmail.com)   |  | | --- | | **Personal Information** | | I am a student of Systems and Development Analyst and soon graduated; I am passionate about development as well as databases and the logical part of systems; I consider myself a very adaptable person to the changes, with great organizational capacity, with good communicative and friendly ability in working with teams; I can perform effectively in a group and autonomously |   **Professional Experience** | | | | | | |  |
| **Ergo Renova**  (Big data & Business  Intelligence) | | Since: 01/2019 Until: Current  Position: Data Anayst  Area: Big data & Business Intelligence  Completed task: Real-time data analysis, complex event processing, metrics management and data exploitation tools such as Microstrategy and Cognos, SSAS, Power BI among others | | | | |
| **Aegis Argentina S.A.**  (Call Center)  **Teleperformance**  (Banking / Financial) | | | Since: 08/2017 Until: 12/2018  Position: Customer Support of Blaisten - Cencosud  Area: Call Center / Telemarketing  Completed task: Customer service representative, sales of tangible products, handling difficult clients, applications for the position, work under pressure, reports of incidents and claims, call quality metrics, data entry and other related positions  Since: 09/2015 Until: 07/17  Position: Telemarker HSBC Bank / Customer Service Representative Galicia Bank  Area: Call Center / Telemarketing  Completed tasks: Sales of intangible products (insurance), handling difficult clients, applications for the job, work under pressure, call quality metrics, data entry, file organization, knowledge in Microsoft Excel, Microsoft Outlook, Microsoft Word and other related positions | | | |
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| **Cat Technologies**  **Argentina S.A.**  (Banking / Financial) | | | Since: 05/2014 Until: 07/2015  Position: Sales telemarketer of BBVA Francés Bank  Area: Call Center / Telemarketing  Completed tasks: Sales of banking products, customer acquisition with open market and related bases, quality metrics, difficult customer management, data entry, file organization, and other related positions | | | |
| **Studies** | | | | | | |
| **System Analyst**  (Technicature In Progress) | | | | Since: 2016 Until: 2019  Instituto Tecnológico Beltrán (Avellaneda)  Study Area: Information Systems  Observations:  I have knowledge by career in Colombia, and some of these are JAVA, PYTHON with FLASK, HTML, CSS, JQUERY, JAVASCRIPT, VISUAL BASIC.NET, SQL and others | | |
| |  |  | | --- | --- | | **Analysis and Development of**  **Information Systems**  **(**Incomplete Tertiary) | Since: 2013 Until: Unfinished  SENA - Servicio Nacional de Aprendizaje (Other Counties)  Study Area: Information Systems  Observations:  Carrer not finished due to travel | | | | | | | |
| **Integral Management in**  **Insurance Risks**  **(**Full Tertiary**)** | | | | Since: 2009 Until: 2011  SENA- Servicio Nacional de Aprendizaje (Otros países)  Study Area: Insurance  Observations:  Title: Technologist in Comprehensive Insurance Risk Management | | |
| **Courses** | | | | |
| **Proyecto Nahual**  **Argentina**  (Full) | | | Since: 03/2019 Until: 07/2019  Software Testing  Details:  Curso certificado para la actividad de Testing | |
| **Programa Codo a Codo**  (Full) | | | Since: 07/2018 Until: 07/2019  Java programming  Details:  Course make by the program: 111mil programadores del Gobierno de la Ciudad | |
| **Data processing**  (Full) | | | Since: 06/2015 Until: 12/2015  CENTRO DE FORMACIÓN PROFESIONAL N 10 Raúl Scalabrini Ortiz  Details:  This course is certified in Excel and Intermediate Access | |
| |  | | --- | | **Hobbies and Interests** | | I am very interested in database management, programming, technical support, among my hobbies are music, reading, sports, watching movies and series, traveling, programming, designing | | | | | |

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| **References** | |
| Ángela Camelo | 1136598391 (Demand Generation Analyst, Colppy Argentina) |
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| Yeimi Amaya | 1123281846 (Extractionist, VZLab) |
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| Ángel Vargas | 1136331163 (Software Developer, gA S.A.) |